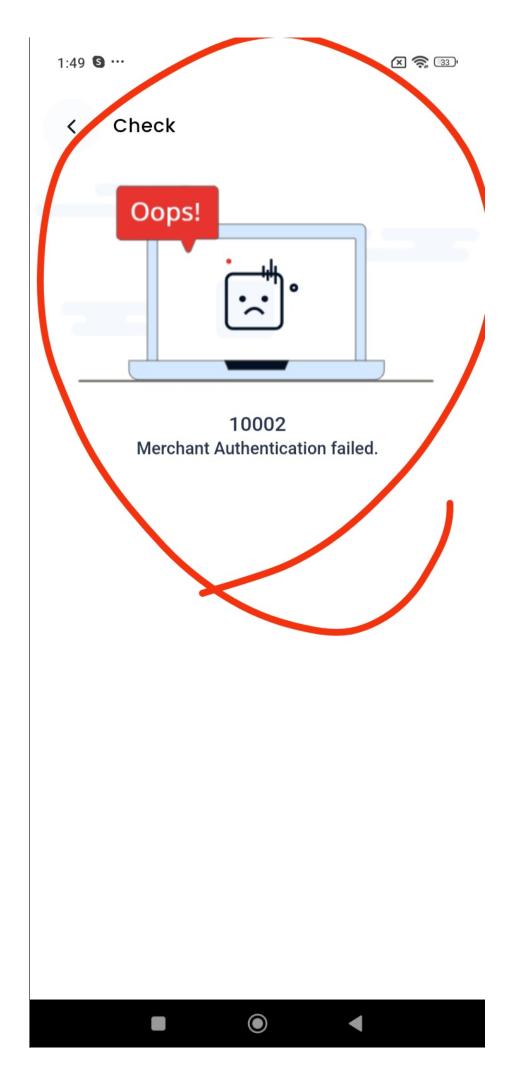# Quikrbox User app - Bug #10801

Login --> Home --> Cart --> checkout --> Payment method --> online --> Pay --> I am not able to make an order for online payments, getting the "Merchant Authentication field "Screen

10/04/2024 05:25 PM - Mohd Irfan

Status:	New		**Start date:**	10/04/2024
Priority:	Urgent		**Due date:**	
Assignee:	Rakhi Kadyan		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:			**Spent time:**	0.00 hour

Description

Issue Description:

I am not able to make an order for online payments, getting the "Merchant Authentication field "Screen

See attached screenshot/screen Record:

< **Check**

Oops!

10002
Merchant Authentication failed.

Files

clipboard-202410041724-ehdvo.png	220 KB	10/04/2024	Mohd Irfan