General Post Office - Anguilla - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
11261	Bug	New	High	Email id is not mandatory field but here i'm not able to receive item without email id	Rohit K	11/05/2024 03:17 PM
11259	Bug	New	High	In reports delivered on is appearing on only 1 packet not on others	Rohit K	11/05/2024 03:17 PM
11254	Bug	New	High	While scanning customer items and barcode is showing freight not paid error but in account details of that particular customer the parcel number is not available	Rohit K	11/05/2024 03:15 PM
11253	Bug	New	High	I'm unable to download pdf, excel etc	Rohit K	11/05/2024 03:15 PM
11252	Bug	New	High	After clicking on scan for a new customer If there is nothing on scan page and if I click on submit for delivery then error message is not user-friendly	Rohit K	11/05/2024 03:15 PM
11250	Bug	New	High	A different page is coming if there is nothing on collected page	Rohit K	11/05/2024 03:14 PM
11245	Bug	New	High	In delivery page search function is not properly working on date basis	Rohit K	11/05/2024 03:13 PM
11244	Bug	New	High	When I select same customer again and i add a new item code then in that item notes is also coming of previous item	Rohit K	11/05/2024 03:12 PM
11241	Bug	New	High	I have already scanned one item but if I scan item for a particular customer again then it is coming in the same package	Rohit K	11/05/2024 03:11 PM
11234	Bug	New	High	My packet is collected but still i'm not able to scan same barcode again	Rohit K	11/05/2024 02:33 PM
11233	Bug	New	High	If there is no data then it is showing item is delivered	Rohit K	11/05/2024 02:33 PM
11231	Bug	New	High	After deleting the items of one customer then adding a new customer, and then scanning the barcode data, it is not getting submitted automatically	Rohit K	11/05/2024 02:32 PM
11228	Bug	New	High	Mail is coming with incomplete details	Rohit K	11/05/2024 02:28 PM
11227	Bug	New	High	I'm able to submit more than 25 digit barcodes manually also	Rohit K	11/05/2024 02:27 PM
11226	Bug	New	High	I'm able to submit a blank signature	Rohit K	11/05/2024 02:27 PM
11225	Bug	New	High	In report reference number is not coming	Rohit K	11/05/2024 02:27 PM
11224	Bug	New	High	Error message is coming again and again if there is data is also while delivering but the thing is i have previously deleted someone's data now i'm unable to submit any customer data	Rohit K	11/05/2024 02:26 PM
11222	Bug	New	High	If there is nothing in list then customer name should not come in name search	Rohit K	11/05/2024 02:26 PM
11220	Bug	New	High	If there is some error on scanning then if I'm scanning something else then it is coming with previous id also	Rohit K	11/05/2024 02:25 PM
11160	Bug	New	High	Blank page is appearing in items pending closed out In sigtas sent also	Pradeep K	11/05/2024 01:18 PM
11158	Bug	New	High	AXA account number is not appearing	Pradeep K	11/05/2024 01:17 PM
11157	Bug	New	High	Blank report is appearing after completing the process of receive form customer if i select other in custom officer	Pradeep K	11/05/2024 01:16 PM
11156	Bug	New	High	On customer side in POCDS account details HS account number is not appearing	Pradeep K	11/05/2024 01:16 PM
11154	Bug	New	High	In customer balance some account names are not appearing	Pradeep K	11/05/2024 01:16 PM
11153	Bug	New	High	In the daily transaction payment report, the card payment text is incorrect	Pradeep K	11/05/2024 01:15 PM
11152	Bug	New	High	The search functionality of POCDS Bank Reconciliation Monthly is not working properly	Pradeep K	11/05/2024 01:13 PM
11151	Bug	New	High	Custom payment report is not working properly	Pradeep K	11/05/2024 01:13 PM

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11150	Bug	New	High	Take Ezone and HS with the same email and Ezone secondary and HS secondary with the same email ID now in pocds two accounts are there but the account number is not appearing in both accounts	Atul Rawat	11/05/2024 01:13 PM
11149	Bug	New	High	In Ezone secondary I'm entering Ezone primary email, and an error message is appearing but in the dropdown that name is not appearing	Pradeep K	11/05/2024 01:12 PM
10242	Bug	New	High	If i accepted insurance while filling the form then submit then went back and declined insurance then in cart screen it should be declined	Atul Rawat	07/17/2024 06:40 PM
10241	Bug	New	High	i'm unable to take eZone service if there is nothing in account number	Atul Rawat	07/17/2024 06:39 PM
10240	Bug	New	High	Unable to take ezone service if i enter more than 7 in account number	Atul Rawat	07/17/2024 06:39 PM
10239	Bug	New	High	While filling the ezone form i can't fill same number again that is already in the database	Atul Rawat	07/17/2024 06:38 PM
