

Sakoon - Counsellor - Bug #12798

Slot Deletion and Multiple Booking Issues When Counsellor Books Appointments on Behalf of Client

02/19/2025 04:01 PM - priyanka Sharma

Status:	Closed	Start date:	02/19/2025
Priority:	High	Due date:	
Assignee:	Ritik Rasenia	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

When a counsellor attempts to book an appointment on behalf of a client, the following issues occur:

Slot Deletion Not Reflected:

When a counsellor deletes a slot and submits the changes, the action is not reflected, and the slot still appears as available. The deletion process seems to have no effect.

Booking Same Slot Multiple Times:

The system allows the same slot to be booked multiple times, even though it should be unavailable once booked. This leads to confusion and overlapping bookings

The screenshot shows a web browser window with the URL 'sakoon.digitalnoticeboard.biz/counsellor/booking-list'. The page displays a table of bookings. The table has the following data:

S.No.	Booking ID	Client ID	Slot	Client	Client Email/Mobile	Contact Method	Current Status
1	210	SP-980	20 Feb, 2025 16:00-17:00	Miss. Priyanka Sharma (SAKP-980)	priyankasharma.mishainfotech@gmail.com 380- 7894561205	Video	Pending
2	209	SP-980	20 Feb, 2025 16:00-17:00	Miss. Priyanka Sharma (SAKP-980)	priyankasharma.mishainfotech@gmail.com 380- 7894561205	Video	Pending
3	208	SP-980	20 Feb, 2025 16:00-17:00	Miss. Priyanka Sharma (SAKP-980)	priyankasharma.mishainfotech@gmail.com 380- 7894561205	Video	Pending
4	207	SP-980	20 Feb, 2025 08:00-09:00	Miss. Priyanka Sharma (SAKP-980)	priyankasharma.mishainfotech@gmail.com 380- 7894561205	Telephone	Pending
5	206	SP-980	20 Feb, 2025 13:15-14:15	Miss. Priyanka Sharma (SAKP-980)	priyankasharma.mishainfotech@gmail.com 380- 7894561205	Video	Pending

History

#1 - 02/20/2025 11:34 AM - Mohd Irfan

- Assignee changed from Mohit Rana to Ritik Rasenia

#2 - 02/27/2025 12:27 PM - Ritik Rasenia

- Status changed from New to Resolved

#3 - 02/28/2025 02:21 PM - priyanka Sharma

- Status changed from Resolved to Closed

Files

clipboard-202502191557-exki7.png

358 KB

02/19/2025

priyanka Sharma

