

## Compac Help Desk - Issues

#	Tracker	Status	Priority	Subject	Assignee	Updated
11321	Bug	New	Normal	In dispatch report image is appearing in zoom	Kanisk Kumar	11/05/2024 03:43 PM
11312	Bug	New	Normal	With status search in exception report total value is not getting reset,check in every report	Kanisk Kumar	11/05/2024 03:40 PM
11310	Bug	New	Normal	In dispenser details I have selected shortfall but it is still showing not selected	Kanisk Kumar	11/05/2024 03:39 PM
11308	Bug	New	Normal	While i'm updating user details nothing is happening, check in every user type (add a successful message )	Kanisk Kumar	11/05/2024 03:38 PM
11307	Bug	New	Normal	In user when i'm changing password if i click on back button then it should refresh the page of selection	Kanisk Kumar	11/05/2024 03:38 PM
11305	Bug	New	Normal	In spare requirement and under observation report excel file UI format is not correct	Kanisk Kumar	11/05/2024 03:37 PM
11297	Bug	New	Normal	In technician jobs search remove icon is not clickable	Kanisk Kumar	11/05/2024 03:35 PM
11294	Bug	New	Normal	In customer side null is appearing in name if i don't enter anything in last name	Kanisk Kumar	11/05/2024 03:33 PM
11293	Bug	New	Normal	I'm able to add customer without name, company name and customer no.	Kanisk Kumar	11/05/2024 03:33 PM
11286	Bug	New	Normal	In rejected calls unapproved popup i'm able to submit without mandatory option	Kanisk Kumar	11/05/2024 03:30 PM
11283	Bug	New	Normal	In spare details page some menus are not visible in action	Kanisk Kumar	11/05/2024 03:29 PM
11282	Bug	New	Normal	I'm not able to download received but damage image and image is also coming in zoomed in	Kanisk Kumar	11/05/2024 03:29 PM
11279	Bug	New	Normal	On edit details of technician blank popup is appearing	Kanisk Kumar	11/05/2024 03:28 PM
11278	Bug	New	Normal	In admin side in display popup if there is some extra data we should show that in hover, check in whole app	Kanisk Kumar	11/05/2024 03:27 PM
11275	Bug	New	Normal	Total spare time is incorrect on client side	Kanisk Kumar	11/05/2024 03:27 PM
11274	Bug	New	Normal	On the client side, search is not working properly in exception report	Kanisk Kumar	11/05/2024 03:26 PM
11273	Bug	New	Normal	In transit report spelling of received is incorrect	Kanisk Kumar	11/05/2024 03:26 PM
11270	Bug	New	Normal	In transit report search is not working properly in date field	Kanisk Kumar	11/05/2024 03:25 PM
11269	Bug	New	Normal	In transit report csv data order is not correct, complaint number is missing and data is mismatching	Kanisk Kumar	11/05/2024 03:25 PM
11268	Bug	New	Normal	Data is not appearing correctly in dashboard total unallocated calls	Kanisk Kumar	11/05/2024 03:24 PM
11266	Bug	New	Normal	In excel upload , in dispenser detail download template upload button is also not working	Kanisk Kumar	11/05/2024 03:23 PM
11265	Bug	New	Normal	In excel upload , in dispenser detail download template cancel button is also not working	Kanisk Kumar	11/05/2024 03:23 PM
11264	Bug	New	Normal	In excel upload , in dispenser detail download template is not working	Kanisk Kumar	11/05/2024 03:22 PM
11263	Bug	New	Normal	In job complete but under observation report search is not working properly, search is not working properly in reports	Kanisk Kumar	11/05/2024 03:22 PM
11215	Bug	New	Normal	All Rejected calls are showing in customer side for specific customer	Kanisk Kumar	11/05/2024 02:20 PM
11214	Bug	New	Normal	We should be able to add multiple users for same customer	Kanisk Kumar	11/05/2024 02:20 PM
