

Sakoon - Client - Bug #12843

Total Spending Amount Shows as 0 After Rescheduling Appointment.

02/20/2025 03:47 PM - priyanka Sharma

Status:	Closed	Start date:	02/20/2025
Priority:	High	Due date:	
Assignee:	Goverdhan verma	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

The screenshot shows the Sakoon dashboard for a client. The top navigation bar includes the Sakoon logo, contact information (info@sakoon.co.uk, +44 (0)7943 561561), and a user profile for Mr. Mahima Sharma with a Logout button. A welcome message states: "Welcome to sakoon Dashboard. A convenient way to check on your account details and information that matters." The "Summary client" section displays three key metrics: "TOTAL APPOINTMENT" (1), "APPOINTMENT" breakdown (Individual: 0, Couple: 0, Family: 1), and "TOTAL SPENDING" (£70). The "Recent Appointment Activity" table lists one appointment on 23 Feb, 2025, at 21:00-22:00, with Dr. Mark Taylor as the counsellor, booked via phone, and an "Approve" status.

S.No.	Booking ID	Appointment Date	Appointment Time	Counsellor	Contact Method	Meeting Link	Appointment Status	Created At
1	#233	23 Feb, 2025	21:00-22:00	Dr. Mark Taylor	Phone	Call	Approve	20 Feb, 2025 10:06:41

The screenshot shows the Sakoon dashboard for a client. The top navigation bar includes the Sakoon logo, contact information (info@sakoon.co.uk, +44 (0)7943 561561), and a user profile for Mr. Mahima Sharma with a Logout button. A welcome message states: "Welcome to sakoon Dashboard. A convenient way to check on your account details and information that matters." The "Summary client" section features two tabs: "Cumulative Data" (selected) and "Today Data". It displays three key metrics: "TOTAL APPOINTMENT" with a value of 2, "APPOINTMENT" broken down by type (Individual: 0, Couple: 0, Family: 2), and "TOTAL SPENDING" with a value of £0. Below this is the "Recent Appointment Activity" section, which contains a table with the following data:

S.No.	Booking ID	Appointment Date	Appointment Time	Counsellor	Contact Method	Meeting Link	Appointment Status	Created At
1	#234	22 Feb, 2025	20:00-21:00	Dr. Mark Taylor	Phone	Call	Approve	20 Feb, 2025 10:15:50

The dashboard footer includes the copyright notice "© 2025 Sakoon - Peace of Mind" and a Windows taskbar at the bottom showing the time as 3:46 PM on 2/20/25.

When I reschedule an appointment, the payment previously made (e.g., 70 EUR) is correctly reflected in the "Total Spending" amount on the dashboard. However, after rescheduling the appointment, the "Total Spending" amount resets to 0, even though no additional charges or refunds are applied. The amount should remain as 70 EUR or reflect the total spending accurately after rescheduling, without resetting to zero.

History

#1 - 02/20/2025 04:02 PM - priyanka Sharma

- Description updated

#2 - 02/20/2025 05:54 PM - priyanka Sharma

- Subject changed from Total Spending Amount Shows as 0 After Rescheduling Appointment to Total Spending Amount Shows as 0 After Rescheduling Appointment. as discussed with Dharamveer Sir, the rescheduled booking should not generate a new booking ID. Instead, the status of the original booking ID should be updated to reflect the rescheduling.

#3 - 02/20/2025 05:54 PM - priyanka Sharma

- Subject changed from Total Spending Amount Shows as 0 After Rescheduling Appointment. as discussed with Dharamveer Sir, the rescheduled booking should not generate a new booking ID. Instead, the status of the original booking ID should be updated to reflect the rescheduling. to Total Spending Amount Shows as 0 After Rescheduling Appointment.

#4 - 02/21/2025 11:15 AM - priyanka Sharma

- Assignee changed from Mohit Rana to Goverdhan verma

#5 - 02/27/2025 01:43 PM - Goverdhan verma

- Status changed from New to Resolved

#6 - 02/28/2025 03:15 PM - priyanka Sharma

- Status changed from Resolved to Closed

Files

File Name	Size	Date	Owner
clipboard-202502201540-zcv30.png	305 KB	02/20/2025	priyanka Sharma
clipboard-202502201546-hjglu.png	305 KB	02/20/2025	priyanka Sharma