

Sakoon - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
13321	Bug	Resolved	Normal	Special offer - Book Appointment - do not select any contact method and click on Submit - An unexpected error comes..check screenshot..make required validation for select contact method	Ritik Rasenia	03/21/2025 03:32 PM
13318	Bug	New	High	Payment list - Counsellor list - On Payment list page it shows 1 count for family type but when i view the booking details it shows all bookings with type "family". We have to differentiate here on the basis of client id not booking type	Goverdhan verma	03/17/2025 05:27 PM
13240	Bug	New	Normal	Admin --> if Clint pays the amount then then Pay Now button should not arrive on the Reschedule mail	Goverdhan verma	03/07/2025 12:41 PM
13230	Bug	New	Low	Waiting List - Book any appointment - It is not asking for appointment type and by default takes Individual type for all bookings. Discuss with sir once	Goverdhan verma	03/07/2025 06:20 PM
13220	Bug	New	Normal	Dashbaord - cumulative data should show overall app data. And also show date filters admin can filter data if select year with from & to fields	Goverdhan verma	03/07/2025 10:42 AM
13193	QUERY	Resolved	Normal	Please check with karan account - Total spending amount was incorrect. For 2 appointments it was 100 but when i book 3rd appointment with coupon applied of \$10..it should be 140 spending but it shows 130. check why	Goverdhan verma	03/13/2025 11:44 AM
13191	Bug	Resolved	Normal	My Booking - Calendar View Not Displaying All Appointments as in List View	Goverdhan verma	03/21/2025 03:21 PM
13133	Bug	New	High	No appointment should able to delete. Currently booking whose status has been not updated after approved to completed and booking link expired user can able to delete them.	Goverdhan verma	03/03/2025 02:19 PM
13062	QUERY	New	Low	Admin --> Dashboard --> Coupon --> Add Coupon --> The coupon Amount can't exceed the Total amount	Goverdhan verma	03/07/2025 06:28 PM
12867	Bug	New	Low	Suggestion: Admin --> without completing the counselor profile Admin should not have an option for approval but currently admin is able to approve counselor while the counselor has not filled Counsellor Professional Details.	Goverdhan verma	03/07/2025 06:28 PM
12859	Bug	Resolved	Normal	My Booking list - client default profile pic showing. Please remove it	Ritik Rasenia	03/21/2025 03:21 PM
12839	Bug	Resolved	High	Counselor Can't Edit Booked Slots in Availability List. Already booked slots should not able to edit	Ritik Rasenia	03/20/2025 02:45 PM
12786	Bug	Resolved	Normal	Client --> Login --> Assessment Form --> phone Number field should be 6-11 digits and without country selection, Applicant is able to save the form while	Mohit Rana	03/21/2025 03:24 PM
12235	Bug	New	Normal	The time format in the client portal is in 12-hour format, while in the counselor portal, it is in 24-hour format. Please standardize the time format across the application, ensuring that only one format is used everywhere.	Goverdhan verma	03/07/2025 10:49 AM
12007	Bug	New	Normal	When Counsellor reschedule the appointment > Check Reschedule mail of client > Remove A from currency and message should be in bold letters.	Mohit Rana	12/18/2024 05:14 PM
12006	Bug	New	Normal	Rescheduled mail (Client) > Logo of the app is not displayed.	Mohit Rana	12/18/2024 05:13 PM
12005	Bug	New	Normal	When Admin Reschedule the appointment, Total count should display as 1 because the same appointment is rescheduled.	Mohit Rana	12/18/2024 05:08 PM
12004	Bug	New	High	Admin Login > Reschedule Appointment >Tax Invoice should be displayed with updated date.	Mohit Rana	12/18/2024 05:15 PM
12003	Bug	New	Normal	When Admin reschedule the appointment, Why Tick clients is displaying. What is the use of this?	Mohit Rana	12/18/2024 04:54 PM
11997	Bug	New	High	Counsellor login > Mark As Leave > Not able to submit the comment when counsellor changes his availability	Mohit Rana	12/18/2024 03:39 PM
11990	Bug	New	Low	Sign Up Counsellor > Check the text is going outside of the border.	Mohit Rana	12/18/2024 01:10 PM
11654	Bug	New	Urgent	Client uses 1 special offer for multiple times.	Mohit Rana	11/28/2024 06:13 PM
11653	Bug	New	High	Client Login > Dashboard > Total Spend amount was 40 euro after discount but displaying 210. please check	Mohit Rana	11/28/2024 06:06 PM
11651	Bug	New	High	Remove Discount from name.	Mohit Rana	11/28/2024 04:37 PM

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11650	Bug	New	High	Counsellor Login > Notes are repeating on each click on submit button.	Mohit Rana	11/28/2024 04:35 PM
11649	Bug	New	High	Admin Login > Waiting List.	Mohit Rana	11/28/2024 04:33 PM
11646	Bug	New	High	Admin Login > Dashboard > Total Number of appointment is 11 but displaying only 5	Mohit Rana	11/28/2024 03:17 PM
11641	Bug	New	Normal	Client Login > Book Via Special Offer > Change text to atleast.	Mohit Rana	11/28/2024 01:31 PM
11640	Bug	New	Normal	Admin Login > Dashoard > Please name the fields instead of undefined..... Also displaying 2 time Appointment	Mohit Rana	11/28/2024 01:31 PM
11639	Bug	New	Urgent	Client Login > Not able to make via special offer.	Mohit Rana	11/28/2024 01:29 PM
11638	Bug	New	Normal	Counsellor Profile > Title name should be in centre.	Mohit Rana	11/28/2024 01:20 PM
11637	Bug	New	High	Counsellor email.... Selected video in mode of consulting.... Displaying phone.	Mohit Rana	11/28/2024 01:19 PM
11636	Bug	New	Normal	Client Mail > Change the text to Ciunsellor.	Mohit Rana	11/28/2024 01:19 PM
11635	Bug	New	High	Remove A from currency in Mail	Mohit Rana	11/28/2024 01:18 PM
11627	Bug	New	Urgent	Client Login > Book an appointment > Not able to make payment.	Mohit Rana	11/28/2024 11:57 AM
11625	Bug	New	High	Admin/ Counsellor Login > Mode of Counsultation is missing in counsellor profile.	Mohit Rana	11/28/2024 11:55 AM
8657	Bug	Resolved	Normal	Session timeout > Should navigate back to login screen on timeout session.	Abhishek Singh PHP	11/21/2024 04:09 PM
8655	Bug	Resolved	Normal	Forget Password > Remove the validation message from below the text field.	Abhishek Singh PHP	11/30/2023 11:58 AM
8542	Bug	Resolved	Normal	Client Login > Description of counsellor is displaying outside of the box.	Abhishek Singh PHP	11/17/2023 06:07 PM
8541	Bug	Resolved	Normal	Admin login > Counsellor > Couserllor bio text displaying outside the text field.	Abhishek Singh PHP	11/17/2023 06:07 PM
8330	Bug	Resolved	Normal	Assessment form > Sorting button is overlapped over text.	Mohit Rana	03/21/2025 03:23 PM