

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
10212	Compac Help Desk	Bug	Closed	High	Without adding any dispatch items, in spare details when i'm adding dispatch details then Update button is coming instead of save button	Kanisk Kumar	10/18/2024 03:31 PM
10211	Compac Help Desk	Bug	Closed	Low	An extra comma is coming in service details page on RO details field	Kanisk Kumar	10/18/2024 03:30 PM
10207	Compac Help Desk	Bug	Closed	High	After adding details in dispatch returnable items details blank image/ image icon is coming in status without adding any image	Kanisk Kumar	10/18/2024 03:25 PM
10201	Compac Help Desk	Bug	Closed	Normal	We are not able to click on Close button of docker number popup in spare details	Kanisk Kumar	10/18/2024 03:22 PM
10198	Compac Help Desk	Bug	Closed	Normal	While registering a complaint we should not be able to select future dates	Kanisk Kumar	10/18/2024 03:21 PM
10197	Compac Help Desk	Bug	Closed	Normal	While registering a complaint, cancel feature resets all the fields except "Description" & "Nature of complaint"	Kanisk Kumar	10/18/2024 03:19 PM
10196	Compac Help Desk	Bug	Closed	Normal	After selection RO on other type of complaint registration black box is coming in dropdown	Kanisk Kumar	10/17/2024 11:23 AM
10195	Compac Help Desk	Bug	Closed	Normal	On spare requirement page while adding quantity there should be a input field validation like other validations after inputting ZERO	Kanisk Kumar	10/17/2024 11:04 AM
10191	Compac Help Desk	Bug	Closed	Low	Hand cursor can be there while using the cursor on edit and view details icons of the technician page	Kanisk Kumar	10/17/2024 11:01 AM
10190	Compac Help Desk	Bug	Closed	Low	In technician details "s" of status is in small letters	Kanisk Kumar	10/17/2024 11:00 AM
10031	General Post Office - Anguilla	Bug	Closed	Normal	In POCDS i'm unable to complete the process only loader is loading continuously	Pradeep K	07/09/2024 03:30 PM
10030	General Post Office - Anguilla	Bug	Closed	Normal	In POCDS form i'm able to select multiple POCDS requirement	Pradeep K	07/16/2024 11:44 AM
10029	General Post Office - Anguilla	Bug	Closed	Normal	In POCDS form page rename ezone package and hs package to ezone account and homeshopping account	Pradeep K	07/16/2024 11:45 AM
9985	General Post Office - Anguilla	Bug	Closed	Normal	In logout confirmation popup on service selection page i'm unable to click on cancel button and close the popup	Pradeep K	07/09/2024 03:27 PM
9984	General Post Office - Anguilla	Bug	In Progress	Normal	In letterbox payment i'm able to make key deposit payment of same year again	Pradeep K	07/05/2024 04:55 PM
9983	General Post Office - Anguilla	Bug	Closed	Normal	In transaction history of letterbox "Paid amount" text is missing	Pradeep K	07/16/2024 12:22 PM
9982	General Post Office - Anguilla	Bug	Closed	Normal	If i have atleast one service and i'm in between to the process of other service then we will not restrict user to pay first then use the application	Pradeep K	07/25/2024 11:14 AM
9981	General Post Office - Anguilla	Bug	Closed	Normal	While filling the form of POCDS we should remove HS and AXA two times	Pradeep K	07/09/2024 03:47 PM
9980	General Post Office - Anguilla	Bug	Reopened	Normal	In POCDS account details in edit mode phone number mandatory icon is missing and first and last name should be mandatory	Pradeep K	07/16/2024 12:25 PM
9979	General Post Office - Anguilla	Bug	Closed	Normal	In eZone account details edit mode i should be able to edit the account number	Pradeep K	07/09/2024 03:47 PM
9978	General Post Office - Anguilla	Bug	Closed	Normal	While filling the eZone form i have filled something in eZone account number but when i have completed the process then account number is not appearing	Pradeep K	07/16/2024 01:24 PM
9977	General Post Office - Anguilla	Bug	Reopened	Normal	In POCDS account details page if i change the customer to blank then select same customer again then someone else transaction history is coming	Pradeep K	07/09/2024 03:50 PM
9975	General Post Office - Anguilla	Bug	Reopened	Normal	In POCDS if i change my email then it should also change in their respective services taken	Pradeep K	07/25/2024 11:01 AM

