

Sakoon - Client - Bug #13233

One booking is cancelled already & when client goes to reschedule another appointment ..cancelled booking slot is available but on click to book appointment it says appointment already booked.
please check video

03/07/2025 11:33 AM - priyanka Sharma

Status:	Closed	Start date:	03/07/2025
Priority:	High	Due date:	
Assignee:	Goverdhan verma	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			

History

#1 - 03/10/2025 12:35 PM - Ritik Rasenia

- Status changed from New to In Progress

#2 - 03/18/2025 10:20 AM - Ritik Rasenia

- Status changed from In Progress to Resolved

#3 - 03/19/2025 03:55 PM - Mohd Irfan

- File clipboard-202503191554-1arq3.png added

- File clipboard-202503191555-nyodi.png added

- Status changed from Resolved to Closed

Fixed! This issue has been verified and found that the issue has been fixed!

The screenshot shows the Sakoon web application interface. The browser address bar displays 'sakoon.digitalnoticeboard.biz/booking-list'. The page header includes contact information: 'info@sakoon.co.uk' and '+44 (0)7943 561561'. The user is logged in as 'Mr. Raani Joyti'. The main content area shows a filter for 'Cancelled' bookings. A table lists three bookings, with the second row (Booking Id #608) highlighted in red. The table columns are: S.No., Booking Id, Slot, Counsellor, Contact Method, and Amount.

S.No.	Booking Id	Slot	Counsellor	Contact Method	Amount
1	#609	20 Mar, 2025 19:15-20:15	Mr. Ray Watson (SC-1058)	Video	£50
2	#608	20 Mar, 2025 17:00-18:00	Mr. Ray Watson (SC-1058)	Video	£50
3	#606	20 Mar, 2025 08:00-09:00	Mr. Ray Watson (SC-1058)	Video	£70

Sakoon

sakoon.digitalnoticeboard.biz/booking-list

info@sakoon.co.uk +44 (0)7943 561561

SAKOON PEACE OF MIND

Mr. Raani Joyti Logout

Dashboard

Profile

Appointment

Special Offer

Booking Reminder Off

Appointment List

Approved Pending Rescheduled Cancelled Completed

CSV

Show 10 entries Search:

S.No.	Booking Id	Slot	Counsellor	Contact Method	Amount
1	#610	20 Mar, 2025 17:00-18:00	Mr. Ray Whatson (SC-1058)	Video	£50

Showing 1 to 1 of 1 entries

Previous 1 Next

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Type here to search

31°C

ENG 03:55 PM 19-03-2025

Files

File Name	Size	Date	User
bookedalready.mp4	4.23 MB	03/07/2025	priyanka Sharma
clipboard-202503191554-1arq3.png	133 KB	03/19/2025	Mohd Irfan
clipboard-202503191555-nyodi.png	126 KB	03/19/2025	Mohd Irfan