11213	Bug	New	Normal	In last name while adding new customer special symbols are also allowed like &	Kanisk Kumar	11/05/2024 02:20 PM
11212	Bug	New	Normal	In customer details while adding new customer last name should not be mandatory	Kanisk Kumar	11/05/2024 02:20 PM
11211	Bug	New	Normal	After adding a dispenser with ga null and in the customer tried to delete it the error is coming	Kanisk Kumar	11/05/2024 02:19 PM
11209	Bug	New	Normal	While adding a dispenser GA details should be mandatory	Kanisk Kumar	11/05/2024 02:19 PM
11208	Bug	New	Normal	While making customer GA and RO no spacebar allowed	Kanisk Kumar	11/05/2024 02:19 PM

#	Tracker	Status	Priority	Subject	Assignee	Updated
11207	Bug	New	Normal	I'm able to make customers without filing address	Kanisk Kumar	11/05/2024 02:19 PM
11206	Bug	New	Normal	Increase the popup message timings in the app	Kanisk Kumar	11/05/2024 02:18 PM
11205	Bug	New	Normal	I'm not able to delete the dispenser	Kanisk Kumar	11/05/2024 02:18 PM
11202	Bug	New	Normal	I have created one customer and then deleted the customer but still I'm able to login to the app with their credentials (change the message)	Kanisk Kumar	11/05/2024 02:17 PM
11201	Bug	New	Normal	If there is one field left while making the customer then after filling it I'm unable to make the customer	Kanisk Kumar	11/05/2024 02:17 PM
11200	Bug	New	Normal	In changing the password we should not be able to add the same password as the old password	Kanisk Kumar	11/05/2024 01:34 PM
11199	Bug	New	Normal	In the customer portal if I have entered an invalid email then it should show the relevant message	Kanisk Kumar	11/05/2024 01:34 PM
11194	Bug	New	Normal	Able to make dispenser on the same number for multiple customers	Kanisk Kumar	11/05/2024 01:32 PM
11193	Bug	New	Normal	If I'm deleting the allotted location then two error messages are coming	Kanisk Kumar	11/05/2024 01:32 PM
11192	Bug	New	Normal	In edit dispenser mode if I click on back then the same searched page should open not the default page	Kanisk Kumar	11/05/2024 01:31 PM
11190	Bug	New	Normal	While creating the user in the confirm password I should not be able to see saved passwords	Kanisk Kumar	11/05/2024 01:31 PM
11189	Bug	New	Normal	After creating a user from security I should be redirected to the security page with successful message	Kanisk Kumar	11/05/2024 01:31 PM
11188	Bug	New	Normal	After changing the password in customer details I should be redirected to the customer details with successful message	Kanisk Kumar	11/05/2024 01:30 PM
11185	Bug	New	Normal	If I have deleted the location then still I'm able to make the dispenser on that location	Kanisk Kumar	11/05/2024 01:29 PM
11184	Bug	New	Normal	In change password if the password does not match then something went wrong message is coming	Kanisk Kumar	11/05/2024 01:28 PM
11183	Bug	New	Normal	If the user is inactive then we should give a message relevant to inactive	Kanisk Kumar	11/05/2024 01:28 PM
11182	Bug	New	Normal	Customer portal message should be relevant like incorrect password or incorrect email	Kanisk Kumar	11/05/2024 01:28 PM
11181	Bug	New	Normal	Customer portal > complaint reg > enter dispenser no. > click save> fill all details >observe nature of complaint is not removing	Kanisk Kumar	11/05/2024 01:28 PM
11180	Bug	New	Normal	While adding a customer in confirm new password suggestion should be removed	Kanisk Kumar	11/05/2024 01:27 PM
11179	Bug	New	Normal	After allocating dispenser, the dispenser page should close	Kanisk Kumar	11/05/2024 01:27 PM
