

## Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
13318	Sakoon - Admin	Bug	New	High	Payment list - Counsellor list - On Payment list page it shows 1 count for family type but when i view the booking details it shows all bookings with type "family". We have to differentiate here on the basis of client id not booking type	Goverdhan verma	03/17/2025 05:27 PM
13304	Sakoon - Admin	Bug	Closed	High	File management issues - check below	Goverdhan verma	03/17/2025 05:41 PM
13298	Sakoon - Counsellor	Bug	Closed	Normal	Reschedule booking by client - contact method change phone to video call but not showing updated to client & counsellor both and client has added message while rescheduling but counsellor unable to see message	Goverdhan verma	03/17/2025 03:24 PM
13295	Sakoon - Admin	Bug	Closed	Normal	Appointments - latest appointment should shown at top	Goverdhan verma	03/17/2025 06:34 PM
13294	Sakoon - Client	Bug	Closed	Normal	Counsellor marked availability on Leave - But in client panel appointment status still remain approved...and on dashboard meeting link still shows instead of note added by counsellor while marking leave	Goverdhan verma	03/19/2025 04:47 PM
13293	Sakoon - Counsellor	Bug	Closed	Normal	My Booking list - List view - counsellor not able to see booking type. Client has booked appointment for family type but counsellor unable to see	Goverdhan verma	03/17/2025 03:24 PM
13292	Sakoon - Client	Bug	Closed	Normal	Payment list - Counselor Booking column - Counselor spelling mistake	Goverdhan verma	03/17/2025 04:44 PM
13290	Sakoon - Counsellor	Bug	Closed	Normal	Sign up as a counsellor - I work with field --already asked on sign up form then why asking again same on My professional details page	Goverdhan verma	03/20/2025 10:00 AM
13269	Sakoon - Counsellor	Bug	Closed	Normal	Add Bank account- check this ..after getting this error all fields gets reset	Goverdhan verma	03/17/2025 03:25 PM
13267	Sakoon - Admin	Bug	Closed	Normal	Payments screen - latest one should shown at top	Goverdhan verma	03/18/2025 02:45 PM
13245	Sakoon - Admin	Bug	Closed	High	Incorrect Counselor Payment Calculation in Coupon Case. Total Income column name should replace to Client Paid	Goverdhan verma	03/17/2025 04:41 PM
13244	Sakoon - Counsellor	Bug	Closed	Normal	pay Now button should be hidden or grey out after successfully pay the amount by admin	Goverdhan verma	03/17/2025 03:25 PM
13243	Sakoon - Admin	Bug	Closed	Normal	Appointment List - Fix design issue of horizontal scrollbar	Goverdhan verma	03/18/2025 02:48 PM
13242	Sakoon - Counsellor	Bug	Closed	Normal	Latest booking should arrive at the top	Goverdhan verma	03/20/2025 10:08 AM
13241	Sakoon - Admin	Bug	Closed	Low	After Reschedule successfully from the admin side then Rescheduling button should hide from the old appointment, currently it is not happening	Goverdhan verma	03/18/2025 03:49 PM
13240	Sakoon - Admin	Bug	New	Normal	Admin --> if Clint pays the amount then then Pay Now button should not arrive on the Reschedule mail	Goverdhan verma	03/07/2025 12:41 PM
13236	Sakoon - Admin	Bug	Closed	Normal	Admin -->Appointment List --> If the admin changes the current status pending to cancel then does not happen anything, if there is an option for cancel then it should work, The changing status should be reflected on the client panel	Goverdhan verma	03/18/2025 03:31 PM
13235	Sakoon - Admin	Bug	Closed	Normal	Appointment list - Appointment status should be Cancelled , Approved, Rescheduled after action done.	Goverdhan verma	03/18/2025 03:13 PM
13234	Sakoon - Counsellor	Bug	Closed	Normal	Book appointment for any client - 0 slot available but text appeared is "Available"...please show No availability here	Goverdhan verma	03/20/2025 11:33 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
13233	Sakoon - Client	Bug	Closed	High	One booking is cancelled already & when client goes to reschedule another appointment ..cancelled booking slot is available but on click to book appointment it says appointment already booked. please check video	Goverdhan verma	03/19/2025 03:55 PM
