

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
11323	Compac Help Desk	Bug	New	High	In whole app search functionality should also work without dates	Kanisk Kumar	11/05/2024 03:43 PM
11322	Compac Help Desk	Bug	New	High	Handle null value properly in the whole application	Kanisk Kumar	11/05/2024 03:43 PM
11321	Compac Help Desk	Bug	New	Normal	In dispatch report image is appearing in zoom	Kanisk Kumar	11/05/2024 03:43 PM
11320	Compac Help Desk	Bug	New	High	In spare requirements item count is different and item names are different	Kanisk Kumar	11/05/2024 03:42 PM
11319	Compac Help Desk	Bug	New	High	Profile pic is not appearing of customer details in detail view	Kanisk Kumar	11/05/2024 03:42 PM
11318	Compac Help Desk	Bug	New	High	User should not be able to add items without selecting spare type	Kanisk Kumar	11/05/2024 03:42 PM
11317	Compac Help Desk	Bug	New	High	User should not able to edit the roles from view mode and check from Manage Roles also	Kanisk Kumar	11/05/2024 03:41 PM
11316	Compac Help Desk	Bug	New	High	I technician details on search when i download excel and csv whole result are appearing not a single result	Kanisk Kumar	11/05/2024 03:41 PM
11315	Compac Help Desk	Bug	New	High	In item master in excel and in csv data is appearing different in some items of the order	Kanisk Kumar	11/05/2024 03:41 PM
11314	Compac Help Desk	Bug	New	High	In item master csv and excel in spare type different data is appearing as compared to web	Kanisk Kumar	11/05/2024 03:40 PM
11313	Compac Help Desk	Bug	New	High	In item master, in edit update is showing success but it is not getting reflected in the web	Kanisk Kumar	11/05/2024 03:40 PM
11312	Compac Help Desk	Bug	New	Normal	With status search in exception report total value is not getting reset,check in every report	Kanisk Kumar	11/05/2024 03:40 PM
11311	Compac Help Desk	Bug	New	High	In Exception report while updating remarks there is an error message is appearing	Kanisk Kumar	11/05/2024 03:39 PM
11310	Compac Help Desk	Bug	New	Normal	In dispenser details I have selected shortfall but it is still showing not selected	Kanisk Kumar	11/05/2024 03:39 PM
11309	Compac Help Desk	Bug	New	Urgent	On client side dashboard is not appearing	Kanisk Kumar	11/05/2024 03:39 PM
11308	Compac Help Desk	Bug	New	Normal	While i'm updating user details nothing is happening, check in every user type (add a successful message)	Kanisk Kumar	11/05/2024 03:38 PM
11307	Compac Help Desk	Bug	New	Normal	In user when i'm changing password if i click on back button then it should refresh the page of selection	Kanisk Kumar	11/05/2024 03:38 PM
11306	Compac Help Desk	Bug	New	High	User should not able to edit the roles, remove access for editing	Kanisk Kumar	11/05/2024 03:38 PM
11305	Compac Help Desk	Bug	New	Normal	In spare requirement and under observation report excel file UI format is not correct	Kanisk Kumar	11/05/2024 03:37 PM
11304	Compac Help Desk	Bug	New	High	While i'm editing technician map is not appearing	Kanisk Kumar	11/05/2024 03:37 PM
11303	Compac Help Desk	Bug	New	High	Employee code can not be same while editing or adding technician	Kanisk Kumar	11/05/2024 03:37 PM
11302	Compac Help Desk	Bug	New	High	In down time reports in detail view in faulty parts download and print is not working, in exception report also, check in all reports	Kanisk Kumar	11/05/2024 03:36 PM
11301	Compac Help Desk	Bug	New	High	If there is two dispatched spare then if i received one then i should not be able to complete that job	Kanisk Kumar	11/05/2024 03:36 PM
11300	Compac Help Desk	Bug	New	High	In spare i'm not able to update two or more than two spare at a same time	Kanisk Kumar	11/05/2024 03:35 PM
11299	Compac Help Desk	Bug	New	High	Complaint time is not getting refresh if i went through another complaint, start one complaint then start different complaint now check the time	Kanisk Kumar	11/05/2024 03:35 PM
11298	Compac Help Desk	Bug	New	High	In mobile app and in web back to home slider and availability slider should work same in both of technician	Kanisk Kumar	11/05/2024 03:35 PM
11297	Compac Help Desk	Bug	New	Normal	In technician jobs search remove icon is not clickable	Kanisk Kumar	11/05/2024 03:35 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
11296	Compac Help Desk	Bug	New	High	Open any customer, by default it will be in edit mode > move the maps> then click on update . location is not updated	Kanisk Kumar	11/05/2024 03:34 PM
11295	Compac Help Desk	Bug	New	High	On edit details of customer nothing is changing by map	Kanisk Kumar	11/05/2024 03:34 PM
11294	Compac Help Desk	Bug	New	Normal	In customer side null is appearing in name if i don't enter anything in last name	Kanisk Kumar	11/05/2024 03:33 PM
