PTCCB - Frontend - Bug #12607

The screen froze when trying to add the missing labels after this was queried by the Inspector; the importer had to log out and log in once more to complete this process. Sometimes this process had to be done several times before the labels were success

02/04/2025 01:09 PM - priyanka Sharma

Status:	Feedback	Start date:	02/04/2025
Priority:	High	Due date:	
Assignee:	Iram Hamdani	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

https://app.screencast.com/hiKtzw24lBhlw

When editing a query raised product, the updated product information is not immediately reflected on the Application View Page under the Products section.

This client issue is replicated. Follow the steps below -

Steps to Replicate:

Edit any query raised product.

Update the product info and save the changes.

Observe that changes do not reflect on the Application View Page.

Try to edit the same product again—all fields appear blank, and the user cannot close or update any further information.

Refresh the page, and only then do the changes appear correctly on the Application View Page.

History

#1 - 02/07/2025 04:26 PM - Iram Hamdani

- Status changed from New to Feedback

04/04/2025 1/1