

HelpDesk - Bug #5534

Security side module >> create new Admin>> once we go through edit page then date of birth and role of user field getting blank and if update the field and click on add button then sever error being displayed

01/05/2023 12:19 PM - Abhishek k

Status:	Resolved	Start date:	01/05/2023
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

see the attacg sc

Dashboard

Customer Details

Technician Details

Items Master

Dispenser Details

Complaint Details

Unassigned Jobs

Scheduled Jobs

Items Requirements

Security

Reports

compac

Rajat Gupta
Delhi Head Office

Compalined Registration

Exception Report

Edit User

First Name *
Aayush

Middle Name

Last Name *
senger

Gender *
Male

Email *
aayush@yopmail.com

Date of Birth *
dd-mm-yyyy

Role *
Select Role

Phone Number *
79929020992

Update Cancel

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```
[{"disabled":false,"group":null,"selected":false,"text":"Show All","value":"0"}, {"disabled":false,"group":null,"selected":false,"text":"Admin - Admin","value":"1"}, {"disabled":false,"group":null,"selected":false,"text":"Customer - Customer","value":"3"}, {"disabled":false,"group":null,"selected":false,"text":"Engineer - Engineer","value":"4"}, {"disabled":false,"group":null,"selected":false,"text":"HelpDesk - HelpDesk","value":"2"}]
```

when we click on update button

History

#1 - 01/05/2023 12:19 PM - Abhishek k

- Description updated

#2 - 02/13/2023 04:47 PM - Anonymous

- Status changed from New to Resolved

Files

clipboard-202301051218-roupb.png	149 KB	01/05/2023	Abhishek k
clipboard-202301051219-c27ua.png	18.2 KB	01/05/2023	Abhishek k