10236	Bug	New	High	First take ezone service > add secondary user> add authentication name > then HS > add secondary person > add authentication name> In hs primary and secondary and in ezone primary same authentication name is coming but in ezone secondary different coming	Atul Rawat	07/17/2024 06:37 PM
10235	Bug	New	High	In secondary user when i'm entering email of secondary user then an error has occurred message is coming (In HS)	Atul Rawat	07/17/2024 06:36 PM
10138	Bug	New	High	In delivery village in POCDS i'm selecting something else but every time "the cove -3" is coming	Atul Rawat	07/17/2024 02:20 PM
10134	Bug	New	High	In ezone i have entered existing email in secondary user then error message is appearing but after editing that email, after payment in ezone detail only 1 user is appearing not 2… same in HS and when i'm filling secondary user data and in email i have fi	Atul Rawat	07/17/2024 02:16 PM
10132	Bug	New	High	In POCDS i have taken both services HS and Ezone, in POCDS form in selection of service HS i autofill but i have not selected HS, instead of this i have selected Ezone and filled 0 now POCDS form is getting submitted	Atul Rawat	07/17/2024 02:14 PM
10127	Bug	New	High	In letterbox i'm able to add to cart of 2024 year payment which i have already completed	Atul Rawat	07/17/2024 01:58 PM
10119	Bug	New	High	In pbds after creating an account, in PBDS account details Account opening amount is incorrect	Atul Rawat	07/17/2024 01:53 PM
10118	Bug	New	High	On registration screen if i enter already linked email then the error message is coming but that message is kind of incomplete	Atul Rawat	07/17/2024 01:52 PM
10117	Bug	New	High	In authorized person in ezone form i have filled something else but in account details it is coming something else	Atul Rawat	07/17/2024 01:51 PM
10116	Bug	New	High	In ezone transaction history is not coming properly, i have completed the payment but in history there is no transaction	Atul Rawat	07/17/2024 01:50 PM
10115	Bug	New	High	In ezone form in secondary user if i enter incorrect email like only name i have entered then it is not showing an error message but on submit there is an error message	Atul Rawat	07/17/2024 01:49 PM
10114	Bug	New	High	While making new account if i enter incorrect email address then eror message is coming "Data not found"	Atul Rawat	07/17/2024 01:49 PM
10102	Bug	New	High	Transaction history of HS is changing as per customer change but order is not correct	Atul Rawat	07/17/2024 01:00 PM
10101	Bug	New	High	I have made new customer but after completing the payment, previous user details is there	chirag wadhwa	07/17/2024 01:00 PM
10099	Bug	New	High	In letterbox payment screen renewal payment should be blank	Atul Rawat	07/17/2024 12:59 PM
10098	Bug	New	High	Create account > Take ezone service > select anything in advertisement > now take HS service > select different in advertisement section from ezone > now open ezone account details , check advertisement section	Atul Rawat	07/17/2024 12:58 PM
10097	Bug	New	High	Create new account > take PBDS service > navigate to account summary, account status is missing	Atul Rawat	07/17/2024 12:58 PM
10096	Bug	New	High	Create new account > add any service > click on add more service > click on back, logout screen should not be there	chirag wadhwa	07/17/2024 12:57 PM
10090	Bug	New	High	if i'm changing my email from one service then it should change in whole application	Atul Rawat	07/17/2024 12:51 PM
10089	Bug	New	High	In HS secondary user transaction history is not appearing or it should not show in ezone	Atul Rawat	07/17/2024 12:50 PM

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10088	Bug	New	High	In Ezone account details screen account status is not appearing	Atul Rawat	07/17/2024 12:49 PM
10086	Bug	New	High	Create new account> POCDS > Fill 0 in ezone or HS > then account summary appears blank and POCDS account details is appearing with someone else's account	Atul Rawat	07/17/2024 12:48 PM
10085	Bug	New	High	I have taken HS and Ezone services and in both i have added a secondary user but in account summary only two user is appearing	Atul Rawat	07/17/2024 12:48 PM
10084	Bug	New	High	Take HS service > Letterbox service >Ezone service now in account summary PO Box is coming but that PO box is nowhere in the services i have taken	Atul Rawat	07/17/2024 12:47 PM
10083	Bug	New	High	Create new account > take letterbox service > account summary - PO box is not appearing	Atul Rawat	07/17/2024 12:46 PM
10082	Bug	New	High	In letterbox payment when select renewal year 2023 then add to cart error message is coming	Atul Rawat	07/17/2024 12:46 PM
