## General Post Office - Anguilla - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
11260	Bug	New	Normal	If i select one customer then if i want to select another customer then we should be able to do it	Rohit K	11/05/2024 03:17 PM
11258	Bug	New	Normal	In HS Popup while scanning if i select No in popup then item should gets reset	Rohit K	11/05/2024 03:17 PM
11257	Bug	New	Normal	Reference number is not getting reset after change the uncleared to collected	Rohit K	11/05/2024 03:16 PM
11256	Bug	New	Normal	I'm not able to add email error message is appearing as i have selected other while receiving	Rohit K	11/05/2024 03:16 PM
11255	Bug	New	Normal	In collected page i have not selected anything but reference number is appearing	Rohit K	11/05/2024 03:16 PM
11251	Bug	New	Normal	In receiving page if i submit sign then clear it then nothing happens I'm unable to deliver the items blank sign issue	Rohit K	11/05/2024 03:14 PM
11249	Bug	New	Normal	In collected page search is not working on date basis	Rohit K	11/05/2024 03:14 PM
11248	Bug	New	Normal	Loaders should be there in the app	Rohit K	11/05/2024 03:13 PM
11247	Bug	New	Normal	If someone's item is delivered then should we be able to delete those items on scan item page	Rohit K	11/05/2024 03:13 PM
11246	Bug	New	Normal	After receiving the item, page should get reset	Rohit K	11/05/2024 03:13 PM
11242	Bug	New	Normal	In report when I'm switching from undelivered to collected then search is not working properly	Rohit K	11/05/2024 03:11 PM
11235	Bug	New	Normal	End date search is not working properly	Rohit K	11/05/2024 02:34 PM
11230	Bug	New	Normal	Notes are not working properly	Rohit K	11/05/2024 02:32 PM
11229	Bug	New	Normal	There is an error message coming when I'm submitting empty data	Rohit K	11/05/2024 02:31 PM
11223	Bug	New	Normal	If there is nothing related to that customer then their name should not be searched on the report page	Rohit K	11/05/2024 02:26 PM
11221	Bug	New	Normal	If there is nothing on delivered page then error message should be user-friendly	Rohit K	11/05/2024 02:25 PM
11219	Bug	New	Normal	Itembarcode field must contain submit button	Rohit K	11/05/2024 02:25 PM
11218	Bug	New	Normal	The focus of scanned products should be throughout the page not just to the field	Rohit K	11/05/2024 02:24 PM
11217	Bug	New	Normal	I'm able to submit empty data Item delivery process	Rohit K	11/05/2024 02:24 PM
11216	Bug	New	Normal	When I'm deleting one record then the whole record gets deleted	Rohit K	11/05/2024 02:24 PM
11159	Bug	New	Normal	Mark ordered invoice is not working properly	Pradeep K	11/05/2024 01:17 PM
11155	Bug	New	Normal	The status of the package name does not appear pocds	Pradeep K	11/05/2024 01:15 PM
10238	Bug	New	Normal	While filling the Ezone form minimum number length should be 5	chirag wadhwa	07/17/2024 06:38 PM
10237	Bug	New	Normal	Insurance is coming checked but while filling the form i have declined on insurance in HS and ezone both check	Atul Rawat	07/17/2024 06:37 PM
10137	Bug	New	Normal	Remove AXA from POCDS account details	Atul Rawat	07/17/2024 02:20 PM
10136	Bug	New	Normal	In pbds account details in edit mode i should not be able to edit the account status	Atul Rawat	07/17/2024 02:19 PM
10135	Bug	New	Normal	When i'm logging by secondary user then in ezone and in HS in both account detail i should not be able to see primary user in dropdown	Atul Rawat	07/17/2024 02:18 PM
10133	Bug	New	Normal	I'm unable to login with secondary user email	Atul Rawat	07/17/2024 02:15 PM
10131	Bug	New	Normal	In PBDS account details page subscription due date is appearing incorrect	Atul Rawat	07/17/2024 02:09 PM
10130	Bug	New	Normal	Nothing is happening on download report button after payment only message is coming file is not showing in downloads on anywhere	Atul Rawat	07/17/2024 02:08 PM

