

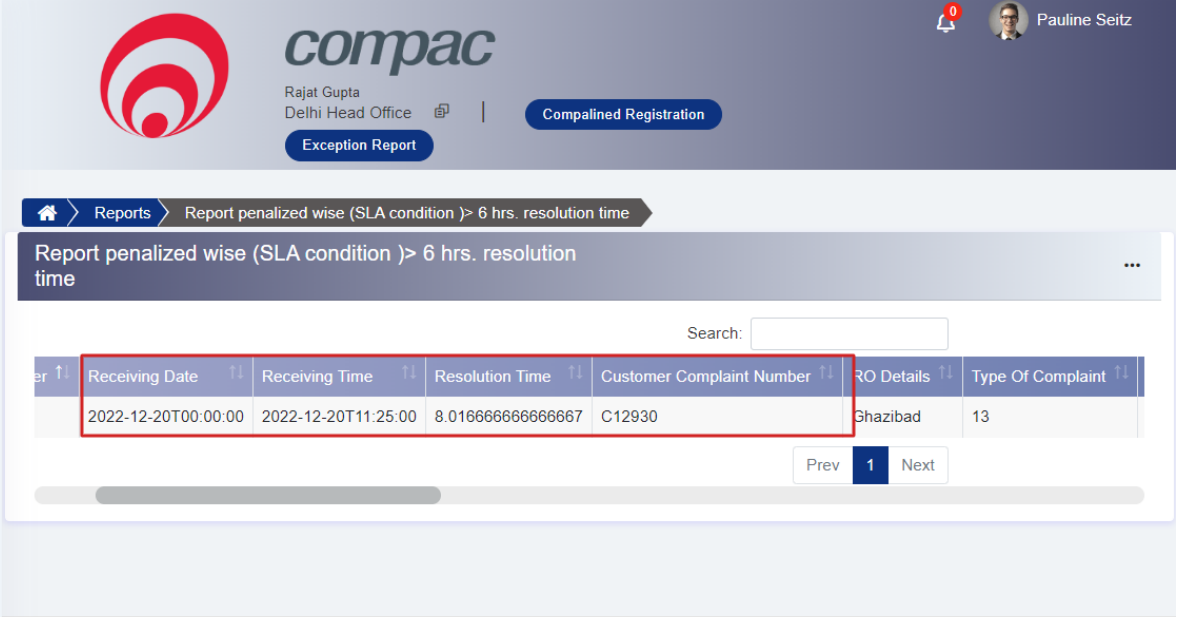
## HelpDesk - Bug #5859

Reports Module >> Reports sub-module>>Report penalized wise (SLA condition )> 6 hrs. resolution time>>resolution time column >> field should have only two digit after decimal

02/14/2023 04:22 PM - Abhishek k

<b>Status:</b>	Resolved	<b>Start date:</b>	02/14/2023
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour

**Description**  
see the attach sc



The screenshot shows a web application interface for 'compac'. The user is logged in as Pauline Seitz. The navigation menu on the left includes Dashboard, Customer Details, Technician Details, Items Master, Dispenser Details, Complaint Details, Unassigned Jobs, Scheduled Jobs, Items Requirements, Security, and Reports. The main content area displays a report titled 'Report penalized wise (SLA condition )> 6 hrs. resolution time'. A table with the following columns is shown: Receiving Date, Receiving Time, Resolution Time, Customer Complaint Number, RO Details, and Type Of Complaint. The first row of data is: 2022-12-20T00:00:00, 2022-12-20T11:25:00, 8.016666666666667, C12930, Ghazibad, 13. The 'Resolution Time' column value is highlighted with a red box. The page footer contains the text 'Copyright © 2023. All right reserved.'

### History

#1 - 02/21/2023 06:22 PM - Anonymous

- Status changed from New to Resolved

### Files

clipboard-202302141622-asruv.png

205 KB

02/14/2023

Abhishek k