11178	Bug	New	Normal	Time in the customer portal is not showing properly	Kanisk Kumar	11/05/2024 01:27 PM
11177	Bug	New	Normal	Close (x) icon UI is not proper on add customer details page	Kanisk Kumar	11/05/2024 01:25 PM
11175	Bug	New	Normal	Notification of 1:30 sample should hide	Kanisk Kumar	11/05/2024 01:24 PM
11174	Bug	New	Normal	In the edit dispenser company name is not getting auto-picked (test company)	Kanisk Kumar	11/05/2024 01:24 PM
11173	Bug	New	Normal	In the edit dispenser company name is coming up twice	Kanisk Kumar	11/05/2024 01:24 PM
11172	Bug	New	Normal	On the edit dispenser if I'm editing one dispenser then another one is creating an error message is coming	Kanisk Kumar	11/05/2024 01:23 PM
11171	Bug	New	Normal	On the edit dispenser, the company name is not coming by auto search	Kanisk Kumar	11/05/2024 01:23 PM
11168	Bug	New	Normal	Eye icon in exception report is not clickable	Kanisk Kumar	11/05/2024 01:22 PM
11165	Bug	New	Normal	Confirmation popup while deleting the location	Kanisk Kumar	11/05/2024 01:21 PM
11164	Bug	New	Normal	Loader on searching dispenser is not appearing	Kanisk Kumar	11/05/2024 01:21 PM
11162	Bug	New	Normal	New customer should show in recent	Kanisk Kumar	11/05/2024 01:20 PM

#	Tracker	Status	Priority	Subject	Assignee	Updated
11161	Bug	New	Normal	Profile info is not opening on client side	Kanisk Kumar	11/05/2024 01:20 PM
10943	Bug	New	Normal	In part consumption details search is NOT WORKING on date basis	Kanisk Kumar	10/17/2024 10:58 AM
10283	Bug	New	Normal	In received but damage zoom image is coming	Kanisk Kumar	07/18/2024 05:21 PM
10282	Bug	New	Normal	Discuss complain rectified time also in tech work activity, exception and downtime reports	Kanisk Kumar	07/18/2024 05:21 PM
10280	Bug	New	Normal	In excel there should be some space in action taken	Kanisk Kumar	07/18/2024 05:20 PM
10279	Bug	New	Normal	In excel part replace name and is part replaced is not changed is not coming properly like web	Kanisk Kumar	07/18/2024 05:20 PM
10278	Bug	New	Normal	Total spare time should not be zero if spare is not received only requested	Kanisk Kumar	07/18/2024 05:19 PM
10275	Bug	New	Normal	By default date & time is coming in part consumption report excel	Kanisk Kumar	07/18/2024 05:18 PM
10272	Bug	New	Normal	Technician tracker status data is not coming till i use search with dates	Kanisk Kumar	07/18/2024 05:17 PM
10269	Bug	New	Normal	In job complete but under observation report in received but damage spare, image is not coming	Kanisk Kumar	07/18/2024 04:22 PM
10260	Bug	New	Normal	Loader should be there while performing the search functionality in different pages	Kanisk Kumar	07/18/2024 03:58 PM
10259	Bug	New	Normal	Crop functionality is not working properly in image	Kanisk Kumar	07/18/2024 03:57 PM
10258	Bug	New	Normal	While performing print functionality, preview of image is not coming	Kanisk Kumar	07/18/2024 03:57 PM
10255	Bug	New	Normal	In received but damaged image/pdf is not coming	Kanisk Kumar	07/18/2024 03:55 PM
10253	Bug	New	Normal	Search functionality is not working properly	Kanisk Kumar	07/18/2024 03:51 PM
10249	Bug	New	Normal	Consumable should be renamed to Non-Returnable	Kanisk Kumar	07/18/2024 03:48 PM
10246	Bug	New	Normal	After downloading the field service report, error message is coming	Kanisk Kumar	07/17/2024 06:48 PM
10245	Bug	New	Normal	Spare receiving quantity column should add in spare details	Kanisk Kumar	07/17/2024 06:48 PM