13232	Sakoon - Admin	Bug	Closed	Normal	Please show text "No Availability" when counsellor list displaying.	Goverdhan verma	03/07/2025 07:39 PM
13230	Sakoon - Admin	Bug	New	Low	Waiting List - Book any appointment - It is not asking for appointment type and by default takes Individual type for all bookings. Discuss with sir once	Goverdhan verma	03/07/2025 06:20 PM
13229	Sakoon - Admin	QUERY	Feedback	Normal	if the admin creates client, then the mail does not go to the same mail	Goverdhan verma	03/07/2025 06:23 PM
13227	Sakoon - Admin	Bug	Feedback	Normal	Admin → Client --> Add --> View --> Religion and Country code should also be visible on the client profile	Goverdhan verma	03/07/2025 06:23 PM
13226	Sakoon - Counsellor	Bug	Closed	Normal	My Booking List -Appointment status is cancelled but in Add more column it shows booking slot is still active. And cancel status change to "Cancelled"	Goverdhan verma	03/20/2025 02:18 PM
13225	Sakoon - Client	Bug	Closed	Normal	Booking marked as cancelled but not reflected automatically to Cancelled tab...still showing under Pending Tab with pay now button. Please navigate to cancelled tab otherwise change status to cancelled	Goverdhan verma	03/19/2025 04:28 PM
13224	Sakoon - Client	Bug	Closed	Normal	Pending Booking - Mark as cancel - Spelling incorrect of "cancelled"...Booking mark as canceled..please correct spelling	Goverdhan verma	03/19/2025 04:25 PM
13223	Sakoon - Admin	Bug	Closed	Normal	Waiting list - Book Appointment for any client - Slot is of next date and text showing there is Available today..please remove it	Goverdhan verma	03/07/2025 07:42 PM
13222	Sakoon - Client	Bug	Closed	Normal	Design Issue - Book Appointment - Click for Query - need to work on Time slot dropdown	Goverdhan verma	03/19/2025 04:18 PM
13221	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor profile details page - Payment details - Appointment Amount should change to Per Appointment Amount	Goverdhan verma	03/20/2025 10:20 AM
13220	Sakoon - Admin	Bug	New	Normal	Dashbaord - cumulative data should show overall app data. And also show date filters admin can filter data if select year with from & to fields	Goverdhan verma	03/07/2025 10:42 AM
13219	Sakoon - Counsellor	Bug	Closed	Normal	New counsellor profile created - Adding availability - no option showing to add in today's date. Today is 6th march	Goverdhan verma	03/20/2025 10:23 AM
13217	Sakoon - Admin	Bug	Closed	Normal	View counsellor profile details - need to show more information like work with, concern area etc...check on edit profile page	Goverdhan verma	03/17/2025 06:34 PM
13200	Sakoon - Counsellor	Bug	Closed	Normal	Payment history page - counsellor name field should not shown to counsellor. This field will show only to admin.	Goverdhan verma	03/20/2025 11:36 AM
13199	Sakoon - Counsellor	Bug	Closed	Normal	On dashboard it shows 3 counts of booking but on my Booking page it shows 1 ..only recent one. Need to show all past appointments with all status	Goverdhan verma	03/20/2025 01:24 PM
13197	Sakoon - Client	Bug	Closed	Normal	Client not able to upload profile pic & update personal details. Please provide pic upload feature and update details option	Goverdhan verma	03/05/2025 07:53 PM
13196	Sakoon - Counsellor	Bug	Closed	Normal	All Past Booking /Recent Appointment- Booking status need to update . Approve to "Approved", Complete to Completed, same as cancelled	Goverdhan verma	03/20/2025 01:19 PM
13195	Sakoon - Counsellor	Bug	Closed	Normal	After updating the booking status to Complete, the message should be "Booking marked as completed" instead of "Booking is completed."	Goverdhan verma	03/07/2025 08:18 PM
13194	Sakoon - Admin	Bug	Closed	Normal	Book appointment on the behalf of client - Search design issue ...so much gap found	Goverdhan verma	03/18/2025 03:27 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
13193	Sakoon - Client	QUERY	Resolved	Normal	Please check with karan account - Total spending amount was incorrect. For 2 appointments it was 100 but when i book 3rd appointment with coupon applied of \$10..it should be 140 spending but it shows 130. check why	Goverdhan verma	03/13/2025 11:44 AM