11293	Compac Help Desk	Bug	New	Normal	I'm able to add customer without name, company name and customer no.	Kanisk Kumar	11/05/2024 03:33 PM
11292	Compac Help Desk	Bug	New	High	I'm able to edit items data same as already exist	Kanisk Kumar	11/05/2024 03:33 PM
11291	Compac Help Desk	Bug	New	High	While editing item details we should not be able to select consumable and returnable both at same time and we should not be able to update with empty fields with only space	Kanisk Kumar	11/05/2024 03:32 PM
11290	Compac Help Desk	Bug	New	High	While adding item nothing is happening if i click on save without filling mandatory options	Kanisk Kumar	11/05/2024 03:32 PM
11289	Compac Help Desk	Bug	New	High	In dashboard technician jobs after performing search, in csv and excel file availability field is appearing blank	Kanisk Kumar	11/05/2024 03:32 PM
11288	Compac Help Desk	Bug	New	High	In spare part details i'm able to delete spare requirement without any reason with only space	Kanisk Kumar	11/05/2024 03:31 PM
11287	Compac Help Desk	Bug	New	High	Loader should be there in the application while performing search	Kanisk Kumar	11/05/2024 03:30 PM
11286	Compac Help Desk	Bug	New	Normal	In rejected calls unapproved popup i'm able to submit without mandatory option	Kanisk Kumar	11/05/2024 03:30 PM
11285	Compac Help Desk	Bug	New	High	In dashboard, dispenser number search is not working	Kanisk Kumar	11/05/2024 03:30 PM
11284	Compac Help Desk	Bug	New	High	In rejected calls when i click on approve button, menu of csv and excel gets shifted	Kanisk Kumar	11/05/2024 03:30 PM
11283	Compac Help Desk	Bug	New	Normal	In spare details page some menus are not visible in action	Kanisk Kumar	11/05/2024 03:29 PM
11282	Compac Help Desk	Bug	New	Normal	I'm not able to download received but damage image and image is also coming in zoomed in	Kanisk Kumar	11/05/2024 03:29 PM
11281	Compac Help Desk	Bug	New	High	On client side pagination is not correct, total number are different & pagination is different	Kanisk Kumar	11/05/2024 03:28 PM
11280	Compac Help Desk	Bug	New	High	On spare details in docket number edit popup i'm able to submit blank docket number with space	Kanisk Kumar	11/05/2024 03:28 PM
11279	Compac Help Desk	Bug	New	Normal	On edit details of technician blank popup is appearing	Kanisk Kumar	11/05/2024 03:28 PM
11278	Compac Help Desk	Bug	New	Normal	In admin side in display popup if there is some extra data we should show that in hover, check in whole app	Kanisk Kumar	11/05/2024 03:27 PM
11277	Compac Help Desk	Bug	New	High	Admin side port and client side port when i copy admin side url then paste it in client-side then port should not change and user should be logged out	Kanisk Kumar	11/05/2024 03:27 PM
11276	Compac Help Desk	Bug	New	High	In Client side in complaint registration page eye icon is not clickable	Kanisk Kumar	11/05/2024 03:27 PM
11275	Compac Help Desk	Bug	New	Normal	Total spare time is incorrect on client side	Kanisk Kumar	11/05/2024 03:27 PM
11274	Compac Help Desk	Bug	New	Normal	On the client side, search is not working properly in exception report	Kanisk Kumar	11/05/2024 03:26 PM
11273	Compac Help Desk	Bug	New	Normal	In transit report spelling of received is incorrect	Kanisk Kumar	11/05/2024 03:26 PM
11272	Compac Help Desk	Bug	New	High	On the client side, blank data appears on hyperlink complaint number	Kanisk Kumar	11/05/2024 03:26 PM
11271	Compac Help Desk	Bug	New	High	In transit report i'm not able to download csv and excel file	Kanisk Kumar	11/05/2024 03:25 PM
11270	Compac Help Desk	Bug	New	Normal	In transit report search is not working properly in date field	Kanisk Kumar	11/05/2024 03:25 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
11269	Compac Help Desk	Bug	New	Normal	In transit report csv data order is not correct, complaint number is missing and data is mismatching	Kanisk Kumar	11/05/2024 03:25 PM
11268	Compac Help Desk	Bug	New	Normal	Data is not appearing correctly in dashboard total unallocated calls	Kanisk Kumar	11/05/2024 03:24 PM
11267	Compac Help Desk	Bug	New	High	In client side search is not working properly in complaint registration page	Kanisk Kumar	11/05/2024 03:24 PM
11266	Compac Help Desk	Bug	New	Normal	In excel upload , in dispenser detail download template upload button is also not working	Kanisk Kumar	11/05/2024 03:23 PM
11265	Compac Help Desk	Bug	New	Normal	In excel upload , in dispenser detail download template cancel button is also not working	Kanisk Kumar	11/05/2024 03:23 PM
11264	Compac Help Desk	Bug	New	Normal	In excel upload , in dispenser detail download template is not working	Kanisk Kumar	11/05/2024 03:22 PM
11263	Compac Help Desk	Bug	New	Normal	In job complete but under observation report search is not working properly, search is not working properly in reports	Kanisk Kumar	11/05/2024 03:22 PM
