

Compac Help Desk - Bug #7080

Spare Requirement > Displaying null in reason.

07/05/2023 05:01 PM - Shubham J

Status: Closed	Start date: 07/05/2023
Priority: Normal	Due date:
Assignee: Nitin Kumar	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	Spent time: 0.00 hour
Description clipboard-202307051702-cgitr.png	

History

#1 - 07/06/2023 06:13 PM - Sudarshan Jha

- Status changed from New to Resolved

#2 - 07/10/2023 02:21 PM - Shubham J

- File clipboard-202307101421-tqkpx.png added

- Status changed from Resolved to Reopened

The screenshot shows a web application interface for a complaint. The URL is `122.176.104.29:8084/Admin/Reports/ExceptionReports?ReportStatus=ExceptionReports#step-2`. The page displays various details for a complaint, including technician information, response times, and a table of spare requests. The 'Reason' field in the 'Service Details' section is highlighted with a red box and contains the value 'null'.

Item Code	Item Name	Spare Type	Spare Request Date Time	Spare Request Quantity	Spare Request Details
ITM00014	Temperature Sensor	Returnable	10/07/2023 12:02:34	1	
ITM00013	C4000 Buzzer Assembly	Consumable	10/07/2023 12:00:24	3	SRD 1

#3 - 07/11/2023 04:55 PM - Rohit K

- Status changed from Reopened to Resolved

#4 - 07/12/2023 11:41 AM - Shubham J

- File clipboard-202307121141-nzhmi.png added

- Status changed from Resolved to Reopened

clipboard-202307121141-nzhmi.png

#5 - 07/13/2023 11:15 AM - Rohit K

- *Status changed from Reopened to Resolved*

#6 - 07/20/2023 11:05 AM - Shubham J

- Status changed from Resolved to Closed

Files

clipboard-202307051702-cgitr.png	127 KB	07/05/2023	Shubham J
clipboard-202307101421-tqkpx.png	111 KB	07/10/2023	Shubham J
clipboard-202307121141-nzhmi.png	120 KB	07/12/2023	Shubham J