

Quikrbox - Api issues - Bug #9123

User --> Login --> Home Screen --> Orders --> Delivered Orders --> Return Products one by one -->
Check All Scenario below

01/11/2024 05:25 PM - Mohd Irfan

| | | | |
|------------------------|--------------|------------------------|------------|
| Status: | Resolved | Start date: | 01/11/2024 |
| Priority: | High | Due date: | |
| Assignee: | olatayo John | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Spent time: | 0.00 hour |

Description

Issue description:

if the user returns three items to the store, Two items are accepted by the store and one is rejected by the store then the refund amount should be shown only for accepted items/products but right now it is showing all products' amounts are in Refund.

See attached screenshot:



Delivered

Order Id: 1874



Name

Shyam Singh

New traditional kurta



Return Requested

₹707 x 2 = ₹1414.0

Red kurta



Return Requested

₹891 x 2 = ₹1782.0

Women viscose rayon kurta sharara set free size



Return Requested

₹1317.58 x 1 = ₹1317.58

| | |
|--------------|----------|
| Item Total | ₹4513.58 |
| Applied GST | ₹812.44 |
| Service Fee | ₹45.14 |
| Delivery Fee | ₹50 |
| Order Total | ₹5421.16 |

Paid Online ₹5421.16

Total refund ₹4513

Download Invoice



Delivered Return

Total Refund Amount : INR 3934.12

#1870 Priyanka Sharma

 A-177 Level 7, Sector 62, Noida, Uttar Pradesh, 201309

10/01/24



3 × Red Kurta
INR 891.00

Total Refund Amount : INR 7271.52

#1874 KARAN RANDHAWA

 The Corenthum Tower-2, Sector 62, Noida, Uttar Pradesh, 201301

11/01/24



2 × New traditional kurta
INR 707.00



2 × New traditional kurta
INR 707.00



2 × Red Kurta
INR 891.00

Total Refund Amount : INR 5421.16



Cancelled Return


#1835 GYLE RAMAN

 **The Corenthum Tower-2, Sector
62, Noida, Uttar Pradesh, 201301**

22/12/23

Total Refund Amount : INR 0

#1859 SAJJAN SINGH

 **JM Orchid Apartments, Sector 76, Noida, Uttar
Pradesh, 201301**

09/01/24

Total Refund Amount : INR 0

#1870 Priyanka Sharma

 **A-177 Level 7, Sector 62, Noida, Uttar
Pradesh, 201309**

10/01/24

Total Refund Amount : INR 0

#1874 KARAN RANDHAWA

 **The Corenthum Tower-2, Sector
62, Noida, Uttar Pradesh, 201301**

11/01/24

Total Refund Amount : INR 5421.16

History

#1 - 01/12/2024 07:18 PM - Mohd Irfan

- Project changed from Quikrbox User app to Quikrbox - Api issues

- Assignee changed from Himanshu khare to olatayo John

#2 - 01/16/2024 11:08 AM - olatayo John

- Status changed from New to Resolved

Files

| | | | |
|----------------------------------|--------|------------|------------|
| clipboard-202401111718-mmdp2.png | 255 KB | 01/11/2024 | Mohd Irfan |
| clipboard-202401111720-pdpvl.png | 296 KB | 01/11/2024 | Mohd Irfan |
| clipboard-202401111723-gtprz.png | 330 KB | 01/11/2024 | Mohd Irfan |