11262	Compac Help Desk	Bug	New	High	In part consumption details search is not working on date basis	Kanisk Kumar	11/05/2024 03:21 PM
11215	Compac Help Desk	Bug	New	Normal	All Rejected calls are showing in customer side for specific customer	Kanisk Kumar	11/05/2024 02:20 PM
11214	Compac Help Desk	Bug	New	Normal	We should be able to add multiple users for same customer	Kanisk Kumar	11/05/2024 02:20 PM
11213	Compac Help Desk	Bug	New	Normal	In last name while adding new customer special symbols are also allowed like &	Kanisk Kumar	11/05/2024 02:20 PM
11212	Compac Help Desk	Bug	New	Normal	In customer details while adding new customer last name should not be mandatory	Kanisk Kumar	11/05/2024 02:20 PM
11211	Compac Help Desk	Bug	New	Normal	After adding a dispenser with ga null and in the customer tried to delete it the error is coming	Kanisk Kumar	11/05/2024 02:19 PM
11210	Compac Help Desk	Bug	New	Low	While adding the dispenser in GA details mandatory icon is missing	Kanisk Kumar	11/05/2024 02:19 PM
11209	Compac Help Desk	Bug	New	Normal	While adding a dispenser GA details should be mandatory	Kanisk Kumar	11/05/2024 02:19 PM
11208	Compac Help Desk	Bug	New	Normal	While making customer GA and RO no spacebar allowed	Kanisk Kumar	11/05/2024 02:19 PM
11207	Compac Help Desk	Bug	New	Normal	I'm able to make customers without filing address	Kanisk Kumar	11/05/2024 02:19 PM
11206	Compac Help Desk	Bug	New	Normal	Increase the popup message timings in the app	Kanisk Kumar	11/05/2024 02:18 PM
11205	Compac Help Desk	Bug	New	Normal	I'm not able to delete the dispenser	Kanisk Kumar	11/05/2024 02:18 PM
11204	Compac Help Desk	Bug	New	High	Open any customer, by default, it will be in edit mode > move the maps> then click on update. location is not updated	Kanisk Kumar	11/05/2024 02:18 PM
11203	Compac Help Desk	Bug	New	High	If I'm changing my location in customer details then it should reflect in the dispenser also, if the dispenser is allotted to that location	Kanisk Kumar	11/05/2024 02:18 PM
11202	Compac Help Desk	Bug	New	Normal	I have created one customer and then deleted the customer but still I'm able to login to the app with their credentials (change the message)	Kanisk Kumar	11/05/2024 02:17 PM
11201	Compac Help Desk	Bug	New	Normal	If there is one field left while making the customer then after filling it I'm unable to make the customer	Kanisk Kumar	11/05/2024 02:17 PM
11200	Compac Help Desk	Bug	New	Normal	In changing the password we should not be able to add the same password as the old password	Kanisk Kumar	11/05/2024 01:34 PM
11199	Compac Help Desk	Bug	New	Normal	In the customer portal if I have entered an invalid email then it should show the relevant message	Kanisk Kumar	11/05/2024 01:34 PM
11198	Compac Help Desk	Bug	New	High	Customer should not get deleted if the dispenser is allotted to that customer	Kanisk Kumar	11/05/2024 01:33 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
11197	Compac Help Desk	Bug	New	Low	In customer details on the password change page if both passwords do not match then we should show the relevant message	Kanisk Kumar	11/05/2024 01:33 PM
11196	Compac Help Desk	Bug	New	High	After updating one dispenser and deleting the previous location, the new location is not coming in auto search	Kanisk Kumar	11/05/2024 01:33 PM
11195	Compac Help Desk	Bug	New	High	In edit if I edit one dispenser then if I delete that previous location then the location is created Automatically	Kanisk Kumar	11/05/2024 01:32 PM
11194	Compac Help Desk	Bug	New	Normal	Able to make dispenser on the same number for multiple customers	Kanisk Kumar	11/05/2024 01:32 PM
11193	Compac Help Desk	Bug	New	Normal	If I'm deleting the allotted location then two error messages are coming	Kanisk Kumar	11/05/2024 01:32 PM
11192	Compac Help Desk	Bug	New	Normal	In edit dispenser mode if I click on back then the same searched page should open not the default page	Kanisk Kumar	11/05/2024 01:31 PM
11191	Compac Help Desk	Bug	New	High	While adding the location map is not moving	Kanisk Kumar	11/05/2024 01:31 PM
11190	Compac Help Desk	Bug	New	Normal	While creating the user in the confirm password I should not be able to see saved passwords	Kanisk Kumar	11/05/2024 01:31 PM
11189	Compac Help Desk	Bug	New	Normal	After creating a user from security I should be redirected to the security page with successful message	Kanisk Kumar	11/05/2024 01:31 PM
11188	Compac Help Desk	Bug	New	Normal	After changing the password in customer details I should be redirected to the customer details with successful message	Kanisk Kumar	11/05/2024 01:30 PM
11187	Compac Help Desk	Bug	New	High	I have deleted one dispenser but still I'm able to create a complaint with that dispenser	Kanisk Kumar	11/05/2024 01:30 PM
