

Orthocare Client Portal - Bug #11981

Not able to save progress on the results page. Follow the steps below:

12/18/2024 12:14 PM - priyanka Sharma

| | | | |
|--|---------------|-----------------|------------|
| Status: | Closed | Start date: | 12/18/2024 |
| Priority: | High | Due date: | |
| Assignee: | Shan UI Habib | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Spent time: | 0.00 hour |
| Description I was a guest user and completed all the steps. On the results page, it asked me to save my progress. I clicked on it, and it prompted me to create an account. After creating an account, when I clicked on the 'Sign Up' button, no confirmation message appeared (e.g., 'Your account has been created'). I manually closed the signup popup, and when I tried to save my progress again, it took me back to the create account page with all the details pre-filled. Check video attached | | | |

History

#1 - 12/18/2024 12:16 PM - priyanka Sharma

- File deleted (screen-capture.webm)

#2 - 12/18/2024 12:16 PM - priyanka Sharma

- File screen-capture (1).webm added

#3 - 12/18/2024 12:17 PM - priyanka Sharma

- Assignee changed from priyanka Sharma to Anish Singh
- Priority changed from Normal to High

#4 - 12/19/2024 11:51 AM - priyanka Sharma

- Assignee changed from Anish Singh to Shan UI Habib

#5 - 12/20/2024 12:27 PM - Shan UI Habib

- Status changed from New to Resolved

#6 - 12/23/2024 11:21 AM - priyanka Sharma

- Status changed from Resolved to Closed

Files

| | | | |
|-------------------------|---------|------------|-----------------|
| screen-capture (1).webm | 1.35 MB | 12/18/2024 | priyanka Sharma |
|-------------------------|---------|------------|-----------------|