

## HelpDesk - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
5860	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Report on failure customer wise , location(GA) wise for completed calls page >> only ten entries showing on page but in downloaded pdf it is showing more than ten values		02/21/2023 02:46 PM
5859	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Report penalized wise (SLA condition )> 6 hrs. resolution time>>resolution time column >> field should have only two digit after decimal		02/21/2023 06:22 PM
5858	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Report on failure customer wise , location(GA) wise for completed calls Page >>search by location >> if we enter name of location in search text field then location name should be shown in list		02/21/2023 06:22 PM
5857	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Call Pending GA Wise Report page>>search by customer >> if we enter customer name letter in search box then customer name should be shown in list		02/21/2023 06:22 PM
5856	Bug	Resolved	Normal	Reports Module >> Reports sub-module>>Call Pending GA Wise Report >>Not able to download csv files		02/21/2023 06:22 PM
5855	Bug	Resolved	Normal	Reports >> exception report page >>view report >>>>RECEIVING DATE field getting blank and time field should have only time format not date format and vice-versa		02/21/2023 06:22 PM
5853	Bug	Resolved	Normal	Reports >> exception report page >> if column name is receiving date then only date should be shown inside the column . now time is also being displayed in similar column and pls resolve this in every column		02/21/2023 06:22 PM
5852	Bug	Resolved	Normal	Reports side menu >> exception Reports Page >>select nature of complaint from dropdown >> once user will click on the search button at that time loader should be run and in download pdf option is not working		02/21/2023 06:23 PM
5548	Bug	Resolved	Normal	Items Requirements page >> Alignment issues not should be shown in complained registration type of dropdown box		01/06/2023 01:21 PM
5547	Bug	Resolved	Normal	Items Requirements side menu>> item required to client ,which had added by the customer not being displayed inside item requirements page		01/06/2023 01:23 PM
5540	Bug	Resolved	Normal	Dashboard>>Complained Registration >>> spelling mistake in the page ..check issues in description		02/13/2023 04:51 PM
5538	Bug	Resolved	Normal	Security side module >> select helpDesk from the dropdown and go though helpDesk details page >> date of birth and gender field getting blank		02/13/2023 04:52 PM
5537	Bug	Resolved	Normal	Security side module >> select engineer from the dropdown and go though engineer details page >> date of birth and gender field getting blank		02/13/2023 04:53 PM
5532	Bug	Resolved	Normal	Dispenser Details side menu>> edit dispenser page >>>Date & Time and Installation / Commission Date field and more field being displayed blank ..		02/13/2023 05:00 PM