

## General Post Office - Anguilla - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
11160	Bug	New	High	Blank page is appearing in items pending closed out In sigtas sent also	Pradeep K	11/05/2024 01:18 PM
11159	Bug	New	Normal	Mark ordered invoice is not working properly	Pradeep K	11/05/2024 01:17 PM
11158	Bug	New	High	AXA account number is not appearing	Pradeep K	11/05/2024 01:17 PM
11157	Bug	New	High	Blank report is appearing after completing the process of receive form customer if i select other in custom officer	Pradeep K	11/05/2024 01:16 PM
11156	Bug	New	High	On customer side in POCDs account details HS account number is not appearing	Pradeep K	11/05/2024 01:16 PM
11155	Bug	New	Normal	The status of the package name does not appear pocds	Pradeep K	11/05/2024 01:15 PM
11154	Bug	New	High	In customer balance some account names are not appearing	Pradeep K	11/05/2024 01:16 PM
11153	Bug	New	High	In the daily transaction payment report, the card payment text is incorrect	Pradeep K	11/05/2024 01:15 PM
11152	Bug	New	High	The search functionality of POCDs Bank Reconciliation Monthly is not working properly	Pradeep K	11/05/2024 01:13 PM
11151	Bug	New	High	Custom payment report is not working properly	Pradeep K	11/05/2024 01:13 PM
11149	Bug	New	High	In Ezone secondary I'm entering Ezone primary email, and an error message is appearing but in the dropdown that name is not appearing	Pradeep K	11/05/2024 01:12 PM
9976	Bug	Resolved	Normal	In homeshopping and in eZone form if i select decline or accept in insurance then in cart page and in account details page it should appear accordingly to that	Pradeep K	07/11/2024 04:43 PM
9970	Bug	Resolved	High	In HS account details phone number is not coming for secondary user	Pradeep K	07/15/2024 01:40 PM
9966	Bug	Resolved	Normal	In HS and in eZone when i'm filling the form with secondary user and left one field of secondary user then on submit it is showing an error message	Pradeep K	07/15/2024 04:22 PM
9963	Bug	New	Normal	In HS and in Ezone i'm able to enter future dates in DOB while filling the form of secondary user	Pradeep K	06/18/2024 11:56 AM
9501	Bug	New	Normal	I'm able to add existing email in addressees in letter box form	Pradeep K	03/27/2024 03:27 PM
9499	Bug	New	Normal	When i have selected "Decline" in Insurance in form page of home shopping, in the pdf there is still "Accept" selected	Pradeep K	03/27/2024 02:08 PM
9496	Bug	New	Normal	When clicking on submit button while filling the form of home shopping, on button white square box is coming	Pradeep K	03/27/2024 12:04 PM
9493	Bug	New	Normal	Color of back button should be same in every page (Suggestion)	Pradeep K	03/27/2024 11:18 AM
9492	Bug	New	High	While doing the same payment of letterbox from my PO box and other PO Box both amount is coming is different but i have selected same year	Pradeep K	03/27/2024 09:57 AM
9489	Bug	New	High	Changes is not reflecting in payment page of letterbox	Pradeep K	03/26/2024 02:13 PM
9488	Bug	New	High	Paid amount in transaction history is not in green color in home shopping account details page	Pradeep K	03/26/2024 02:12 PM
9487	Bug	New	High	When i'm doing the changes in letter box account details it is not reflecting in account summary	Pradeep K	03/26/2024 01:29 PM
9486	Bug	New	Normal	While filling the form of letterbox if i changed my surname in first field then again i have changed my surname in signature field then still when I'm downloading the receipt of payment the name is not changed	Pradeep K	03/26/2024 12:14 PM
9485	Bug	New	Normal	Pagination UI of letterbox account details is not as same as the home shopping account details page	Pradeep K	03/26/2024 10:48 AM
9480	Bug	New	Normal	In home shopping account details we are able to edit the selected advertisement section "Kindly indicate where you learnt for our home shopping service"	Pradeep K	03/22/2024 11:11 AM
9473	Bug	New	Normal	When I'm closing the addressees popup black square box is coming	Pradeep K	03/21/2024 04:23 PM

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9472	Bug	New	High	After changing name it is not reflecting in post office box account details dropdown but it is reflecting in account summary dropdown	Pradeep K	03/21/2024 03:50 PM