13191	Sakoon - Counsellor	Bug	Resolved	Normal	My Booking - Calendar View Not Displaying All Appointments as in List View	Goverdhan verma	03/21/2025 03:21 PM
13190	Sakoon - Counsellor	Bug	Closed	Normal	Incorrect Status Display in My Booking List for Cancelled , approved or completed Bookings	Goverdhan verma	03/20/2025 02:18 PM
13189	Sakoon - Counsellor	Bug	Closed	High	Counsellor has cancelled the booking appointment and now appointment is not showing under My booking list. Only showing on dashboard under Recent appointment	Goverdhan verma	03/11/2025 07:50 PM
13188	Sakoon - Counsellor	Bug	Closed	Normal	My Booking List - calendar view Button - keep "c" in caps like Calendar View	Goverdhan verma	03/07/2025 08:18 PM
13186	Sakoon - Counsellor	Bug	Feedback	High	Edit profile - do not update anything and click on update button - check page crashes	Goverdhan verma	03/10/2025 10:09 AM
13185	Sakoon - Admin	Bug	Closed	Normal	Alignment issues - Counsellor view profile - Set Commission field & update button should be aligned properly	Goverdhan verma	03/07/2025 07:49 PM
13183	Sakoon - Counsellor	Bug	Closed	Normal	Sign up as a counsellor - without agreeing terms & condition user should not able to register. Male validation over it	Goverdhan verma	03/07/2025 08:20 PM
13168	Sakoon - Admin	Bug	Closed	Normal	Admin --> Login --> Dashboard --> Appointment --> Refund list --> Designing issue	Goverdhan verma	03/18/2025 10:06 AM
13133	Sakoon - Client	Bug	New	High	No appointment should able to delete. Currently booking whose status has been not updated after approved to completed and booking link expired user can able to delete them.	Goverdhan verma	03/03/2025 02:19 PM
13120	Sakoon - Client	Bug	Closed	High	After rescheduling appointment slot should be available to book appointment for another client but currently that slot is not showing in the list now.	Goverdhan verma	03/19/2025 04:06 PM
13119	Sakoon - Client	Bug	Closed	High	Total Spending amount becomes 0 in today's data after cancel & reschedule appointment by client	Goverdhan verma	03/07/2025 08:02 PM
13105	Sakoon - Admin	Bug	Closed	High	Admin added client availability - 3 slots in any date but when admin goes to book appointment on behalf of the client it shows only one slot there	Goverdhan verma	03/05/2025 02:49 PM
13098	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor book appointment on the behalf of client- it shows 0 slots but when clicked on the slot is shows 1 slot. che	Goverdhan verma	03/20/2025 02:18 PM
13096	Sakoon - Client	Bug	Closed	Normal	Reschedule slot email - Spelling mistake Counselor . Correct to "COunsellor"	Goverdhan verma	03/03/2025 02:20 PM
13094	Sakoon - Client	Bug	Closed	Normal	Assessment form - why it says phone format is invalid? If this is invalid then use same validation at the time of sign up user.	Goverdhan verma	03/03/2025 03:04 PM
13090	Sakoon - Client	Bug	Closed	Normal	Appointment list - Completed Booking id still showing under Approved Tab and change the tab name Complete to "Completed"	Goverdhan verma	03/05/2025 07:57 PM
13086	Sakoon - Client	Bug	Closed	Normal	When booking an appointment it shows 1 available slots but there are 2 slots available. Check ss	Goverdhan verma	03/07/2025 08:13 PM
13075	Sakoon - Admin	Bug	Closed	Normal	Admin --> Availability --> List --> The admin is unable to mark the counselor as "On Leave" due to the counselor's availability list.	Goverdhan verma	03/04/2025 03:34 PM
13074	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor --> 5 slots are showing available but in booking time is not showing that time	Goverdhan verma	03/20/2025 12:57 PM
13073	Sakoon - Admin	Bug	Closed	Normal	Admin --> Book appointment for the client --> Dashboard amount should not be shown when till the client pay the amount	Goverdhan verma	03/04/2025 04:00 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
