

PTCCB - Frontend - Bug #12600

Add Product --Wrong error message displaying if entered already existed product name. Check description below

02/03/2025 06:15 PM - priyanka Sharma

| | | | |
|------------------------|-----------------|------------------------|------------|
| Status: | Closed | Start date: | 02/03/2025 |
| Priority: | Normal | Due date: | |
| Assignee: | priyanka Sharma | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Spent time: | 0.00 hour |

Description

<https://app.screencast.com/ddwQzpMsUtJXd>

The screenshot shows the PTCCB Mercury Product Register application. The main content area displays a table of products:

| Product Name | Purpose Of Importation | Safety Datasheet | Product Label |
|-------------------|--------------------------------------|----------------------------------|-----------------------------------------------------------------------------------------------|
| 1 P2 | | 12-r-r-n.jpg | _111234800_inst |
| 2 MercuKill Ultra | Industrial-Professional - Yes, noida | download.(5).jpg | chese.jpg , e5dc7e3330f0fef , backgroundimage |

On the right side, there are upload sections for 'Upload Safety Data Sheet' and 'Upload Product Label'. A red error message is displayed at the top right: 'Restricted Product Name ! Please Enter valid product name'. The 'Save Product' button is visible at the bottom of the form.

Sometimes takes P3 product name & sometimes getting error "Restricted Product Name ! Please Enter valid product name"...& also getting error product name already registered
 If adding existed product name then error message should display "Product name already registered" instead of Restricted Product Name ! Please Enter valid product name

History

#1 - 02/03/2025 06:17 PM - priyanka Sharma

- Subject changed from Add Product -- sometimes takes P3 product name & sometimes getting error "Restricted Product Name ! Please Enter valid product name"...& also getting error product name already registered to Add Product -- sometimes takes P3 product name & sometimes getting error "Restricted Product Name ! Please Enter valid product name"...& also getting error product name already registered

- Description updated

#2 - 02/03/2025 06:19 PM - priyanka Sharma

- Subject changed from Add Product -- sometimes takes P3 product name & sometimes getting error "Restricted Product Name ! Please Enter valid product name"...& also getting error product name already registered to Add Product --Wrong error message displaying if entered already existed product name. Check description below

- Description updated

#3 - 02/11/2025 10:18 PM - Iram Hamdani

- Status changed from New to Resolved

- Assignee changed from Iram Hamdani to priyanka Sharma

Not Such Issue seen please mention scenario . while adding new product works fine

#4 - 02/13/2025 01:04 PM - priyanka Sharma

- Status changed from Resolved to Closed

Files

| | | | |
|----------------------------------|--------|------------|-----------------|
| clipboard-202502031814-ajmhy.png | 313 KB | 02/03/2025 | priyanka Sharma |
| clipboard-202502031814-4mohm.png | 297 KB | 02/03/2025 | priyanka Sharma |