Quikrbox User app - Bug #8786

User Apk --> Delivered Ordered --> Return --> Reason for Return Screen --> "Requst return" screen why this "continue" option is coming while I think this button is of any use

12/14/2023 07:01 PM - Mohd Irfan

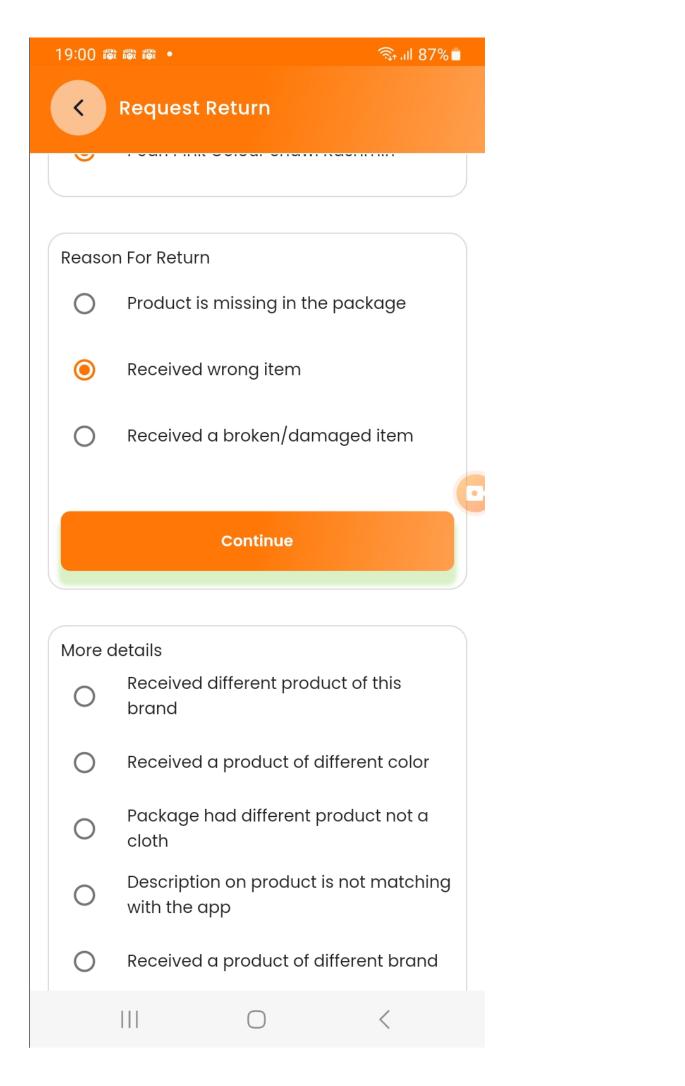|				
Status:	Closed		**Start date:**	12/14/2023
Priority:	Normal		**Due date:**	
Assignee:	Himanshu khare		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:			**Spent time:**	0.00 hour

Description

Issue description:

"Requst return" screen why this "continue" option is coming while I think this button is of any use

User id -> 9200000001
store id -> 7535064628

see attached screen Record :

Pearl Pink Colour Shawl Kashmiri

Reason For Return

○ Product is missing in the package

◉ Received wrong item

○ Received a broken/damaged item

Continue

More details

○ Received different product of this brand

○ Received a product of different color

○ Package had different product not a cloth

○ Description on product is not matching with the app

○ Received a product of different brand

History

#1 - 12/14/2023 07:05 PM - Mohd Irfan

- Description updated

#2 - 12/15/2023 11:41 AM - Deepak Biltoria

- Status changed from New to Resolved

#3 - 12/15/2023 05:44 PM - Mohd Irfan

- File clipboard-202312151744-9loor.png added

- Status changed from Resolved to Reopened

Not Fixed!

same issue is coming

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#4 - 12/16/2023 06:21 PM - Himanshu khare

- Status changed from Reopened to Resolved

#5 - 12/20/2023 10:59 AM - Mohd Irfan

- Status changed from Resolved to Closed

This issue has been verified and it has been found that the issue has been fixed!

Files

XRecorder_14122023_184729.mp4	2.64 MB	12/14/2023	Mohd Irfan
clipboard-202312141900-xextl.png	172 KB	12/14/2023	Mohd Irfan
clipboard-202312151744-9loor.png	169 KB	12/15/2023	Mohd Irfan