

## GCSL ( Global Communications Solutions Limited ) - Bug #7304

Admin --> Login --> Dashboard --> Click case Allocation --> Select User --> Login with Selected User --> User dashboard --> check issue below

08/04/2023 11:13 AM - Mohd Irfan

<b>Status:</b>	Resolved	<b>Start date:</b>	08/04/2023
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Ayush Sengar	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour

### Description

Step to reproduce the bug:

GCSL Staff members will see & verify only allocated cases ( Recent, pending and closed) which are allocated by admin for his/him, not allocated cases will not be visible to GCSL staff members.

See attached screenshot:

clipboard-202308041053-dlqze.png

### History

**#1 - 08/04/2023 12:31 PM - Mohd Irfan**

- Priority changed from High to Normal

**#2 - 08/04/2023 02:39 PM - Mohd Irfan**

- Description updated

**#3 - 08/07/2023 10:35 AM - Ayush Sengar**

- Status changed from New to Resolved

### Files

clipboard-202308041053-dlqze.png	112 KB	08/04/2023	Mohd Irfan
clipboard-202308041107-nowk9.png	139 KB	08/04/2023	Mohd Irfan
clipboard-202308041113-fewbi.png	70.4 KB	08/04/2023	Mohd Irfan