11186	Compac Help Desk	Bug	New	High	If the email is changed then I'm not able to log in with the previous email	Kanisk Kumar	11/05/2024 01:29 PM
11185	Compac Help Desk	Bug	New	Normal	If I have deleted the location then still I'm able to make the dispenser on that location	Kanisk Kumar	11/05/2024 01:29 PM
11184	Compac Help Desk	Bug	New	Normal	In change password if the password does not match then something went wrong message is coming	Kanisk Kumar	11/05/2024 01:28 PM
11183	Compac Help Desk	Bug	New	Normal	If the user is inactive then we should give a message relevant to inactive	Kanisk Kumar	11/05/2024 01:28 PM
11182	Compac Help Desk	Bug	New	Normal	Customer portal message should be relevant like incorrect password or incorrect email	Kanisk Kumar	11/05/2024 01:28 PM
11181	Compac Help Desk	Bug	New	Normal	Customer portal > complaint reg > enter dispenser no. > click save> fill all details >observe nature of complaint is not removing	Kanisk Kumar	11/05/2024 01:28 PM
11180	Compac Help Desk	Bug	New	Normal	While adding a customer in confirm new password suggestion should be removed	Kanisk Kumar	11/05/2024 01:27 PM
11179	Compac Help Desk	Bug	New	Normal	After allocating dispenser, the dispenser page should close	Kanisk Kumar	11/05/2024 01:27 PM
11178	Compac Help Desk	Bug	New	Normal	Time in the customer portal is not showing properly	Kanisk Kumar	11/05/2024 01:27 PM
11177	Compac Help Desk	Bug	New	Normal	Close (x) icon UI is not proper on add customer details page	Kanisk Kumar	11/05/2024 01:25 PM
11176	Compac Help Desk	Bug	New	High	On customer details in the location I'm not able to move the map icon	Kanisk Kumar	11/05/2024 01:25 PM
11175	Compac Help Desk	Bug	New	Normal	Notification of 1:30 sample should hide	Kanisk Kumar	11/05/2024 01:24 PM
11174	Compac Help Desk	Bug	New	Normal	In the edit dispenser company name is not getting auto-picked (test company)	Kanisk Kumar	11/05/2024 01:24 PM
11173	Compac Help Desk	Bug	New	Normal	In the edit dispenser company name is coming up twice	Kanisk Kumar	11/05/2024 01:24 PM
11172	Compac Help Desk	Bug	New	Normal	On the edit dispenser if I'm editing one dispenser then another one is creating an error message is coming	Kanisk Kumar	11/05/2024 01:23 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
11171	Compac Help Desk	Bug	New	Normal	On the edit dispenser, the company name is not coming by auto search	Kanisk Kumar	11/05/2024 01:23 PM
11170	Compac Help Desk	Bug	New	High	Auto search is not working properly in the edit dispenser	Kanisk Kumar	11/05/2024 01:23 PM
11169	Compac Help Desk	Bug	New	High	In the edit dispenser I'm not able to update the GA, RO details or dispenser	Kanisk Kumar	11/05/2024 01:23 PM
11168	Compac Help Desk	Bug	New	Normal	Eye icon in exception report is not clickable	Kanisk Kumar	11/05/2024 01:22 PM
11167	Compac Help Desk	Bug	New	High	Deactivate/reset password / Change password/ Activate is not working properly	Kanisk Kumar	11/05/2024 01:22 PM
11166	Compac Help Desk	Bug	New	High	On edit details of the customer nothing is changing by map	Kanisk Kumar	11/05/2024 01:21 PM
11165	Compac Help Desk	Bug	New	Normal	Confirmation popup while deleting the location	Kanisk Kumar	11/05/2024 01:21 PM
11164	Compac Help Desk	Bug	New	Normal	Loader on searching dispenser is not appearing	Kanisk Kumar	11/05/2024 01:21 PM
11163	Compac Help Desk	Bug	New	High	GA, RO details is not working properly	Kanisk Kumar	11/05/2024 01:20 PM
11162	Compac Help Desk	Bug	New	Normal	New customer should show in recent	Kanisk Kumar	11/05/2024 01:20 PM
11161	Compac Help Desk	Bug	New	Normal	Profile info is not opening on client side	Kanisk Kumar	11/05/2024 01:20 PM
10943	Compac Help Desk	Bug	New	Normal	In part consumption details search is NOT WORKING on date basis	Kanisk Kumar	10/17/2024 10:58 AM
10283	Compac Help Desk	Bug	New	Normal	In received but damage zoom image is coming	Kanisk Kumar	07/18/2024 05:21 PM
10282	Compac Help Desk	Bug	New	Normal	Discuss complain rectified time also in tech work activity, exception and downtime reports	Kanisk Kumar	07/18/2024 05:21 PM
10281	Compac Help Desk	Bug	New	High	Action taken is not coming in report of downtime excel and csv both	Kanisk Kumar	07/18/2024 05:21 PM
10280	Compac Help Desk	Bug	New	Normal	In excel there should be some space in action taken	Kanisk Kumar	07/18/2024 05:20 PM
10279	Compac Help Desk	Bug	New	Normal	In excel part replace name and is part replaced is not changed is not coming properly like web	Kanisk Kumar	07/18/2024 05:20 PM
10278	Compac Help Desk	Bug	New	Normal	Total spare time should not be zero if spare is not received only requested	Kanisk Kumar	07/18/2024 05:19 PM
10277	Compac Help Desk	Bug	New	High	Delay time is coming zero in part consumption report	Kanisk Kumar	07/18/2024 05:19 PM