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#	Tracker	Status	Priority	Subject	Assignee	Updated
10129	Bug	New	Normal	In every service in account detail in address mandatory icon is missing	Atul Rawat	07/17/2024 01:59 PM
10128	Bug	New	Normal	In hs edit mode PO Box number is not editable but in ezone edit mode PO Box number is in editable form	Atul Rawat	07/17/2024 01:59 PM
10126	Bug	New	Normal	In hs account sub charges is coming but in web no sub charges is coming	Atul Rawat	07/17/2024 01:58 PM
10125	Bug	New	Normal	In hs account i have updated address but after refresh updated address is not appearing previous address is appearing, same with mobile number and in every other services.	Atul Rawat	07/17/2024 01:57 PM
10124	Bug	New	Normal	While creating the password there should be one lowercase, one uppercase and one special character, this validation is missing	Atul Rawat	07/17/2024 01:57 PM
10123	Bug	New	Normal	After changing the password i'm unable to login with new password, i'm able to login with old password not with new	Atul Rawat	07/17/2024 01:55 PM
10121	Bug	New	Normal	After completing the payment in transaction history underneath online pay "Paid Amount" is missing	Atul Rawat	07/17/2024 01:54 PM
10120	Bug	New	Normal	In transaction history in receipt no. "P" is missing in PBDS	Atul Rawat	07/17/2024 01:53 PM
10113	Bug	New	Normal	After taking pocds service, In pocds account details delivery instructions is not appearing properly	Atul Rawat	07/17/2024 01:48 PM
10112	Bug	New	Normal	In pbds in web form is different and in mobile form is appearing incomplete	Atul Rawat	07/17/2024 01:48 PM
10111	Bug	New	Normal	In reports download button should be there	chirag wadhwa	07/17/2024 01:47 PM
10110	Bug	New	Normal	In pbds company name mandatory is missing	chirag wadhwa	07/17/2024 01:46 PM
10109	Bug	New	Normal	Handle logout on back button on service selection screen	chirag wadhwa	07/17/2024 01:45 PM
10108	Bug	New	Normal	Blue border should be there in taken service after taking any service	chirag wadhwa	07/17/2024 01:45 PM
10107	Bug	New	Normal	In contact us screen subject and message mandatory icon is missing and we need to check that after filling subject and message, contact us working or not	Atul Rawat	07/17/2024 01:41 PM
10106	Bug	New	Normal	Back button is also not working in change password screen	Atul Rawat	07/17/2024 01:40 PM
10105	Bug	New	Normal	In change password nothing is happening after filling correct details	Atul Rawat	07/17/2024 01:05 PM
10104	Bug	New	Normal	In change password i have added wrong password in current password then nothing is happening	Atul Rawat	07/17/2024 01:02 PM
10103	Bug	New	Normal	In payment total amount is changed from web, needs to verify this once which is right	Atul Rawat	07/17/2024 01:01 PM
10100	Bug	New	Normal	In report logo should be there hs deposit payment	chirag wadhwa	07/17/2024 12:59 PM
10095	Bug	New	Normal	In letterbox payment in other PO box mandatory icon is missing	Atul Rawat	07/17/2024 12:55 PM
10094	Bug	New	Normal	On first time app open remember me should not get checked	Atul Rawat	07/17/2024 12:54 PM
10093	Bug	New	Normal	In addressees mandatory icon is missing	Atul Rawat	07/17/2024 12:53 PM
10092	Bug	New	Normal	Create account > direct POCDS > enter 0 in ezone or HS > now open letterbox payment, now i'm unable to do anything	Atul Rawat	07/17/2024 12:53 PM
10078	Bug	New	Normal	if i fill ezone form and fill all the details then after completing the ezone process when i open HS form then ezone data is reflecting there	Atul Rawat	07/17/2024 12:41 PM
10076	Bug	New	Normal	In admin side in letterbox account details in edit mode if i click on edit/info icon of addressee than blank popup is appearing	Rohit K	07/16/2024 07:13 PM
