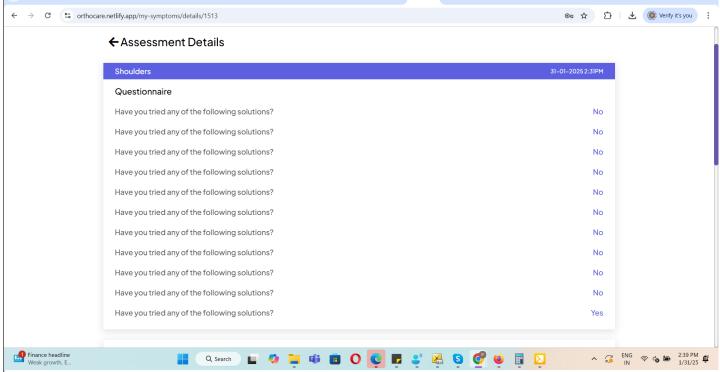
## Orthocare Client Portal - Bug #12565

This issue occurs when we select a symptom that has another symptom as part of its question answers, but that second symptom has been deactivated from the backend.

01/31/2025 02:39 PM - priyanka Sharma

Status: Start date: Closed 01/31/2025 **Priority:** Normal Due date: Assignee: **Bharat Dhall** % Done: 0% Category: **Estimated time:** 0.00 hour Target version: Spent time: 0.00 hour **Description** Select the Shoulder symptom. In the first question's answer, set the Arm symptom in the "Show Result" option. Save the assessment flow and then inactivate the Arm symptom. Perform the assessment on the frontend and select the option that has the Arm symptom. You will be stuck on the screen when selecting that option with the Arm symptom. After clicking multiple times, if you select a different symptom and check the assessment detail page, the same questions appear multiple times. Microphone off 1002 We have encountered an error in Speech Recognition Service, please try again. Error Code: 1002 353 🔻 😚 Proje | 🗥 Proje | 🗥 Issue | 🗥 New | 🗥 Issue | 🗥 Bug i | 🍿 Gove | 🚮 Inbo. | M Inbo. | M YOPr | 🔊 Mish. | V C X 🕝 asses. | 🚱 asses. | 🔊 Mish. | 🚳 Abo. | 🝿 Gove C °- orthocare.netlify.app/my-symptoms/details/1513 



## History

### #1 - 01/31/2025 06:44 PM - Shan UI Habib

- Assignee changed from Shan UI Habib to Bharat Dhall

#### #2 - 02/04/2025 03:12 PM - Shan UI Habib

- Status changed from New to In Progress

updated please check.

#### #3 - 02/04/2025 03:40 PM - Shan UI Habib

- Status changed from In Progress to Resolved

## #4 - 02/04/2025 06:14 PM - priyanka Sharma

04/02/2025

# Files

| clipboard-202501311433-vwnjl.png | 339 KB | 01/31/2025 | priyanka Sharma |
|----------------------------------|--------|------------|-----------------|
| clipboard-202501311439-ee03i.png | 341 KB | 01/31/2025 | priyanka Sharma |

04/02/2025 2/2