

HelpDesk - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
5860	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Report on failure customer wise , location(GA) wise for completed calls page >> only ten entries showing on page but in downloaded pdf it is showing more than ten values		02/21/2023 02:46 PM
5859	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Report penalized wise (SLA condition)> 6 hrs. resolution time>>resolution time column >> field should have only two digit after decimal		02/21/2023 06:22 PM
5858	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Report on failure customer wise , location(GA) wise for completed calls Page >>search by location >> if we enter name of location in search text field then location name should be shown in list		02/21/2023 06:22 PM
5857	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Call Pending GA Wise Report page>>search by customer >> if we enter customer name letter in search box then customer name should be shown in list		02/21/2023 06:22 PM
5856	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Call Pending GA Wise Report >>Not able to download csv files		02/21/2023 06:22 PM
5855	Bug	Resolved	Normal	Reports >> exception report page >>view report >>>>RECEIVING DATE field getting blank and time field should have only time format not date format and vice-versa		02/21/2023 06:22 PM
5853	Bug	Resolved	Normal	Reports >> exception report page >> if column name is receiving date then only date should be shown inside the column . now time is also being displayed in similar column and pls resolve this in every column		02/21/2023 06:22 PM
5852	Bug	Resolved	Normal	Reports side menu >> exception Reports Page >>select nature of complaint from dropdown >> once user will click on the search button at that time loader should be run and in download pdf option is not working		02/21/2023 06:23 PM
5828	Bug	Resolved	High	Compac >> side menu >> customer Details module >> Add customer page >> check issues in Description		02/13/2023 04:48 PM
5548	Bug	Resolved	Normal	Items Requirements page >> Alignment issues not should be shown in complained registration type of dropdown box		01/06/2023 01:21 PM
5547	Bug	Resolved	Normal	Items Requirements side menu>> item required to client ,which had added by the customer not being displayed inside item requirements page		01/06/2023 01:23 PM
5542	Bug	Resolved	High	Dispenser Details >> Add dispenser >> once we fill all the field and click on save button ,at that time system displaying created message successfully but properties not being save		01/06/2023 01:24 PM
5540	Bug	Resolved	Normal	Dashboard>>Complained Registration >>> spelling mistake in the page ..check issues in description		02/13/2023 04:51 PM
5538	Bug	Resolved	Normal	Security side module >> select helpDesk from the dropdown and go though helpDesk details page >> date of birth and gender field getting blank		02/13/2023 04:52 PM
5537	Bug	Resolved	Normal	Security side module >> select engineer from the dropdown and go though engineer details page >> date of birth and gender field getting blank		02/13/2023 04:53 PM
5534	Bug	Resolved	High	Security side module >> create new Admin>> once we go through edit page then date of birth and role of user field getting blank and if update the field and click on add button then sever error being displayed		02/13/2023 04:47 PM
5532	Bug	Resolved	Normal	Dispenser Details side menu>> edit dispenser page >>>Date & Time and Installation / Commission Date field and more field being displayed blank ..		02/13/2023 05:00 PM
5531	Bug	New	High	Technician Details Module >>Add customer >>> We are getting successful alert message but not able to add the customer and if the added then user should navigate to Technician Details page		01/05/2023 11:01 AM