

## Orthocare Client Portal - Bug #12211

User not able to go on My Symptoms page. check user krish5@yopmail.com Pass - 123456 Video also attached. Create new user account & then login

01/02/2025 05:10 PM - priyanka Sharma

<b>Status:</b>	Closed	<b>Start date:</b>	01/02/2025
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	Shan UI Habib	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	1.00 hour
<b>Description</b>			
<a href="https://app.screencast.com/b7UsYtyWib3ah">https://app.screencast.com/b7UsYtyWib3ah</a>			

### History

#### #1 - 01/02/2025 05:17 PM - priyanka Sharma

- Subject changed from User not able to go on My Symptoms page. check user krish5@yopmail.com Pass - 123456 Video also attached to User not able to go on My Symptoms page. check user krish5@yopmail.com Pass - 123456 Video also attached. New User created in Hebrew

#### #2 - 01/02/2025 05:19 PM - priyanka Sharma

- Subject changed from User not able to go on My Symptoms page. check user krish5@yopmail.com Pass - 123456 Video also attached. New User created in Hebrew to User not able to go on My Symptoms page. check user krish5@yopmail.com Pass - 123456 Video also attached. Create new user account & then login

#### #3 - 01/02/2025 05:29 PM - Shan UI Habib

- Status changed from New to Feedback

As discussed with [Bharat Dhall](#) bhai if no assessment was performed, then user will redirect to Home Screen after login.

#### #4 - 01/02/2025 06:30 PM - priyanka Sharma

- Status changed from Feedback to New

#### #5 - 01/02/2025 06:50 PM - Shan UI Habib

- Status changed from New to In Progress

#### #6 - 01/02/2025 07:27 PM - Shan UI Habib

- Status changed from In Progress to Resolved

#### #7 - 01/15/2025 11:07 AM - priyanka Sharma

- Status changed from Resolved to Closed