Quikrbox - Api issues - Bug #9154

Store --> Login --> Home Screen --> Orders --> Return Orders --> Order id 1950 --> Details --> Check Issue below

01/15/2024 07:07 PM - Mohd Irfan

Status:	Resolved		**Start date:**	01/15/2024
Priority:	High		**Due date:**	
Assignee:	Irfan Varis		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:			**Spent time:**	0.00 hour

Description

Issue Description:

Inside the Pending Return order, the details are not coming correctly.
1. More details are not coming
2. The product image does not show
3. The size is coming wrong and the color option does not appear

API LINK: https://quickbox.digitalnoticeboard.biz/storeapi/return-pending-orders?store_id=529

See attached screenshot:

Reason For Return

◉ **Received a broken/damaged item**

More Details

◉ **Used product received**

Comments

return this product

Images

Billing Details

Adidas mens ultraboost 22running shoe

Size : MULTI COLOR

₹ 11399.40 × 1 = ₹ 11399.4

Total Refund Amount : ₹ 11399.4

History

#1 - 01/15/2024 07:08 PM - Mohd Irfan

- File clipboard-202401151908-kuyd9.png added

- Description updated

#2 - 01/22/2024 02:55 PM - Deepak Biltoria

need on more parameter in return_order object of api of all api related to ReturnOrders data

#3 - 01/22/2024 02:55 PM - Deepak Biltoria

- Assignee changed from Rakhi Kadyan to olatayo John

#4 - 01/22/2024 06:36 PM - olatayo John

- Status changed from New to Resolved

#5 - 02/01/2024 03:59 PM - Mohd Irfan

- Project changed from QuikrBox Store app Issues to Quikrbox - Api issues

- Status changed from Resolved to New

- Priority changed from Normal to High

#6 - 02/05/2024 11:29 AM - olatayo John

- Status changed from New to Feedback

provide screen record, your description isnt clear

#7 - 02/08/2024 06:43 PM - Mohd Irfan

- File clipboard-202402081842-rgb4w.png added

- Subject changed from Store --> Login --> Home Screen --> Orders --> Return Orders --> Order id 1879 --> Details --> Check Issue below to Store --> Login --> Home Screen --> Orders --> Return Orders --> Order id 1950 --> Details --> Check Issue below

- Description updated

- Status changed from Feedback to New

#8 - 02/09/2024 10:29 AM - olatayo John

- File 1950_attr.png added

- Project changed from Quikrbox - Api issues to QuikrBox Store app Issues

- Assignee changed from olatayo John to Deepak Biltoria

deepak, whats still pending here?
already provided "return_option_ids" inside "return_order" obj

1950_attributes on app are showing incorrect compared to API response

#9 - 02/15/2024 01:07 PM - Deepak Biltoria

- Assignee changed from Deepak Biltoria to Mohd Irfan

first the api link provided is wrong as its for store 529
but order- 1950 blongs to store - 580
second the message and screenshot by john is also a little confusing
as its show price to be 800 but the item in question is an addidas shoe with a price of 11399.4

so i think the products that irfan complained about and the one john checked are different.

i need the phone number of store 580 so that i can login

#10 - 02/15/2024 01:20 PM - Deepak Biltoria

- File Screenshot 2024-02-15 at 12.40.24 PM.png added

john see here the order of SIZE and COLOUR is wrong. That is why the issue persists
also, the image inside Return_orders object is corrupted itself.

and issue with return option ids is resolved.

#11 - 02/15/2024 01:21 PM - Deepak Biltoria

- Project changed from QuikrBox Store app Issues to Quikrbox - Api issues

#12 - 02/29/2024 05:16 PM - Mohd Irfan

- Assignee changed from Mohd Irfan to Irfan Varis

#13 - 03/01/2024 06:37 PM - Irfan Varis

- Status changed from New to Resolved

Files

clipboard-202401151907-d1xup.png	282 KB	01/15/2024	Mohd Irfan
clipboard-202401151907-aa6bc.png	282 KB	01/15/2024	Mohd Irfan
clipboard-202401151908-kuyd9.png	313 KB	01/15/2024	Mohd Irfan
clipboard-202402081842-rgb4w.png	261 KB	02/08/2024	Mohd Irfan
1950_attr.png	10.2 KB	02/09/2024	olatayo John
Screenshot 2024-02-15 at 12.40.24 PM.png	143 KB	02/15/2024	Deepak Biltoria