10276	Compac Help Desk	Bug	New	High	Total spare time calculation is not correct in downtime/exception reports	Kanisk Kumar	07/18/2024 05:19 PM
10275	Compac Help Desk	Bug	New	Normal	By default date & time is coming in part consumption report excel	Kanisk Kumar	07/18/2024 05:18 PM
10274	Compac Help Desk	Bug	New	High	I'm unable to download SLA report	Kanisk Kumar	07/18/2024 05:18 PM
10273	Compac Help Desk	Bug	New	High	In job complete but under observation no CSV file option is coming	Kanisk Kumar	07/18/2024 05:18 PM
10272	Compac Help Desk	Bug	New	Normal	Technician tracker status data is not coming till i use search with dates	Kanisk Kumar	07/18/2024 05:17 PM
10269	Compac Help Desk	Bug	New	Normal	In job complete but under observation report in received but damage spare, image is not coming	Kanisk Kumar	07/18/2024 04:22 PM
10268	Compac Help Desk	Bug	New	High	While changing the status of job, remark is not changing other than remark action taken is changing according to the status	Kanisk Kumar	07/18/2024 04:21 PM
10267	Compac Help Desk	Bug	New	High	On clicking on "Profile Info" option user is getting logged out in client web app portal	Kanisk Kumar	07/18/2024 04:21 PM
10266	Compac Help Desk	Bug	New	High	In module permission page if i'm giving permission to someone then server error is coming	Kanisk Kumar	07/18/2024 04:15 PM
10265	Compac Help Desk	Bug	New	High	In customer web app portal i'm not able to click on view report icon (eye) in action of exception reports(client)	Kanisk Kumar	07/18/2024 04:15 PM
10262	Compac Help Desk	Bug	New	High	If there is a null value then we should handle it properly	Kanisk Kumar	07/18/2024 03:59 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
10261	Compac Help Desk	Bug	New	High	Technician's name is getting auto picked when i'm entering complaint number part dispatch report	Kanisk Kumar	07/18/2024 03:58 PM
10260	Compac Help Desk	Bug	New	Normal	Loader should be there while performing the search functionality in different pages	Kanisk Kumar	07/18/2024 03:58 PM
10259	Compac Help Desk	Bug	New	Normal	Crop functionality is not working properly in image	Kanisk Kumar	07/18/2024 03:57 PM
10258	Compac Help Desk	Bug	New	Normal	While performing print functionality, preview of image is not coming	Kanisk Kumar	07/18/2024 03:57 PM
10257	Compac Help Desk	Bug	New	High	Delete & download functionality in image is not working properly	Kanisk Kumar	07/18/2024 03:56 PM
10256	Compac Help Desk	Bug	New	High	Delete functionality in pdf is not working properly	Kanisk Kumar	07/18/2024 03:56 PM
10255	Compac Help Desk	Bug	New	Normal	In received but damaged image/pdf is not coming	Kanisk Kumar	07/18/2024 03:55 PM
10254	Compac Help Desk	Bug	New	High	Xslx file is taking so much time to download	Kanisk Kumar	07/18/2024 03:51 PM
10253	Compac Help Desk	Bug	New	Normal	Search functionality is not working properly	Kanisk Kumar	07/18/2024 03:51 PM
10252	Compac Help Desk	Bug	New	High	Image functions are not visible in submit report like (Delete,Crop,Rotate,Download,Print)	Kanisk Kumar	07/18/2024 03:51 PM
10251	Compac Help Desk	Bug	New	High	PDF/Image is not coming in complete job status	Kanisk Kumar	07/18/2024 03:50 PM
10250	Compac Help Desk	Bug	New	High	Add three fields in excel report of dispatch report (Item Code, Item Name, Courier details)	Kanisk Kumar	07/18/2024 03:50 PM
10249	Compac Help Desk	Bug	New	Normal	Consumable should be renamed to Non-Returnable	Kanisk Kumar	07/18/2024 03:48 PM
10248	Compac Help Desk	Bug	New	High	In part consumption report we need to modify the excel sheet according to the points in the meeting	Kanisk Kumar	07/18/2024 03:37 PM
10246	Compac Help Desk	Bug	New	Normal	After downloading the field service report, error message is coming	Kanisk Kumar	07/17/2024 06:48 PM
10245	Compac Help Desk	Bug	New	Normal	Spare receiving quantity column should add in spare details	Kanisk Kumar	07/17/2024 06:48 PM
10244	Compac Help Desk	Bug	New	Normal	Popup should get closed after adding notes in the complaint from web app	Kanisk Kumar	07/17/2024 06:47 PM
10234	Compac Help Desk	Bug	New	Normal	Search filter is not working properly on technician job page	Kanisk Kumar	07/17/2024 06:32 PM
10233	Compac Help Desk	Bug	New	High	If technician turns on back to home feature then it is not reflecting in the web app	Kanisk Kumar	07/17/2024 06:31 PM
10232	Compac Help Desk	Bug	New	High	In mobile app, if technician turns on the back to home then availability should be turned off automatically and vice versa	Kanisk Kumar	07/17/2024 06:31 PM
10231	Compac Help Desk	Bug	New	High	Back to home slider is not working properly	Kanisk Kumar	07/17/2024 06:29 PM
10229	Compac Help Desk	Bug	New	High	Confirmation Popup message should be there in breakdown type if i have selected dispenser no. first without selecting the category of breakdown	Kanisk Kumar	07/17/2024 06:24 PM
