

Wasco Frontend Issues - Bug #11597

Home --> WASCO Services --> Suspension and Disconnection of Service--> Getting database issue when user/applicant submit the Suspension and Disconnection of Service

11/21/2024 03:50 PM - Mohd Irfan

Status:	Closed	Start date:	11/21/2024
Priority:	Urgent	Due date:	
Assignee:	Abhimanyu jha	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

Issue Description:

Getting database issue when user/applicant submit the Suspension and Disconnection of Service

See attached screenshot/screen Record:

The screenshot shows a web browser window with the URL `wasco.swadhasoftwares.com/suspension-and-disconnection`. The browser's developer tools are open, displaying a database error message: `SQLSTATE[22001]: String data, right truncated: 1406 Data too long for column 'property_location' at row 1`. Below the error message, there is a snippet of SQL code: `INSERT INTO `suspension_and_disconnections` (`account_no`, `email`, `customer_name`, `payment_type`, `property_address`, `meter_serial_no`, `phone`, `reference_no`) VALUES (...)`. The code editor shows the PHP code for the `suspension_and_disconnection` method in `HomeController.php`, with lines 286-293. The code is as follows:

```
286     'account_no' => $request->account_no,  
287     'email' => $request->email,  
288     'customer_name' => $request->customer_name,  
289     'payment_type' => $request->payment,  
290     'property_address' => $request->property_address,  
291     'meter_serial_no' => $request->meter_serial_no,  
292     'phone' => $request->phone,  
293     'reference_no' => $request->reference_no,
```

History

#1 - 11/21/2024 04:53 PM - Mohd Irfan

- Project changed from WASCO Admin Issues to Wasco Frontend Issues

#2 - 11/21/2024 05:09 PM - Abhimanyu jha

- Status changed from New to Resolved

#3 - 11/21/2024 06:32 PM - Mohd Irfan

- File clipboard-202411211832-sejfp.png added

- Status changed from Resolved to Closed

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wasco.swadhasoftwares.com/wasco-services/disconnection-request

MY PROJECTS | webmail mip | Redmine Misha Info... | Misha Infotech Priv... | XRecorder_1610202...

All Bookmarks

✓ Your request has been submitted successfully!

Suspension and Disconnection of Service


Account No. * Email Address Customer Name *

Payment * Property Address * Meter Serial No.

Payment Plan 60 Days

Telephone Number * Reference No. * Identification No. *

Please disconnect the account for the following reason * Property Location *



Windows taskbar: Type here to search | 06:32 PM 21-11-2024

Files

clipboard-202411211548-aj1cd.png	162 KB	11/21/2024	Mohd Irfan
clipboard-202411211832-sejfp.png	146 KB	11/21/2024	Mohd Irfan