

Orthocare Admin - Bug #12698

Dashboard Counts Not Updated When Signing Up as New User After Completing Assessment as Guest

02/07/2025 02:25 PM - priyanka Sharma

Status:	Closed	Start date:	02/07/2025
Priority:	Normal	Due date:	
Assignee:	Shan UI Habib	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	1.00 hour
Description			
On the dashboard, the "Registered Users Assessment" and "Un-Registered Users Assessment" counts do not update correctly when a user completes an assessment as a guest and then signs up as a new user to save their progress.			

History

#1 - 02/10/2025 01:00 PM - Shan UI Habib

- Status changed from New to Feedback

Counts display in number(Kilo) can you add steps where is the issue you are facing.

#2 - 02/10/2025 05:18 PM - Shan UI Habib

- File clipboard-202502101647-sxjtj.png added
- File clipboard-202502101648-hb6pe.png added
- Status changed from Feedback to In Progress

I checked and count is working fine after signup.
clipboard-202502101647-sxjtj.png
after signup
clipboard-202502101648-hb6pe.png

#3 - 02/10/2025 05:18 PM - Shan UI Habib

- Status changed from In Progress to Resolved

#4 - 02/10/2025 08:10 PM - priyanka Sharma

- Status changed from Resolved to Reopened

#5 - 02/12/2025 04:32 PM - Shan UI Habib

- Status changed from Reopened to Resolved

as we verified in yesterday flows in document all working fine.

#6 - 02/13/2025 04:40 PM - priyanka Sharma

- Status changed from Resolved to Closed

Files

clipboard-202502101647-sxjtj.png	37.8 KB	02/10/2025	Shan UI Habib
clipboard-202502101648-hb6pe.png	36.4 KB	02/10/2025	Shan UI Habib