10075	Bug	New	Normal	In admin side if i am making a POCDS account and i have entered existing mail first than unique email then it is showing an error message	Rohit K	07/16/2024 05:22 PM
10073	Bug	New	Normal	In hs in secondary user i'm able to enter ezone secondary email but in hs account detail that user is not visible	Rohit K	07/16/2024 02:30 PM

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#	Tracker	Status	Priority	Subject	Assignee	Updated
9976	Bug	Resolved	Normal	In homeshopping and in eZone form if i select decline or accept in insurance then in cart page and in account details page it should appear accordingly to that	Pradeep K	07/11/2024 04:43 PM
9966	Bug	Resolved	Normal	In HS and in eZone when i'm filling the form with secondary user and left one field of secondary user then on submit it is showing an error message	Pradeep K	07/15/2024 04:22 PM
9963	Bug	New	Normal	In HS and in Ezone i'm able to enter furture dates in DOB while filling the form of secondary user	Pradeep K	06/18/2024 11:56 AM
9501	Bug	New	Normal	I'm able to add existing email in addressees in letter box form	Pradeep K	03/27/2024 03:27 PM
9499	Bug	New	Normal	When i have selected "Decline" in Insurance in form page of home shopping, in the pdf there is still "Accept" selected	Pradeep K	03/27/2024 02:08 PM
9496	Bug	New	Normal	When clicking on submit button while filling the form of home shopping, on button white square box is coming	Pradeep K	03/27/2024 12:04 PM
9493	Bug	New	Normal	Color of back button should be same in every page (Suggestion)	Pradeep K	03/27/2024 11:18 AM
9486	Bug	New	Normal	While filling the form of letterbox if i changed my surname in first field then again i have changed my surname in signature field then still when I'm downloading the receipt of payment the name is not changed	Pradeep K	03/26/2024 12:14 PM
9485	Bug	New	Normal	Pagination UI of letterbox account details is not as same as the home shopping account details page	Pradeep K	03/26/2024 10:48 AM
9480	Bug	New	Normal	In home shopping account details we are able to edit the selected advertisement section "Kindly indicate where you learnt for our home shopping service"	Pradeep K	03/22/2024 11:11 AM
9473	Bug	New	Normal	When I'm closing the addressees popup black square box is coming	Pradeep K	03/21/2024 04:23 PM
9471	Bug	New	Normal	On form page of letterbox in signature we should not be able to take future dates	Pradeep K	03/21/2024 02:39 PM
9468	Bug	New	Normal	Icon is different of "Home shopping parcel and Subscription payments" in payment option	Pradeep K	03/21/2024 11:01 AM
9461	Bug	New	Normal	On transaction history section in letterbox account details page, there i a sorting icon but that is not working properly	Pradeep K	03/20/2024 03:21 PM
9457	Bug	New	Normal	In renewal payment page of letterbox after selecting type of transacation, error message is still there	Pradeep K	03/20/2024 03:05 PM
9455	Bug	New	Normal	In the payment receipts when you open your form pdf in signature date is correct but time is not correct	Pradeep K	03/20/2024 02:22 PM
9452	Bug	New	Normal	While submitting the form we should not be able to edit the date on signature field (Discussion)	Pradeep K	03/20/2024 01:27 PM
9450	Bug	New	Normal	On post office box account details when I'm searching anything there is white box is coming	Pradeep K	03/20/2024 01:15 PM
9440	Bug	New	Normal	After doing changes in My PO Box no. in the payment of post office box, this should not reflect in other PO Box no. details like renewal year	Pradeep K	03/19/2024 03:05 PM
9435	Bug	New	Normal	Placeholder text and input field text is overlapping or in phone number field input phone number more than the limit then also text is overlapping the placeholder text	Pradeep K	03/19/2024 11:16 AM

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