

Compac Help Desk - Bug #7318

Complaint details > Field service report gets duplicate after reassign job to another technician.

08/07/2023 01:13 PM - Shubham J

Status:	New	Start date:	08/07/2023
Priority:	Normal	Due date:	
Assignee:	Ajay Chauhan	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

The screenshot shows a web application interface with a sidebar on the left containing navigation options like Dashboard, Customer Details, Technician Details, Items Master, Dispenser Details, Complaint Details, Rejected calls, Spare Requirements, Security, Reports, and Excel Upload. The main content area displays a complaint history with a timeline of events: 1. Open (07-08-2023 10:15:07), 2. Job Assign (TEST) (07-08-2023 11:35:27), 3. Travel Start (07-08-2023 11:40:43), 4. Reached At Site (07-08-2023 11:40:45), and 5. Start Job. The details panel for the selected job shows contact person 'shubham', job details 'ASDFQWERTYUIOPASDFGHJKLZXCVBNM', dispenser '19J-14864101-18', assigned to 'Rohan Singh', and status 'Reassign Pending Job'. A 'Field Service Report' section shows three files named '123456', '12345', and '12345'. The bottom of the interface shows 'No More Records Available' and a copyright notice 'Copyright © 2023. All right reserved.' The Windows taskbar at the bottom indicates the time is 12:12 PM on 07/08/2023.

History

#1 - 08/07/2023 01:20 PM - Shubham J

- File clipboard-202308071320-sm436.png added
- Description updated
- Assignee set to Ajay Chauhan

Files

clipboard-202308071320-sm436.png	176 KB	08/07/2023	Shubham J
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