10081	Bug	New	High	In ezone not selected secondary customer i have selected instagram in advertisement and in hs i have selected mail but when i'm going to ezone account details email is coming selected	Atul Rawat	07/17/2024 12:44 PM
10080	Bug	New	High	In ezone while filling the form after selecting secondary customer, in advertisement section in secondary user something else is coming and in primary user something else is coming	Atul Rawat	07/17/2024 12:43 PM
10079	Bug	New	High	In ezone i have selected secondary customer and in ezone account in secondary customer, primary customer data is appearing and in primary customer, secondary user data is appearing	Atul Rawat	07/17/2024 12:42 PM
10077	Bug	New	High	In admin side in POCDS Account details in edit mode i'm unable to make any changes	Rohit K	07/17/2024 10:46 AM
10074	Bug	New	High	In admin side if i am making a POCDS account and i have entered only Ezone account then it is showing an error message	Rohit K	07/16/2024 05:12 PM
9970	Bug	Resolved	High	In HS account details phone number is not coming for secondary user	Pradeep K	07/15/2024 01:40 PM
9492	Bug	New	High	While doing the same payment of letterbox from my PO box and other PO Box both amount is coming is different but i have selected same year	Pradeep K	03/27/2024 09:57 AM
9489	Bug	New	High	Changes is not reflecting in payment page of letterbox	Pradeep K	03/26/2024 02:13 PM
9488	Bug	New	High	Paid amount in transaction history is not in green color in home shopping account details page	Pradeep K	03/26/2024 02:12 PM
9487	Bug	New	High	When i'm doing the changes in letter box account details it is not reflecting in account summary	Pradeep K	03/26/2024 01:29 PM
9472	Bug	New	High	After changing name it is not reflecting in post office box account details dropdown but it is reflecting in account summary dropdown	Pradeep K	03/21/2024 03:50 PM
9470	Bug	Resolved	High	When i'm downloading receipt of letterbox form from post office box account details, location is not coming correct	Pradeep K	07/12/2024 07:41 PM
9469	Bug	New	High	If i'm changing name from profile page then it is not reflectin in post office box account details	Pradeep K	03/21/2024 11:27 AM
9460	Bug	New	High	On letter box account details in edit mode if i clear the editable fields and hit cancel then fields are becoming blank	Pradeep K	03/20/2024 03:15 PM
9459	Bug	New	High	On edit page of post office account details if i edit the current email to the existing email then error message will come but after that i have clicked on cancel button then the existing email is still there not resetting	Pradeep K	03/20/2024 03:08 PM
9456	Bug	New	High	I'm able to create a new account without entering phone number	Pradeep K	03/20/2024 02:39 PM
9451	Bug	New	High	While filling the form of post office box date should change to "Date of Birth" and we should not be able to edit that DOB to future date	Pradeep K	03/20/2024 01:24 PM
9449	Bug	New	High	After adding one PO Box to cart in the payment of post office box, my PO Box and details is reflecting in other PO Box No. details	Pradeep K	03/20/2024 12:51 PM
9448	Bug	New	High	On post office box renewal service payment page, after clearing PO Box no. we are able to input anything and add to cart that particular PO Box no.	Pradeep K	03/20/2024 11:50 AM

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9447	Bug	New	High	On post office box renewal service payment page, after clearing PO Box no. data should also gets reset according to that PO Box no.	Pradeep K	03/20/2024 11:04 AM
9443	Bug	New	High	After selecting future dates while renewing the service of post office box, error message should not be there	Pradeep K	03/20/2024 10:25 AM
9434	Bug	New	High	After subscribing home shopping, mail is coming that includes credentials making process but we have already made the credentials while registering and subscribing the service	Pradeep K	03/19/2024 10:24 AM
9429	Bug	New	High	In forgot password functionality no mail is going to the desired mail address	Pradeep K	03/18/2024 06:02 PM
9425	Bug	New	High	After changing the address, the mail that is coming regarding the changes, email and phone number is coming but address is not coming	Pradeep K	03/18/2024 04:03 PM
9422	Bug	New	High	Mail address should be editable in "Account details" page and if i edit my mail from one service then it should reflect in other services too	Pradeep K	03/18/2024 03:17 PM
9408	Bug	New	High	On post office box account details i'm unable download the data in any format like excel, CSV, pdf, etc	Pradeep K	03/18/2024 10:22 AM