10228	Compac Help Desk	Bug	New	High	Sound and notification in mobile app is not coming when job is coming after getting rejected	Kanisk Kumar	07/17/2024 06:24 PM
10227	Compac Help Desk	Bug	New	High	"Date and time format should be same in the whole app DD-MM-YY, H-M-S 12hr format and the calculation of time is also not correct in excel report like exception report, down time, etc"	Kanisk Kumar	07/17/2024 06:23 PM
10226	Compac Help Desk	Bug	New	High	Yellow color should be there at spare requirements if spare is partially received	Kanisk Kumar	07/17/2024 06:22 PM
10225	Compac Help Desk	Bug	New	High	In completed job after uploading pdf popup in service details is not getting closed	Kanisk Kumar	07/17/2024 06:22 PM
10224	Compac Help Desk	Bug	New	High	while registering a complaint select this dispenser no. "19E-14795201-25" you will be able to create job without entering mandatory fields	Kanisk Kumar	07/17/2024 06:21 PM
10223	Compac Help Desk	Bug	New	Normal	Search functionality is not working on complaint details page	Kanisk Kumar	07/17/2024 06:21 PM

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10222	Compac Help Desk	Bug	New	High	In complete status uploaded file should be visible	Kanisk Kumar	07/17/2024 06:20 PM
10221	Compac Help Desk	Bug	New	High	Excel file in report taking too much time than expected to get download	Kanisk Kumar	07/17/2024 06:18 PM
10220	Compac Help Desk	Bug	New	High	If I have selected the same date two time to search then it is taking the date i have selected and today's date for search	Kanisk Kumar	07/17/2024 06:17 PM
10219	Compac Help Desk	Bug	New	High	While selecting date in search in any page when calendar down there is a different date format and after selection there is a different date format	Kanisk Kumar	07/17/2024 06:13 PM
10218	Compac Help Desk	Bug	New	High	In dispatch reports after entering dates search functionality is not working properly	Kanisk Kumar	07/17/2024 06:12 PM
10217	Compac Help Desk	Bug	New	High	Time is taking same after assigning 1st technician again after rejecting two technician(See test step for scenario)	Kanisk Kumar	07/17/2024 06:12 PM
10216	Compac Help Desk	Bug	New	High	Complaint forward date and time is not coming in excel report of exception report	Kanisk Kumar	07/17/2024 06:11 PM
10215	Compac Help Desk	Bug	New	Normal	On the complaint details page date format is mismatching while selecting the dates for searching the complaint	Kanisk Kumar	07/17/2024 06:11 PM
10214	Compac Help Desk	Bug	New	Normal	In Editing report mandatory icon is missing	Kanisk Kumar	07/17/2024 06:06 PM
10213	Compac Help Desk	Bug	New	Normal	In update item status in pending job alignment of All, Returnable, Consumable, Replaced is not aligned properly and text is also cutting in All & in Consumable	Kanisk Kumar	07/17/2024 06:06 PM
10212	Compac Help Desk	Bug	Closed	High	Without adding any dispatch items, in spare details when i'm adding dispatch details then Update button is coming instead of save button	Kanisk Kumar	10/18/2024 03:31 PM
10211	Compac Help Desk	Bug	Closed	Low	An extra comma is coming in service details page on RO details field	Kanisk Kumar	10/18/2024 03:30 PM
10210	Compac Help Desk	Bug	New	High	If the technician rejects the job then the state of the complaint should change automatically	Kanisk Kumar	07/17/2024 06:04 PM
10209	Compac Help Desk	Bug	New	High	After completing the job we should not be able to assign the technician again	Kanisk Kumar	07/17/2024 06:02 PM
10208	Compac Help Desk	Bug	New	Normal	In the Dispatch report page after filling the details like date, result will be blank	Kanisk Kumar	07/17/2024 06:02 PM
10207	Compac Help Desk	Bug	Closed	High	After adding details in dispatch returnable items details blank image/ image icon is coming in status without adding any image	Kanisk Kumar	10/18/2024 03:25 PM
10206	Compac Help Desk	Bug	New	High	The camera is not opening while completing the job in phone	Kanisk Kumar	07/17/2024 05:33 PM
10205	Compac Help Desk	Bug	New	Normal	Blank field should not be submitted while doing reject because it is a mandatory field	Kanisk Kumar	07/17/2024 05:32 PM
10204	Compac Help Desk	Bug	New	Normal	In returnable page we can freeze the submit button	Kanisk Kumar	07/17/2024 05:32 PM
10203	Compac Help Desk	Bug	New	Normal	Search icon is missing in Returnable page	Kanisk Kumar	07/17/2024 05:32 PM
10202	Compac Help Desk	Bug	New	Normal	In returnable page we are able to click on back on whole title bar	Kanisk Kumar	07/17/2024 05:32 PM
10201	Compac Help Desk	Bug	Closed	Normal	We are not able to click on Close button of docker number popup in spare details	Kanisk Kumar	10/18/2024 03:22 PM