10244	Bug	New	Normal	Popup should get closed after adding notes in the complaint from web app	Kanisk Kumar	07/17/2024 06:47 PM
10234	Bug	New	Normal	Search filter is not working properly on technician job page	Kanisk Kumar	07/17/2024 06:32 PM
10223	Bug	New	Normal	Search functionality is not working on complaint details page	Kanisk Kumar	07/17/2024 06:21 PM
10215	Bug	New	Normal	On the complaint details page date format is mismatching while selecting the dates for searching the complaint	Kanisk Kumar	07/17/2024 06:11 PM
10214	Bug	New	Normal	In Editing report mandatory icon is missing	Kanisk Kumar	07/17/2024 06:06 PM
10213	Bug	New	Normal	In update item status in pending job alignment of All, Returnable, Consumable, Replaced is not aligned properly and text is also cutting in All & in Consumable	Kanisk Kumar	07/17/2024 06:06 PM
10208	Bug	New	Normal	In the Dispatch report page after filling the details like date, result will be blank	Kanisk Kumar	07/17/2024 06:02 PM
10205	Bug	New	Normal	Blank field should not be submitted while doing reject because it is a mandatory field	Kanisk Kumar	07/17/2024 05:32 PM
10204	Bug	New	Normal	In returnable page we can freeze the submit button	Kanisk Kumar	07/17/2024 05:32 PM
10203	Bug	New	Normal	Search icon is missing in Returnable page	Kanisk Kumar	07/17/2024 05:32 PM
10202	Bug	New	Normal	In returnable page we are able to click on back on whole title bar	Kanisk Kumar	07/17/2024 05:32 PM
10199	Bug	New	Normal	"In complete but observation page of technician fields, mandatory icon is missing from mandatory fields this is in reject reason screen also "	Kanisk Kumar	07/17/2024 05:22 PM
10194	Bug	New	Normal	Customer name text is overlapping the search icon on the input field on the Others page of complaint registration type	Kanisk Kumar	07/17/2024 05:17 PM

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10193	Bug	New	Normal	In edit mode of technician details "Search your address" field is not working properly and the map is also not coming on the page	Kanisk Kumar	07/17/2024 05:16 PM
10192	Bug	New	Normal	We are able to add or edit the technician without inputting employee code	Kanisk Kumar	07/17/2024 05:15 PM
10188	Bug	New	Normal	While adding the dispenser in GA details mandatory icon is missing	Kanisk Kumar	07/17/2024 04:23 PM
10186	Bug	New	Normal	While making customer GA and RO no spacebar allowed	Kanisk Kumar	07/17/2024 04:23 PM
10185	Bug	New	Normal	I'm able to make customers without filing address	Kanisk Kumar	07/17/2024 04:22 PM
10184	Bug	New	Normal	Increase the popup message timings in the app	Kanisk Kumar	07/17/2024 04:22 PM
10177	Bug	New	Normal	In the customer portal if I have entered an invalid email then it should show the relevant message	Kanisk Kumar	07/17/2024 04:12 PM
10175	Bug	New	Normal	In customer details on the password change page if both passwords do not match then we should show the relevant message to that	Kanisk Kumar	07/17/2024 04:08 PM
10171	Bug	New	Normal	If I'm deleting the allotted location then two error messages are coming	Kanisk Kumar	07/17/2024 04:04 PM
10170	Bug	New	Normal	In edit dispenser mode if I click on back then the same searched page should open not the default page	Kanisk Kumar	07/17/2024 04:04 PM
10168	Bug	New	Normal	While creating the user in the confirm password I should not be able to see saved passwords	Kanisk Kumar	07/17/2024 04:01 PM
10167	Bug	New	Normal	After creating a user from security I should be redirected to the security page not somewhere else	Kanisk Kumar	07/17/2024 04:01 PM
