

24GY Front-end & Store Issues - Bug #13517

Landing Page --> bottom section --> Help & support --> need to make all boxes dynamic, currently static content is arriving

04/14/2025 01:17 PM - Mohd Irfan

Status:	New	Start date:	04/14/2025
Priority:	Normal	Due date:	
Assignee:	Mohd Irfan	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

Issue Description:

Landing Page --> bottom section --> Help & support --> need to make all boxes dynamic, currently static content is arriving

See attached screenshot/screen Record:

The screenshot shows the 24GY website's help and support page. The URL is 24gy.com/help-and-support. The page features a navigation menu with links for Home, About Us, Partner With Us, Blog, and Help & Support, along with a Login button. Below the navigation is a search bar containing the text '24GY services'. A red rectangular box highlights a section containing four service category cards: 'Return Refund', 'General', 'Shipping & Delivery', and 'Payment'. Each card has a title and a brief description of the service. The 'Return Refund' card describes cancellations, returns, and refunds. The 'General' card covers account information, addresses, and seller requirements. The 'Shipping & Delivery' card discusses delivery options. The 'Payment' card lists available payment methods like credit/debit and ApplePay. The Windows taskbar at the bottom shows the system date as 14-04-2025 and time as 01:15 PM.

24GY | Help & Support Topic List

24gy.com/secure/admin/help-support/list

Guyana

Showing 1 to 3 of 3 entries

Sr No	Topic	Description	Country	Status	Action
1	How do I place an order?...	To place an order on 24GY, sim...	Guyana	Active	
2	How can I contact customer sup...	In-App Messaging: Access the "...	Guyana	Active	
3	Hello...	Hello New Description...	Guyana	Active	

1

Type here to search

35°C

01:17 PM 14-04-2025

Files

File Name	Size	Date	User
clipboard-202504141315-w6rjd.png	191 KB	04/14/2025	Mohd Irfan
clipboard-202504141317-blxsr.png	157 KB	04/14/2025	Mohd Irfan