10200	Compac Help Desk	Bug	New	High	After clicking on cancel functionality i am not able to select options from Spare sent by field on First click, i need to click on the option two time	Kanisk Kumar	07/17/2024 05:28 PM
10199	Compac Help Desk	Bug	New	Normal	"In complete but observation page of technician fields, mandatory icon is missing from mandatory fields this is in reject reason screen also "	Kanisk Kumar	07/17/2024 05:22 PM
10198	Compac Help Desk	Bug	Closed	Normal	While registering a complaint we should not be able to select future dates	Kanisk Kumar	10/18/2024 03:21 PM
10197	Compac Help Desk	Bug	Closed	Normal	While registering a complaint, cancel feature resets all the fields except "Description" & "Nature of complaint"	Kanisk Kumar	10/18/2024 03:19 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
10196	Compac Help Desk	Bug	Closed	Normal	After selection RO on other type of complaint registration black box is coming in dropdown	Kanisk Kumar	10/17/2024 11:23 AM
10195	Compac Help Desk	Bug	Closed	Normal	On spare requirement page while adding quantity there should be a input field validation like other validations after inputting ZERO	Kanisk Kumar	10/17/2024 11:04 AM
10194	Compac Help Desk	Bug	New	Normal	Customer name text is overlapping the search icon on the input field on the Others page of complaint registration type	Kanisk Kumar	07/17/2024 05:17 PM
10193	Compac Help Desk	Bug	New	Normal	In edit mode of technician details "Search your address" field is not working properly and the map is also not coming on the page	Kanisk Kumar	07/17/2024 05:16 PM
10192	Compac Help Desk	Bug	New	Normal	We are able to add or edit the technician without inputting employee code	Kanisk Kumar	07/17/2024 05:15 PM
10191	Compac Help Desk	Bug	Closed	Low	Hand cursor can be there while using the cursor on edit and view details icons of the technician page	Kanisk Kumar	10/17/2024 11:01 AM
10190	Compac Help Desk	Bug	Closed	Low	In technician details "s" of status is in small letters	Kanisk Kumar	10/17/2024 11:00 AM
10189	Compac Help Desk	Bug	New	High	After adding a dispenser with ga null and in the customer tried to delete it the error is coming	Kanisk Kumar	07/17/2024 04:24 PM
10188	Compac Help Desk	Bug	New	Normal	While adding the dispenser in GA details mandatory icon is missing	Kanisk Kumar	07/17/2024 04:23 PM
10187	Compac Help Desk	Bug	New	High	While adding a dispenser GA details should be mandatory	Kanisk Kumar	07/17/2024 04:23 PM
10186	Compac Help Desk	Bug	New	Normal	While making customer GA and RO no spacebar allowed	Kanisk Kumar	07/17/2024 04:23 PM
10185	Compac Help Desk	Bug	New	Normal	I'm able to make customers without filing address	Kanisk Kumar	07/17/2024 04:22 PM
10184	Compac Help Desk	Bug	New	Normal	Increase the popup message timings in the app	Kanisk Kumar	07/17/2024 04:22 PM
10183	Compac Help Desk	Bug	New	High	I'm not able to delete the dispenser	Kanisk Kumar	07/17/2024 04:21 PM
10182	Compac Help Desk	Bug	New	High	Open any customer, by default, it will be in edit mode > move the maps> then click on update. location is not updated	Kanisk Kumar	07/17/2024 04:20 PM
10181	Compac Help Desk	Bug	New	High	If I'm changing my location in customer details then it should reflect in the dispenser also, if the dispenser is allotted to that location	Kanisk Kumar	07/17/2024 04:20 PM
10180	Compac Help Desk	Bug	New	High	I have created one customer and then deleted the customer but still I'm able to login to the app with their credentials	Kanisk Kumar	07/17/2024 04:19 PM
10179	Compac Help Desk	Bug	New	High	If there is one field left while making the customer then after filling it I'm unable to make the customer	Kanisk Kumar	07/17/2024 04:13 PM
10178	Compac Help Desk	Bug	New	High	In changing the password we should not be able to add the same password as the old password	Kanisk Kumar	07/17/2024 04:13 PM
10177	Compac Help Desk	Bug	New	Normal	In the customer portal if I have entered an invalid email then it should show the relevant message	Kanisk Kumar	07/17/2024 04:12 PM
10176	Compac Help Desk	Bug	New	High	Customer should not get deleted if the dispenser is allotted to that customer	Kanisk Kumar	07/17/2024 04:12 PM
10175	Compac Help Desk	Bug	New	Normal	In customer details on the password change page if both passwords do not match then we should show the relevant message to that	Kanisk Kumar	07/17/2024 04:08 PM
10174	Compac Help Desk	Bug	New	High	After updating one dispenser and deleting the previous location, the new location is not coming in auto search	Kanisk Kumar	07/17/2024 04:07 PM
10173	Compac Help Desk	Bug	New	High	In edit if I edit one dispenser then if I delete that previous location then the location is created Automatically	Kanisk Kumar	07/17/2024 04:07 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
10172	Compac Help Desk	Bug	New	High	Able to make dispenser on the same number for multiple customers	Kanisk Kumar	07/17/2024 04:05 PM
