

## General Post Office - Anguilla - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
11150	Bug	New	High	Take Ezone and HS with the same email and Ezone secondary and HS secondary with the same email ID now in pocds two accounts are there but the account number is not appearing in both accounts	Atul Rawat	11/05/2024 01:13 PM
10242	Bug	New	High	If i accepted insurance while filling the form then submit then went back and declined insurance then in cart screen it should be declined	Atul Rawat	07/17/2024 06:40 PM
10241	Bug	New	High	i'm unable to take eZone service if there is nothing in account number	Atul Rawat	07/17/2024 06:39 PM
10240	Bug	New	High	Unable to take ezone service if i enter more than 7 in account number	Atul Rawat	07/17/2024 06:39 PM
10239	Bug	New	High	While filling the ezone form i can't fill same number again that is already in the database	Atul Rawat	07/17/2024 06:38 PM
10237	Bug	New	Normal	Insurance is coming checked but while filling the form i have declined on insurance in HS and ezone both check	Atul Rawat	07/17/2024 06:37 PM
10236	Bug	New	High	First take ezone service > add secondary user> add authentication name > then HS > add secondary person > add authentication name> In hs primary and secondary and in ezone primary same authentication name is coming but in ezone secondary different coming	Atul Rawat	07/17/2024 06:37 PM
10235	Bug	New	High	In secondary user when i'm entering email of secondary user then an error has occurred message is coming (In HS)	Atul Rawat	07/17/2024 06:36 PM
10138	Bug	New	High	In delivery village in POCDS i'm selecting something else but every time "the cove -3" is coming	Atul Rawat	07/17/2024 02:20 PM
10137	Bug	New	Normal	Remove AXA from POCDS account details	Atul Rawat	07/17/2024 02:20 PM
10136	Bug	New	Normal	In pbds account details in edit mode i should not be able to edit the account status	Atul Rawat	07/17/2024 02:19 PM
10135	Bug	New	Normal	When i'm logging by secondary user then in ezone and in HS in both account detail i should not be able to see primary user in dropdown	Atul Rawat	07/17/2024 02:18 PM
10134	Bug	New	High	In ezone i have entered existing email in secondary user then error message is appearing but after editing that email, after payment in ezone detail only 1 user is appearing not 2... same in HS and when i'm filling secondary user data and in email i have fi	Atul Rawat	07/17/2024 02:16 PM
10133	Bug	New	Normal	I'm unable to login with secondary user email	Atul Rawat	07/17/2024 02:15 PM
10132	Bug	New	High	In POCDS i have taken both services HS and Ezone, in POCDS form in selection of service HS i autofill but i have not selected HS, instead of this i have selected Ezone and filled 0 now POCDS form is getting submitted	Atul Rawat	07/17/2024 02:14 PM
10131	Bug	New	Normal	In PBDS account details page subscription due date is appearing incorrect	Atul Rawat	07/17/2024 02:09 PM
10130	Bug	New	Normal	Nothing is happening on download report button after payment only message is coming file is not showing in downloads on anywhere	Atul Rawat	07/17/2024 02:08 PM
10129	Bug	New	Normal	In every service in account detail in address mandatory icon is missing	Atul Rawat	07/17/2024 01:59 PM
10128	Bug	New	Normal	In hs edit mode PO Box number is not editable but in ezone edit mode PO Box number is in editable form	Atul Rawat	07/17/2024 01:59 PM
10127	Bug	New	High	In letterbox i'm able to add to cart of 2024 year payment which i have already completed	Atul Rawat	07/17/2024 01:58 PM
10126	Bug	New	Normal	In hs account sub charges is coming but in web no sub charges is coming	Atul Rawat	07/17/2024 01:58 PM
10125	Bug	New	Normal	In hs account i have updated address but after refresh updated address is not appearing previous address is appearing, same with mobile number and in every other services.	Atul Rawat	07/17/2024 01:57 PM
10124	Bug	New	Normal	While creating the password there should be one lowercase, one uppercase and one special character, this validation is missing	Atul Rawat	07/17/2024 01:57 PM
10123	Bug	New	Normal	After changing the password i'm unable to login with new password, i'm able to login with old password not with new	Atul Rawat	07/17/2024 01:55 PM