13072	Sakoon - Admin	Bug	Closed	Normal	Admin --> Dashboard --> Revenue --> Revenue should arrive year month, week and day but currently, Revenue amount is arriving only for year	Goverdhan verma	03/06/2025 04:51 PM
13070	Sakoon - Client	Bug	Closed	High	Dashboard - Total Spending - Amount showing wrong. Client has pay only 50Euro but it shows 100...Admin book appointment on behalf of client & then client did payment	Goverdhan verma	03/03/2025 02:21 PM
13069	Sakoon - Client	Bug	Closed	Normal	Appointment - Pending - CSV button not clickable - Admin book appointment on behalf of client	Goverdhan verma	02/28/2025 01:22 PM
13067	Sakoon - Admin	Bug	Closed	Normal	Dashboard - Cumulative Data - No of Counsellor should be No of Counsellors, Same for - No of Clients , No of Appointments...	Goverdhan verma	03/17/2025 06:35 PM
13065	Sakoon - Admin	Bug	Closed	Normal	Add availability - Select counsellor - latest counsellor should shown at top	Goverdhan verma	03/07/2025 07:48 PM
13063	Sakoon - Admin	Bug	Closed	Normal	Admin --> Login --> Dashboard --> Coupon --> List --> if the admin deletes the coupon then the status should be updated instantly instead of after the refresh	Goverdhan verma	03/04/2025 04:28 PM
13062	Sakoon - Admin	QUERY	New	Low	Admin --> Dashboard --> Coupon --> Add Coupon --> The coupon Amount can't exceed the Total amount	Goverdhan verma	03/07/2025 06:28 PM
12868	Sakoon - Admin	Bug	Closed	High	Admin --> Counsellor --> Getting Database error when admin applicant updates counsellor commission	Goverdhan verma	03/04/2025 04:03 PM
12867	Sakoon - Admin	Bug	New	Low	Suggestion: Admin --> without completing the counselor profile Admin should not have an option for approval but currently admin is able to approve counselor while the counselor has not filled Counsellor Professional Details.	Goverdhan verma	03/07/2025 06:28 PM
12865	Sakoon - Client	Bug	Closed	Normal	Sign up a Client --> I have Registered with (gender) other, but on the profile details page shows "Female"	Goverdhan verma	02/24/2025 12:46 PM
12864	Sakoon - Admin	Bug	Closed	Normal	Query - Mismatch in Appointment Count Between Dashboard and Appointment List for Today's Date	Goverdhan verma	03/18/2025 03:09 PM
12863	Sakoon - Admin	Bug	Feedback	Normal	Admin --> Availability list --> The counselor marked 2 days of sick leave but the admin side shows only one day	Goverdhan verma	03/04/2025 02:59 PM
12862	Sakoon - Admin	Bug	Closed	Normal	Dashboard - Keel Sakoon "S" capital & select "S" capital. check screenshot	Goverdhan verma	03/18/2025 12:02 PM
12860	Sakoon - Client	Bug	Closed	Normal	No option is there to upload profile pic of client user. Checked on client portal & admin panel also	Goverdhan verma	03/18/2025 04:34 PM
12858	Sakoon - Counsellor	Bug	Closed	Normal	When a booking is cancelled by the user OR Counsellor marked as leave himself, then the corresponding time slot on the Counselor Availability Details page is still shown as "Booked" (in red color).	Goverdhan verma	03/20/2025 01:42 PM
12857	Sakoon - Admin	Bug	Closed	Normal	Admin --> Login --> Dashboard --> Past Appointment --> Reset button is not working properly, after Reset all filter data should reset and loaded again.	Goverdhan verma	03/04/2025 04:07 PM
12856	Sakoon - Admin	Bug	Closed	Normal	Admin --> Login --> Appointment --> Refund List --> Start & End Date --> The date-wise data filter is incorrect and needs to be fixed.	Goverdhan verma	03/04/2025 04:20 PM
12854	Sakoon - Client	Bug	Reopened	High	Admin --> Login --> File Management --> Create New Files --> upload --> getting database issues when admin uploads big file or zip file with big size like 1 GB	Goverdhan verma	02/24/2025 12:55 PM
12853	Sakoon - Client	QUERY	Feedback	Normal	Appointment list - If appointment is cancelled by user itself then status of the appointment should be "Cancelled" instead of Refund request. We can show this Refund request under Action column	Goverdhan verma	03/10/2025 04:11 PM
12852	Sakoon - Client	Bug	Closed	Normal	Admin --> Client --> Sign up as a client --> Religion field is missing, when new clients Register for the first time, but on the admin side there is an option for "Religion" and it is mandatory	Goverdhan verma	02/27/2025 06:26 PM