10171	Compac Help Desk	Bug	New	Normal	If I'm deleting the allotted location then two error messages are coming	Kanisk Kumar	07/17/2024 04:04 PM
10170	Compac Help Desk	Bug	New	Normal	In edit dispenser mode if I click on back then the same searched page should open not the default page	Kanisk Kumar	07/17/2024 04:04 PM
10169	Compac Help Desk	Bug	New	High	While adding the location map is not moving	Kanisk Kumar	07/17/2024 04:04 PM
10168	Compac Help Desk	Bug	New	Normal	While creating the user in the confirm password I should not be able to see saved passwords	Kanisk Kumar	07/17/2024 04:01 PM
10167	Compac Help Desk	Bug	New	Normal	After creating a user from security I should be redirected to the security page not somewhere else	Kanisk Kumar	07/17/2024 04:01 PM
10166	Compac Help Desk	Bug	New	Normal	After changing the password in customer details I should be redirected to the customer details	Kanisk Kumar	07/17/2024 04:01 PM
10165	Compac Help Desk	Bug	New	High	If I have deleted one dispenser but still I'm able to create a complaint with that dispenser	Kanisk Kumar	07/17/2024 04:00 PM
10164	Compac Help Desk	Bug	New	Urgent	If the email is changed then I'm not able to log in with the new email	Kanisk Kumar	07/17/2024 03:59 PM
10163	Compac Help Desk	Bug	New	High	If I have deleted the location then still I'm able to make the dispenser on that location	Kanisk Kumar	07/17/2024 03:59 PM
10162	Compac Help Desk	Bug	New	Normal	In change password if the password does not match then something went wrong message is coming	Kanisk Kumar	07/17/2024 03:58 PM
10161	Compac Help Desk	Bug	New	Normal	If the user is inactive then we should give a message relevant to inactive	Kanisk Kumar	07/17/2024 03:58 PM
10160	Compac Help Desk	Bug	New	Normal	Customer portal message should be relevant like incorrect password or incorrect email	Kanisk Kumar	07/17/2024 03:56 PM
10159	Compac Help Desk	Bug	New	Normal	Customer portal > complaint registration > enter dispenser no. > click save> fill all details >observe nature of complaint is not removing	Kanisk Kumar	07/17/2024 03:55 PM
10158	Compac Help Desk	Bug	New	Normal	While adding a customer in confirm new password suggestion should be removed	Kanisk Kumar	07/17/2024 03:54 PM
10157	Compac Help Desk	Bug	New	Low	After allocating, the dispenser page should close	Kanisk Kumar	07/17/2024 03:53 PM
10156	Compac Help Desk	Bug	New	High	Time in the customer portal is not showing properly	Kanisk Kumar	07/17/2024 03:53 PM
10155	Compac Help Desk	Bug	New	Low	Close (x) icon UI is not proper on add customer details page	Kanisk Kumar	07/17/2024 03:52 PM
10154	Compac Help Desk	Bug	New	Normal	On customer details in the location I'm not able to move the map icon	Kanisk Kumar	07/17/2024 03:51 PM
10153	Compac Help Desk	Bug	New	Normal	Notification of 1:30 sample should hide	Kanisk Kumar	07/17/2024 03:51 PM
10152	Compac Help Desk	Bug	New	High	In the edit dispenser company name is not getting auto-picked	Kanisk Kumar	07/17/2024 03:51 PM
10151	Compac Help Desk	Bug	New	Normal	In the edit dispenser company name is coming up twice	Kanisk Kumar	07/17/2024 03:47 PM
10150	Compac Help Desk	Bug	New	High	On the edit dispenser if I'm editing one dispenser then another one is creating an error message coming	Kanisk Kumar	07/17/2024 03:47 PM
10149	Compac Help Desk	Bug	New	Normal	On the edit dispenser, the company name is not coming by auto search	Kanisk Kumar	07/17/2024 03:46 PM
10148	Compac Help Desk	Bug	New	High	Auto search is not working properly in the edit dispenser	Kanisk Kumar	07/17/2024 03:46 PM
10147	Compac Help Desk	Bug	New	High	In the edit dispenser I'm not able to update the GA, RO details or dispenser	Kanisk Kumar	07/17/2024 03:45 PM
10146	Compac Help Desk	Bug	New	Normal	Eye icon in exception report is not working properly	Kanisk Kumar	07/17/2024 03:44 PM
10145	Compac Help Desk	Bug	New	High	Deactivate/reset password / Change password/ Activate is not working properly	Kanisk Kumar	07/17/2024 03:43 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
10144	Compac Help Desk	Bug	New	High	On edit details of the customer nothing is changing by map	Kanisk Kumar	07/17/2024 03:43 PM
10143	Compac Help Desk	Bug	New	Normal	Confirmation popup while deleting the location	Kanisk Kumar	07/17/2024 03:42 PM
10142	Compac Help Desk	Bug	New	Normal	Loader on searching dispenser	Kanisk Kumar	07/17/2024 03:42 PM
10141	Compac Help Desk	Bug	New	Urgent	GA, RO details is not working properly	Kanisk Kumar	07/17/2024 03:42 PM
10140	Compac Help Desk	Bug	New	High	New customer should show in recent in customer details page	Kanisk Kumar	07/17/2024 03:40 PM
10139	Compac Help Desk	Bug	New	Normal	Profile info is not working properly	Kanisk Kumar	07/17/2024 03:40 PM