

Compac Help Desk - Bug #6981

Search previous complaints using search filter > Check the total time format.

06/29/2023 04:53 PM - Shubham J

| | | | |
|------------------------|---------|------------------------|------------|
| Status: | Closed | Start date: | 06/29/2023 |
| Priority: | Normal | Due date: | |
| Assignee: | Rohit K | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Spent time: | 0.00 hour |

Description

The screenshot displays a web interface for complaint management. It features a sidebar with navigation options like Dashboard, Customer Details, Technician Details, Items Master, Dispenser Details, Complaint Details (highlighted), Rejected calls, Spare Requirements, Security, and Reports. The main content area shows two complaint records. Each record includes a timeline of actions (e.g., Open, Job Assign, Travel Start, Reached At Site) with timestamps. To the right of each record, there are details for 'Installation and Commissioning', including a red-bordered box highlighting the 'INC' number and 'Total Time' field, and several action buttons: 'Job Assigned', 'Service Details', 'Spare Requirement', and 'Spare Details'. The interface also shows a search bar and various browser navigation icons at the top.

History

#1 - 06/29/2023 07:58 PM - Nitin Kumar

- Status changed from New to Resolved

#2 - 06/30/2023 10:27 AM - Shubham J

- File clipboard-202306301027-nbf1g.png added

- Status changed from Resolved to Reopened

clipboard-202306301027-nbf1g.png

#3 - 07/03/2023 04:53 PM - Rohit K

- Status changed from Reopened to Resolved

#4 - 07/07/2023 01:08 PM - Shubham J

- Status changed from Resolved to Closed

Files

| | | | |
|----------------------------------|--------|------------|-----------|
| clipboard-202306291653-rq62t.png | 134 KB | 06/29/2023 | Shubham J |
| clipboard-202306301027-nbf1g.png | 134 KB | 06/30/2023 | Shubham J |