12851	Sakoon - Client	Bug	Closed	High	Slot Shows as 'Already Booked' After Cancellation, Even Though It's Available for Rebooking	Goverdhan verma	03/19/2025 04:14 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
12850	Sakoon - Admin	Bug	Reopened	Normal	Admin --> Client list --> delete any Client --> Check issue below	Goverdhan verma	03/18/2025 02:02 PM
12849	Sakoon - Admin	Bug	Closed	Normal	Client details - view personal details - Under Client Appointment Booking - Appointment Status Canceled ..spelling mistake . Correct canceled to "Cancelled"	Goverdhan verma	03/18/2025 03:28 PM
12848	Sakoon - Admin	Bug	Closed	Normal	Client detail - view -Client Appointment Booking - Booking id missing. We can show booking id also with these details	Goverdhan verma	03/18/2025 02:24 PM
12847	Sakoon - Client	Bug	Closed	Normal	Appointment List - Tab name should replace Reschedule to "Rescheduled" & Cancel to "Cancelled"	Goverdhan verma	02/28/2025 01:00 PM
12846	Sakoon - Client	Bug	Closed	High	On dashboard there are 2 appointments showing one is cancelled(cancel due to counsellor marked as leave) and another is rescheduled. But if i check Appointment list only 1 booking showing under Rescheduled	Goverdhan verma	02/28/2025 03:24 PM
12843	Sakoon - Client	Bug	Closed	High	Total Spending Amount Shows as 0 After Rescheduling Appointment.	Goverdhan verma	02/28/2025 03:15 PM
12841	Sakoon - Client	Bug	Closed	Normal	When client goes to reschedule appointment what this text display Tick Clients:??	Goverdhan verma	02/28/2025 01:19 PM
12838	Sakoon - Admin	Bug	Closed	Low	Admin --> Login --> Dashboard --> Waiting List --> Please also display the counselor's name on the list for easy access by admin.	Goverdhan verma	03/06/2025 04:53 PM
12835	Sakoon - Admin	Bug	Closed	Normal	Admin --> Login --> Dashboard --> Availability --> End date should arrive as per the counsellor's selection	Goverdhan verma	03/20/2025 02:12 PM
12833	Sakoon - Client	Bug	Closed	Normal	Special Offer - Book Appointment - Text "Available Today" should not come id no slot available. Check Search list page also...Available text & book Appointment shouldn't come	Goverdhan verma	03/03/2025 02:25 PM
12832	Sakoon - Admin	Bug	Reopened	Low	Admin --> Login --> Dashboard --> Appointment --> List --> Filter --> Check issue below	Goverdhan verma	03/04/2025 04:16 PM
12831	Sakoon - Client	Bug	Closed	Normal	Recent Appointment Activity - Meeting Link is call if i click on it blank screen appears. Discuss with Dharmveer sir what we have to do in this case. If it's not video call then it shouldn't be clickable	Goverdhan verma	03/03/2025 02:24 PM
12830	Sakoon - Client	Bug	Closed	Normal	Invoice - Hide this taxed column....currently we are not taking any tax	Goverdhan verma	02/28/2025 02:40 PM
12829	Sakoon - Client	Bug	Closed	Normal	Special offer - Booking Slots list - Showing Undefined Date & slots repeated on select again same slot time.	Goverdhan verma	02/28/2025 01:20 PM
12828	Sakoon - Client	Bug	Closed	High	I am searching for Couple but it shows family counsellor also	Goverdhan verma	02/28/2025 02:40 PM
12827	Sakoon - Admin	Bug	Closed	Normal	After adding special offer it should navigate to list page automatically	Goverdhan verma	03/06/2025 07:42 PM
12826	Sakoon - Client	Bug	Closed	Normal	Assessment save successfully change to "Assessment saved successfully"	Goverdhan verma	02/28/2025 03:04 PM
12825	Sakoon - Admin	Bug	Closed	Normal	Admin --> Login --> Dashboard --> Select Dropdown Month --> Please explain the indicators used to understand the graph and their purpose.	Goverdhan verma	03/18/2025 04:19 PM
12823	Sakoon - Client	Bug	Closed	Normal	Incorrect Error Message and Blank Data Displayed When Client's Account is Deactivated	Goverdhan verma	02/28/2025 01:23 PM
12822	Sakoon - Client	Bug	Closed	Normal	Appointment list > CSV file download > why "£50" showing instead of "£50" . ?	Goverdhan verma	02/28/2025 12:59 PM