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10121	Bug	New	Normal	After completing the payment in transaction history underneath online pay "Paid Amount" is missing	Atul Rawat	07/17/2024 01:54 PM
10120	Bug	New	Normal	In transaction history in receipt no. "P" is missing in PBDS	Atul Rawat	07/17/2024 01:53 PM
10119	Bug	New	High	In pbds after creating an account, in PBDS account details Account opening amount is incorrect	Atul Rawat	07/17/2024 01:53 PM
10118	Bug	New	High	On registration screen if i enter already linked email then the error message is coming but that message is kind of incomplete	Atul Rawat	07/17/2024 01:52 PM
10117	Bug	New	High	In authorized person in ezone form i have filled something else but in account details it is coming something else	Atul Rawat	07/17/2024 01:51 PM
10116	Bug	New	High	In ezone transaction history is not coming properly, i have completed the payment but in history there is no transaction	Atul Rawat	07/17/2024 01:50 PM
10115	Bug	New	High	In ezone form in secondary user if i enter incorrect email like only name i have entered then it is not showing an error message but on submit there is an error message	Atul Rawat	07/17/2024 01:49 PM
10114	Bug	New	High	While making new account if i enter incorrect email address then error message is coming "Data not found"	Atul Rawat	07/17/2024 01:49 PM
10113	Bug	New	Normal	After taking pocds service, In pocds account details delivery instructions is not appearing properly	Atul Rawat	07/17/2024 01:48 PM
10112	Bug	New	Normal	In pbds in web form is different and in mobile form is appearing incomplete	Atul Rawat	07/17/2024 01:48 PM
10107	Bug	New	Normal	In contact us screen subject and message mandatory icon is missing and we need to check that after filling subject and message, contact us working or not	Atul Rawat	07/17/2024 01:41 PM
10106	Bug	New	Normal	Back button is also not working in change password screen	Atul Rawat	07/17/2024 01:40 PM
10105	Bug	New	Normal	In change password nothing is happening after filling correct details	Atul Rawat	07/17/2024 01:05 PM
10104	Bug	New	Normal	In change password i have added wrong password in current password then nothing is happening	Atul Rawat	07/17/2024 01:02 PM
10103	Bug	New	Normal	In payment total amount is changed from web, needs to verify this once which is right	Atul Rawat	07/17/2024 01:01 PM
10102	Bug	New	High	Transaction history of HS is changing as per customer change but order is not correct	Atul Rawat	07/17/2024 01:00 PM
10099	Bug	New	High	In letterbox payment screen renewal payment should be blank	Atul Rawat	07/17/2024 12:59 PM
10098	Bug	New	High	Create account > Take ezone service > select anything in advertisement > now take HS service > select different in advertisement section from ezone > now open ezone account details , check advertisement section	Atul Rawat	07/17/2024 12:58 PM
10097	Bug	New	High	Create new account > take PBDS service > navigate to account summary, account status is missing	Atul Rawat	07/17/2024 12:58 PM
10095	Bug	New	Normal	In letterbox payment in other PO box mandatory icon is missing	Atul Rawat	07/17/2024 12:55 PM
10094	Bug	New	Normal	On first time app open remember me should not get checked	Atul Rawat	07/17/2024 12:54 PM
10093	Bug	New	Normal	In addressees mandatory icon is missing	Atul Rawat	07/17/2024 12:53 PM
10092	Bug	New	Normal	Create account > direct POCDS > enter 0 in ezone or HS > now open letterbox payment, now i'm unable to do anything	Atul Rawat	07/17/2024 12:53 PM
10091	Bug	New	Urgent	Unable to take POCDS service	Atul Rawat	07/17/2024 12:52 PM
10090	Bug	New	High	if i'm changing my email from one service then it should change in whole application	Atul Rawat	07/17/2024 12:51 PM
10089	Bug	New	High	In HS secondary user transaction history is not appearing or it should not show in ezone	Atul Rawat	07/17/2024 12:50 PM
10088	Bug	New	High	In Ezone account details screen account status is not appearing	Atul Rawat	07/17/2024 12:49 PM
10087	Bug	New	Immediate	Transaction history is not appearing in ezone account	Atul Rawat	07/17/2024 12:49 PM
10086	Bug	New	High	Create new account> POCDS > Fill 0 in ezone or HS > then account summary appears blank and POCDS account details is appearing with someone else's account	Atul Rawat	07/17/2024 12:48 PM

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10085	Bug	New	High	I have taken HS and Ezone services and in both i have added a secondary user but in account summary only two user is appearing	Atul Rawat	07/17/2024 12:48 PM
10084	Bug	New	High	Take HS service > Letterbox service >Ezone service now in account summary PO Box is coming but that PO box is nowhere in the services i have taken	Atul Rawat	07/17/2024 12:47 PM
10083	Bug	New	High	Create new account > take letterbox service > account summary - PO box is not appearing	Atul Rawat	07/17/2024 12:46 PM
10082	Bug	New	High	In letterbox payment when select renewal year 2023 then add to cart error message is coming	Atul Rawat	07/17/2024 12:46 PM
10081	Bug	New	High	In ezone not selected secondary customer i have selected instagram in advertisement and in hs i have selected mail but when i'm going to ezone account details email is coming selected	Atul Rawat	07/17/2024 12:44 PM
10080	Bug	New	High	In ezone while filling the form after selecting secondary customer, in advertisement section in secondary user something else is coming and in primary user something else is coming	Atul Rawat	07/17/2024 12:43 PM
10079	Bug	New	High	In ezone i have selected secondary customer and in ezone account in secondary customer, primary customer data is appearing and in primary customer, secondary user data is appearing	Atul Rawat	07/17/2024 12:42 PM
10078	Bug	New	Normal	if i fill ezone form and fill all the details then after completing the ezone process when i open HS form then ezone data is reflecting there	Atul Rawat	07/17/2024 12:41 PM