

Sakoon - Counsellor - Bug #12858

When a booking is cancelled by the user OR Counsellor marked as leave himself, then the corresponding time slot on the Counselor Availability Details page is still shown as "Booked" (in red color).

02/20/2025 06:01 PM - priyanka Sharma

Status:	Closed	Start date:	02/20/2025
Priority:	Normal	Due date:	
Assignee:	Goverdhan verma	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
clipboard-202502201759-fgdas.png clipboard-202502201759-9wi4h.png			

History

#1 - 02/20/2025 06:09 PM - priyanka Sharma

- Subject changed from When a booking is cancelled by the user, the corresponding time slot on the Counselor Availability Details page is still shown as "Booked" (in red color). to When a booking is cancelled by the user OR Counsellor marked as leave himself, then the corresponding time slot on the Counselor Availability Details page is still shown as "Booked" (in red color).

#2 - 02/21/2025 11:13 AM - Ritik Rasenia

- File Screenshot (10).png added

- Status changed from New to Resolved

#3 - 03/07/2025 10:49 AM - priyanka Sharma

- Assignee changed from Ritik Rasenia to Goverdhan verma

#4 - 03/20/2025 01:42 PM - Mohd Irfan

- File clipboard-202503201339-vzvst.png added

- File clipboard-202503201339-vopwc.png added

- Status changed from Resolved to Closed

Fixed!

info@sakoon.co.uk +44 (0)7943 561561

Meeting Link Mr. Ray Whatson Logout

11	610	SP-1070	20 Mar, 2025 17:00-18:00	Mr. Raani Joyti (SAKP-1070)	Raani@yopmail.com 57-8489489489	Video	cancelled
12	609	SP-1070	20 Mar, 2025 19:15-20:15	Mr. Raani Joyti (SAKP-1070)	Raani@yopmail.com 57-8489489489	Video	Approve
13	608	SP-1070	20 Mar, 2025 17:00-18:00	Mr. Raani Joyti (SAKP-1070)	Raani@yopmail.com 57-8489489489	Video	Refund Requested
14	607	SP-1062	20 Mar, 2025 08:00-09:00	Mr. Mannu Jha (SAKP-1062)	Mannu@yopmail.com +1-876-42378234	Video	Refund Requested
15	606	SP-1070	20 Mar, 2025 08:00-09:00	Mr. Raani Joyti (SAKP-1070)	Raani@yopmail.com 57-8489489489	Video	Refunded
16	605	SP-1005	20 Mar, 2025 18:45-19:45	Miss. Deva Sharma (SAKP-1005)	deva@yopmail.com 1-9685451203	Video	Approved

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Meeting Link Mr. Ray Whatson Logout

Recent Appointments

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Booking ID/Type	Appointment Date	Appointment Time	Client	Contact Method	Ap
#637 - Individual	20 Mar, 2025	08:00-09:00	Mr. Raani Joyti	Video	Pending
#623 - Family	20 Mar, 2025	19:00-20:00	Mr. Soham Singh	Video	Completed
#622 - Family	22 Mar, 2025	17:00-18:00	Mr. Soham Singh	Video	Cancelled
#621 - Family	22 Mar, 2025	14:45-15:45	Mr. Soham Singh	Video	Pending
#620 - Family	21 Mar, 2025	12:30-13:30	Mr. Soham Singh	Video	Cancelled

Past Appointments

[View All](#)

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Files

clipboard-202502201759-fgdas.png	140 KB	02/20/2025	priyanka Sharma
clipboard-202502201759-9wi4h.png	83.3 KB	02/20/2025	priyanka Sharma
Screenshot (10).png	138 KB	02/21/2025	Ritik Rasenia
clipboard-202503201339-vzvst.png	178 KB	03/20/2025	Mohd Irfan
clipboard-202503201339-vopwc.png	166 KB	03/20/2025	Mohd Irfan