10166	Bug	New	Normal	After changing the password in customer details I should be redirected to the customer details	Kanisk Kumar	07/17/2024 04:01 PM
10162	Bug	New	Normal	In change password if the password does not match then something went wrong message is coming	Kanisk Kumar	07/17/2024 03:58 PM
10161	Bug	New	Normal	If the user is inactive then we should give a message relevant to inactive	Kanisk Kumar	07/17/2024 03:58 PM
10160	Bug	New	Normal	Customer portal message should be relevant like incorrect password or incorrect email	Kanisk Kumar	07/17/2024 03:56 PM
10159	Bug	New	Normal	Customer portal > complaint registration > enter dispenser no. > click save> fill all details >observe nature of complaint is not removing	Kanisk Kumar	07/17/2024 03:55 PM
10158	Bug	New	Normal	While adding a customer in confirm new password suggestion should be removed	Kanisk Kumar	07/17/2024 03:54 PM
10154	Bug	New	Normal	On customer details in the location I'm not able to move the map icon	Kanisk Kumar	07/17/2024 03:51 PM
10153	Bug	New	Normal	Notification of 1:30 sample should hide	Kanisk Kumar	07/17/2024 03:51 PM
10151	Bug	New	Normal	In the edit dispenser company name is coming up twice	Kanisk Kumar	07/17/2024 03:47 PM
10149	Bug	New	Normal	On the edit dispenser, the company name is not coming by auto search	Kanisk Kumar	07/17/2024 03:46 PM
10146	Bug	New	Normal	Eye icon in exception report is not working properly	Kanisk Kumar	07/17/2024 03:44 PM
10143	Bug	New	Normal	Confirmation popup while deleting the location	Kanisk Kumar	07/17/2024 03:42 PM
10142	Bug	New	Normal	Loader on searching dispenser	Kanisk Kumar	07/17/2024 03:42 PM
10139	Bug	New	Normal	Profile info is not working properly	Kanisk Kumar	07/17/2024 03:40 PM
7320	Bug	New	Normal	Complaint details > Field service report > Crop not working.	Sudarshan Jha	08/07/2023 01:21 PM
7318	Bug	New	Normal	Complaint details > Field service report gets duplicate after reassign job to another technician.	Ajay Chauhan	08/07/2023 01:20 PM
7246	Bug	New	Normal	Downtime > Values in Type of complaint is not displayed.	Rohit K	07/27/2023 11:34 AM
7206	Bug	New	Normal	Dashboard > No option in status is displayed.	Nitin Kumar	07/18/2023 03:50 PM
7185	Bug	New	Normal	When Image gets deleted, refresh the page.	Rohit K	07/17/2023 12:43 PM

#	Tracker	Status	Priority	Subject	Assignee	Updated
7181	Bug	New	Normal	Application gets stuck on List view. Scroll does not work > Check the Video.	Rohit K	07/17/2023 12:20 PM
7079	Bug	New	Normal	Reassign the Job > Check the time.	Rohit K	07/05/2023 04:57 PM
7070	Bug	New	Normal	Complaint Details > Spare Count displaying 0. When page working on Signal R.	Ajay Chauhan	07/05/2023 12:39 PM
7029	Bug	New	Normal	Signal R should work on Spare Requirement also.	Ajay Chauhan	06/30/2023 06:03 PM
6990	Bug	New	Normal	SLA > displaying blank records	Ajay Chauhan	06/29/2023 05:25 PM
6971	Bug	Resolved	Normal	Change the date format in all module where the csv and xlsx file can be downloaded.	Nitin Kumar	07/19/2023 11:55 AM
6944	Bug	Resolved	Normal	Total Breakdown time displaying wrong.	Sudarshan Jha	07/21/2023 05:53 PM
6939	Bug	Resolved	Normal	I am not able to differentiate which part is dispatched and which is not. Give some colour of dispatched items.	Rohit K	07/11/2023 05:44 PM
6918	Bug	Resolved	Normal	Client URL > Assign a job to technician > Click on save, getting this error message.	Sudarshan Jha	06/29/2023 06:33 PM
6873	Bug	New	Normal	Remove date suggestion on search field.	Rohit K	06/21/2023 04:29 PM