

Ally Doc - IOS - Bug #13540

Patient registration - Verify Account screen - check issues below

04/15/2025 01:13 PM - priyanka Sharma

Status:	New	Start date:	04/15/2025
Priority:	High	Due date:	
Assignee:	Shivangi Bhargava	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description



Verify Account

Enter 4 digit code we have sent to your mobile number and email address.

Network Error

Unable to fetch data. Please check your internet connection and try again.

Cancel

Retry

Proceed

By clicking proceed, you agree to our [Privacy Policy](#) and [Terms and Conditions](#)



Verify Account

Enter 4 digit code we have sent to your mobile number and email address.

Didn't receive the code?

[Resend Code](#)

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0		

1. If not entered OTP & click on Proceed Button then shows Network error issue
2. Unable to down the keyboard or scroll screen until enter otp

History

#1 - 04/15/2025 04:16 PM - priyanka Sharma

- File clipboard-202504151616-7xarc.png added

- Subject changed from Patient registration - Verify Account screen - If not entered OTP & click on Proceed Button then shows Network error issue to Patient registration - Verify Account screen - check issues below

- Description updated

#2 - 04/15/2025 06:25 PM - priyanka Sharma

- Priority changed from Normal to High

Files

clipboard-202504151312-7u0dm.png	450 KB	04/15/2025	priyanka Sharma
clipboard-202504151616-7xarc.png	158 KB	04/15/2025	priyanka Sharma