9471	Bug	New	Normal	On form page of letterbox in signature we should not be able to take future dates	Pradeep K	03/21/2024 02:39 PM
9470	Bug	Resolved	High	When i'm downloading receipt of letterbox form from post office box account details, location is not coming correct	Pradeep K	07/12/2024 07:41 PM
9469	Bug	New	High	If i'm changing name from profile page then it is not reflectin in post office box account details	Pradeep K	03/21/2024 11:27 AM
9468	Bug	New	Normal	Icon is different of "Home shopping parcel and Subscription payments" in payment option	Pradeep K	03/21/2024 11:01 AM
9461	Bug	New	Normal	On transaction history section in letterbox account details page, there i a sorting icon but that is not working properly	Pradeep K	03/20/2024 03:21 PM
9460	Bug	New	High	On letter box account details in edit mode if i clear the editable fields and hit cancel then fields are becoming blank	Pradeep K	03/20/2024 03:15 PM
9459	Bug	New	High	On edit page of post office account details if i edit the current email to the existing email then error message will come but after that i have clicked on cancel button then the existing email is still there not resetting	Pradeep K	03/20/2024 03:08 PM
9457	Bug	New	Normal	In renewal payment page of letterbox after selecting type of transacation, error message is still there	Pradeep K	03/20/2024 03:05 PM
9456	Bug	New	High	I'm able to create a new account without entering phone number	Pradeep K	03/20/2024 02:39 PM
9455	Bug	New	Normal	In the payment receipts when you open your form pdf in signature date is correct but time is not correct	Pradeep K	03/20/2024 02:22 PM
9452	Bug	New	Normal	While submitting the form we should not be able to edit the date on signature field (Discussion)	Pradeep K	03/20/2024 01:27 PM
9451	Bug	New	High	While filling the form of post office box date should change to "Date of Birth" and we should not be able to edit that DOB to future date	Pradeep K	03/20/2024 01:24 PM
9450	Bug	New	Normal	On post office box account details when I'm searching anything there is white box is coming	Pradeep K	03/20/2024 01:15 PM
9449	Bug	New	High	After adding one PO Box to cart in the payment of post office box, my PO Box and details is reflecting in other PO Box No. details	Pradeep K	03/20/2024 12:51 PM
9448	Bug	New	High	On post office box renewal service payment page, after clearing PO Box no. we are able to input anything and add to cart that particular PO Box no.	Pradeep K	03/20/2024 11:50 AM
9447	Bug	New	High	On post office box renewal service payment page, after clearing PO Box no. data should also gets reset according to that PO Box no.	Pradeep K	03/20/2024 11:04 AM
9443	Bug	New	High	After selecting future dates while renewing the service of post office box, error message should not be there	Pradeep K	03/20/2024 10:25 AM
9440	Bug	New	Normal	After doing changes in My PO Box no. in the payment of post office box, this should not reflect in other PO Box no. details like renewal year	Pradeep K	03/19/2024 03:05 PM
9435	Bug	New	Normal	Placeholder text and input field text is overlapping or in phone number field input phone number more than the limit then also text is overlapping the placeholder text	Pradeep K	03/19/2024 11:16 AM
9434	Bug	New	High	After subscribing home shopping, mail is coming that includes credentials making process but we have already made the credentials while registering and subscribing the service	Pradeep K	03/19/2024 10:24 AM
9429	Bug	New	High	In forgot password functionality no mail is going to the desired mail address	Pradeep K	03/18/2024 06:02 PM
9425	Bug	New	High	After changing the address, the mail that is coming regarding the changes, email and phone number is coming but address is not coming	Pradeep K	03/18/2024 04:03 PM
9422	Bug	New	High	Mail address should be editable in "Account details" page and if i edit my mail from one service then it should reflect in other services too	Pradeep K	03/18/2024 03:17 PM
9408	Bug	New	High	On post office box account details i'm unable download the data in any format like excel, CSV, pdf, etc	Pradeep K	03/18/2024 10:22 AM