

Orthocare Client Portal - Bug #12029

Progress Not Saved After Logging In as Guest User

12/19/2024 04:44 PM - priyanka Sharma

Status:	Closed	Start date:	12/19/2024
Priority:	High	Due date:	
Assignee:	Shan UI Habib	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	2.00 hours
Description			
As a guest user, I completed my assessment, but when I tried to save my progress, I was prompted to create an account. Since I had not created an account, I clicked on the "Sign In" option and logged in with my existing account. However, after logging in, I was redirected to the "My Symptom" page, and my progress was not saved. The system did not retain the data I entered before signing in. https://app.screencast.com/WyZfM4hcDkSgk			

History

#1 - 12/23/2024 01:07 PM - Shan UI Habib

- Status changed from New to Resolved

#2 - 12/23/2024 02:43 PM - priyanka Sharma

- Status changed from Resolved to Reopened

#3 - 12/27/2024 06:04 PM - Shan UI Habib

- Assignee changed from Shan UI Habib to priyanka Sharma

for now assessment will save automatically in result screen for login user, but for un-registered users they need to signup after assessment if they signup progress will save.

#4 - 12/30/2024 02:32 PM - Shan UI Habib

- Status changed from Reopened to Feedback

#5 - 01/02/2025 03:36 PM - priyanka Sharma

- Status changed from Feedback to Reopened

- Assignee changed from priyanka Sharma to Shan UI Habib

#6 - 01/15/2025 03:21 PM - Shan UI Habib

- Status changed from Reopened to Resolved

#7 - 01/16/2025 12:54 PM - priyanka Sharma

- Status changed from Resolved to Closed