Compac Help Desk - Bug #10228

Sound and notification in mobile app is not coming when job is coming after getting rejected

07/17/2024 06:24 PM - krishnakant Singh

Status:	New	Start date:	07/17/2024
Priority:	High	Due date:	
Assignee:	Kanisk Kumar	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

Description

- 1. Create a new complaint
- 2. Assign that complaint to technician
- 3. Reject that complaint as a technician
- 4. Unapprove this rejection from rejected calls
- 5. Now observe job will reflect to technician's mobile app but sound and notification are not coming

03/31/2025 1/1