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9974	General Post Office - Anguilla	Bug	Closed	Normal	In eZone form in authentication name it is not appearing automatically but in HS it is appearing automatically	Pradeep K	07/24/2024 04:23 PM
9973	General Post Office - Anguilla	Bug	Reopened	Normal	In eZone account details we should not be able to edit account number	Pradeep K	07/16/2024 01:25 PM
9972	General Post Office - Anguilla	Bug	Reopened	Normal	In POCDS Account details print statement is giving blank page	Pradeep K	07/16/2024 12:26 PM
9971	General Post Office - Anguilla	Bug	Closed	Normal	In letterbox "Paid Amount" is missing in transaction history	Pradeep K	07/16/2024 12:27 PM
9969	General Post Office - Anguilla	Bug	Closed	Normal	In eZone account details in primary user advertisement is not coming checked	Pradeep K	07/16/2024 01:24 PM
9968	General Post Office - Anguilla	Bug	Reopened	High	In eZone account details phone number and authorized person name is not appearing	Pradeep K	07/16/2024 02:15 PM
9967	General Post Office - Anguilla	Bug	Closed	High	In eZone and in HS form email field should be disabled while filling the form of primary user	Pradeep K	07/16/2024 01:26 PM
9965	General Post Office - Anguilla	Bug	In Progress	Normal	Mandatory icon is missing in letterbox addressee when i'm opening that in edit mode in account details	Pradeep K	07/15/2024 04:50 PM
9964	General Post Office - Anguilla	Bug	In Progress	Normal	In addressee i'm able to enter email of primary user	Pradeep K	07/15/2024 04:51 PM
9481	General Post Office - Anguilla	Bug	Closed	Normal	In home shopping account details there is one small white circle is coming in "Kindly indicate where you learnt for our home shopping service"	Pradeep K	07/16/2024 01:21 PM
9479	General Post Office - Anguilla	Bug	Reopened	Normal	Spelling of receipt is not correct in transaction history pdf	Pradeep K	07/16/2024 12:52 PM
9475	General Post Office - Anguilla	Bug	Reopened	High	On home shopping page, in transaction history green color is missing on completed payment	Pradeep K	07/16/2024 12:49 PM
9454	General Post Office - Anguilla	Bug	Closed	Low	While filling the form of home shopping "if applicable" text bracket is missing	Pradeep K	07/16/2024 12:41 PM
9439	General Post Office - Anguilla	Bug	Closed	Low	While hovering over "Print transaction history" button "P" should be in capital letter	Pradeep K	07/16/2024 12:30 PM
9438	General Post Office - Anguilla	Bug	Reopened	Normal	There is no limit on Phone number while adding additional household addressees	Pradeep K	07/16/2024 01:47 PM
9437	General Post Office - Anguilla	Bug	Reopened	Low	While logging to the app username should change to Email (Suggestion)	Pradeep K	07/16/2024 12:30 PM
9436	General Post Office - Anguilla	Bug	Closed	Normal	While seeing the account details of the post office box, the commercial text overlaps the checkbox	Pradeep K	07/16/2024 01:26 PM
9428	General Post Office - Anguilla	Bug	Reopened	High	No mail is coming after completing the subscription process in post office box but in home shopping mail is coming	Pradeep K	07/24/2024 03:59 PM
9426	General Post Office - Anguilla	Bug	Reopened	Normal	While clicking on any titles account details, payments etc there is extra "C" is coming in white color	Pradeep K	07/16/2024 12:41 PM
9424	General Post Office - Anguilla	Bug	Reopened	Normal	"Where you get to know about this" box fields should not be edited in account summary page of home shopping	Pradeep K	07/16/2024 01:18 PM
9421	General Post Office - Anguilla	Bug	Closed	Normal	While adding addressees in surname mandatory icon is missing	Pradeep K	07/16/2024 12:34 PM
9420	General Post Office - Anguilla	Bug	Closed	Normal	After taking two services, on home page only one services image is coming one is coming in blank box	Pradeep K	07/10/2024 10:31 AM
9419	General Post Office - Anguilla	Bug	Closed	Normal	In Subscription page only 4 services is coming but in home page 5 services are coming	Pradeep K	07/09/2024 03:24 PM
9418	General Post Office - Anguilla	Bug	Closed	High	While filling the form of post office box we should be able to change the email	Pradeep K	07/16/2024 12:43 PM
9417	General Post Office - Anguilla	Bug	Closed	High	I'm able to enter same email address on two different household addressees	Pradeep K	07/16/2024 01:33 PM
9416	General Post Office - Anguilla	Bug	Feedback	Normal	There is no limit on Phone number while adding the addressees	Pradeep K	06/19/2024 03:52 PM

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9415	General Post Office - Anguilla	Bug	Closed	Normal	On account summary page "Request a service/Make payment" button is going outside of the box	Pradeep K	07/09/2024 03:56 PM
9414	General Post Office - Anguilla	Bug	Closed	High	"Print transaction history" is giving an error message that is "Something went wrong" common account summary after creating new account	Pradeep K	07/09/2024 03:56 PM
9412	General Post Office - Anguilla	Bug	Closed	Normal	If i want to open "Home" page in new tab then blank white box is coming	Pradeep K	07/09/2024 03:55 PM
9411	General Post Office - Anguilla	Bug	Closed	High	After clicking on Home Shopping service from home page, homeshopping detail page is coming instead of create new account page	Pradeep K	07/16/2024 01:20 PM
9410	General Post Office - Anguilla	Bug	Closed	High	After clicking on cancel button on payment page of pvt. post office, blank page is coming with print button	Pradeep K	07/16/2024 12:48 PM
9409	General Post Office - Anguilla	Bug	Reopened	High	After filling every details in signup, "PO Box" & "IRD#" is missing in account summary	Pradeep K	07/16/2024 02:52 PM