12821	Sakoon - Client	Bug	Closed	Normal	Comma Incorrectly Displayed After Single Concern in Counsellor List on Booking Appointment Page	Goverdhan verma	02/28/2025 12:59 PM
12820	Sakoon - Client	Bug	Closed	Normal	Check spelling of canceled in text "You have canceled the transaction!"...Correct to Cancelled and if payment failed in any case then there should be button to Go back to booking again	Goverdhan verma	02/28/2025 02:37 PM
12819	Sakoon - Client	Bug	Closed	Normal	Book appointment - Check any counselor profile --it shows No availability Button with Available text. what does it mean? Remove Available text in this case	Goverdhan verma	02/28/2025 12:53 PM
12817	Sakoon - Client	Bug	Closed	Normal	Book Appointment page > Search field > Search counselors by name placeholder text ... counselor spelling mistake. Correct to "Counsellor"	Goverdhan verma	02/28/2025 12:52 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
12816	Sakoon - Client	QUERY	Feedback	High	Two Users Able to Book Appointment for Same Slot Date and Time Simultaneously	Goverdhan verma	03/10/2025 04:12 PM
12806	Sakoon - Client	QUERY	Feedback	Normal	Why text appeared Available if there is no slot available. This text & Book appointment button should not come if there is no more slot available for booking	Goverdhan verma	02/28/2025 10:14 AM
12804	Sakoon - Client	Bug	Closed	Normal	Payment details - After applying coupon button name should change to text "Coupon applied" and should have option to remove coupon & apply another	Goverdhan verma	02/28/2025 12:52 PM
12803	Sakoon - Client	Bug	Feedback	High	Check why it shows negative slots(-3) and slot appeared only 1 . Check Counsellor sejal@yopmail.com	Goverdhan verma	02/25/2025 11:03 AM
12800	Sakoon - Client	Bug	Closed	Normal	Counsellor has updated status to completed but client not getting status of Completed. There is no tab of completed where client can see his/her completed appointments. And for completed appointments meeting link still showing	Goverdhan verma	02/28/2025 12:59 PM
12797	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor --> login --> Profile --> Edit profile --> contact number field should be 6-11 Numeric digits along with Date of birth should not be in future	Goverdhan verma	03/07/2025 08:16 PM
12796	Sakoon - Client	Bug	Closed	Normal	When Counsellor Booked slot on behalf of the client - email message displayed is incorrect. Please correct as per below-	Goverdhan verma	03/18/2025 04:29 PM
12791	Sakoon - Client	Bug	Closed	Normal	Cancelled Booking email - Check spelling of "Cancelled". It should be "Cancelled" instead of Canceled	Goverdhan verma	03/05/2025 01:20 PM
12788	Sakoon - Client	Bug	Closed	High	Client --> Assessment form --> Personals Details --> Applicant is not able to update her/his profile after once submitted	Goverdhan verma	02/28/2025 03:04 PM
12785	Sakoon - Client	Bug	Closed	Normal	Client --> Login --> Profile --> Assessment Form --> Designing issue when I hit the submit button without filling	Goverdhan verma	02/28/2025 02:47 PM
12781	Sakoon - Client	Bug	Reopened	Normal	If appointment is cancelled by Client or Counsellor anyone then text should come "Cancelled" instead of Cancel. Change this everywhere	Goverdhan verma	03/03/2025 10:59 AM
12780	Sakoon - Client	Bug	Closed	Normal	Appointment list - After changing status message displayed "Status change successfully". It should be "Status updated successfully"	Goverdhan verma	02/28/2025 02:34 PM
12779	Sakoon - Client	Bug	Closed	Normal	Duplicate Appointments Due to Payment Error – Transaction Cancelled But Appointments Appear Multiple Times	Goverdhan verma	02/28/2025 01:16 PM
12777	Sakoon - Client	Bug	Closed	Normal	No Error Message Displayed When Clicking 'Book Appointment' Without Selecting a Slot	Goverdhan verma	02/28/2025 02:29 PM
12773	Sakoon - Admin	Bug	Closed	Normal	Cumulative Data on Dashboard Should Be Clickable and Navigate to Respective Pages	Goverdhan verma	03/07/2025 07:43 PM
12771	Sakoon - Counsellor	Bug	Closed	Normal	Sign up as a Counsellor & Client - No Validation for 'Agreeing' Checkbox – Users Can Register Without Consent	Goverdhan verma	03/17/2025 06:36 PM
12770	Sakoon - Admin	Bug	Closed	Normal	Dashboard Count Confusion – Year Filter Missing and Dropdown Enhancement Needed. Discuss with Dharamveer sir if needed	Goverdhan verma	03/07/2025 07:46 PM
12236	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor Login > Deactivated client should not display in the client list.	Goverdhan verma	03/20/2025 11:53 AM
12235	Sakoon - Counsellor	Bug	New	Normal	The time format in the client portal is in 12-hour format, while in the counselor portal, it is in 24-hour format. Please standardize the time format across the application, ensuring that only one format is used everywhere.	Goverdhan verma	03/07/2025 10:49 AM
12233	Sakoon - Client	Bug	Closed	Normal	Book Appointment - why it says Available with Button No Availability. Not understand exactly. If counsellor is Available the Book Appointment Button should shown. Please correct	Goverdhan verma	02/28/2025 02:30 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
12232	Sakoon - Client	Bug	Closed	Normal	Copyright footer - © 2024 Sakoon - Peace of Mind ...should change to current year 2025 for all accounts.	Goverdhan verma	02/28/2025 01:25 PM
12230	Sakoon - Admin	Bug	Closed	Normal	After changing or updating counsellor status loader not appearing...not getting is it updating or not?	Goverdhan verma	03/07/2025 07:50 PM
12228	Sakoon - Admin	Bug	Closed	Normal	Counsellor List - Status dropdown - Status should be "Approved", "Declined", "Blocked" instead of Approve, decline, Block after updating the status.	Goverdhan verma	03/07/2025 07:45 PM
12221	Sakoon - Client	Bug	Closed	Normal	I am able to Sign Up without selecting phone code dropdown.	Goverdhan verma	02/28/2025 01:26 PM
12220	Sakoon - Client	Bug	Closed	Normal	Logout success message should be "Logged out successfully"	Goverdhan verma	02/28/2025 01:26 PM
12219	Sakoon - Client	Bug	Closed	Normal	When a user attempts to log in with incorrect credentials, the email and password fields are cleared automatically.	Goverdhan verma	02/28/2025 01:25 PM
12218	Sakoon - Client	Bug	Closed	Normal	Password reset successful email - The message "Hey Your password has been reset successfully" is informal and could be improved for professionalism and clarity. check below	Goverdhan verma	02/28/2025 02:36 PM
12217	Sakoon - Client	Bug	Closed	Normal	Login - Getting page expired issue if entered wrong password . Please check screenshot below	Goverdhan verma	02/28/2025 01:25 PM
12216	Sakoon - Client	Bug	Closed	Normal	Login - Please correct validation message "Oppes! You have entered invalid credentials." . Correct is "Oops! You have entered invalid credentials."	Goverdhan verma	02/28/2025 02:29 PM
12215	Sakoon - Client	Bug	Closed	Low	All Success or Validation messages - tick icon should be center aligned	Goverdhan verma	03/18/2025 03:58 PM
12214	Sakoon - Client	Bug	Closed	Normal	Sign up form - Password field validation message - please correct message "Please should be strong!" to "Password must be strong"	Goverdhan verma	02/28/2025 02:33 PM
12213	Sakoon - Client	Bug	Reopened	Normal	Sign Up as a Client - check issues below	Goverdhan verma	03/05/2025 10:50 AM
12189	Sakoon - Admin	Bug	Closed	Normal	Admin Login > Counsellor List > Only tables should scroll horizontally.	Goverdhan verma	03/07/2025 07:45 PM
12188	Sakoon - Admin	Bug	Closed	High	Admin Login > View Counsellor Profile > Set commission > Text should not update when updating the commission and add the currency when updating commission.	Goverdhan verma	03/07/2025 07:47 PM
11615	Wasco Frontend Issues	Bug	Closed	Normal	Home --> WASCO Services --> Application for Service --> Need to remove the extra white bottom space	Goverdhan verma	11/28/2024 04:54 PM
11590	Sakoon - Client	Bug	Closed	Normal	Client login > Book Appointment > Change the colour when selected.	Goverdhan verma	02/28/2025 02:33 PM
8338	Sakoon - Client	Bug	Closed	Normal	Dashboard > Why this dashboard is displaying in the client login.	Goverdhan verma	02/28/2025 01:35 PM