

Issues

| # | Project | Tracker | Status | Priority | Subject | Assignee | Updated |
|-------|------------------|---------|--------|----------|--|--------------|---------------------|
| 11323 | Compac Help Desk | Bug | New | High | In whole app search functionality should also work without dates | Kanisk Kumar | 11/05/2024 03:43 PM |
| 11322 | Compac Help Desk | Bug | New | High | Handle null value properly in the whole application | Kanisk Kumar | 11/05/2024 03:43 PM |
| 11321 | Compac Help Desk | Bug | New | Normal | In dispatch report image is appearing in zoom | Kanisk Kumar | 11/05/2024 03:43 PM |
| 11320 | Compac Help Desk | Bug | New | High | In spare requirements item count is different and item names are different | Kanisk Kumar | 11/05/2024 03:42 PM |
| 11319 | Compac Help Desk | Bug | New | High | Profile pic is not appearing of customer details in detail view | Kanisk Kumar | 11/05/2024 03:42 PM |
| 11318 | Compac Help Desk | Bug | New | High | User should not be able to add items without selecting spare type | Kanisk Kumar | 11/05/2024 03:42 PM |
| 11317 | Compac Help Desk | Bug | New | High | User should not able to edit the roles from view mode and check from Manage Roles also | Kanisk Kumar | 11/05/2024 03:41 PM |
| 11316 | Compac Help Desk | Bug | New | High | I technician details on search when i download excel and csv whole result are appearing not a single result | Kanisk Kumar | 11/05/2024 03:41 PM |
| 11315 | Compac Help Desk | Bug | New | High | In item master in excel and in csv data is appearing different in some items of the order | Kanisk Kumar | 11/05/2024 03:41 PM |
| 11314 | Compac Help Desk | Bug | New | High | In item master csv and excel in spare type different data is appearing as compared to web | Kanisk Kumar | 11/05/2024 03:40 PM |
| 11313 | Compac Help Desk | Bug | New | High | In item master, in edit update is showing success but it is not getting reflected in the web | Kanisk Kumar | 11/05/2024 03:40 PM |
| 11312 | Compac Help Desk | Bug | New | Normal | With status search in exception report total value is not getting reset,check in every report | Kanisk Kumar | 11/05/2024 03:40 PM |
| 11311 | Compac Help Desk | Bug | New | High | In Exception report while updating remarks there is an error message is appearing | Kanisk Kumar | 11/05/2024 03:39 PM |
| 11310 | Compac Help Desk | Bug | New | Normal | In dispenser details I have selected shortfall but it is still showing not selected | Kanisk Kumar | 11/05/2024 03:39 PM |
| 11309 | Compac Help Desk | Bug | New | Urgent | On client side dashboard is not appearing | Kanisk Kumar | 11/05/2024 03:39 PM |
| 11308 | Compac Help Desk | Bug | New | Normal | While i'm updating user details nothing is happening, check in every user type (add a successful message) | Kanisk Kumar | 11/05/2024 03:38 PM |
| 11307 | Compac Help Desk | Bug | New | Normal | In user when i'm changing password if i click on back button then it should refresh the page of selection | Kanisk Kumar | 11/05/2024 03:38 PM |
| 11306 | Compac Help Desk | Bug | New | High | User should not able to edit the roles, remove access for editing | Kanisk Kumar | 11/05/2024 03:38 PM |
| 11305 | Compac Help Desk | Bug | New | Normal | In spare requirement and under observation report excel file UI format is not correct | Kanisk Kumar | 11/05/2024 03:37 PM |
| 11304 | Compac Help Desk | Bug | New | High | While i'm editing technician map is not appearing | Kanisk Kumar | 11/05/2024 03:37 PM |
| 11303 | Compac Help Desk | Bug | New | High | Employee code can not be same while editing or adding technician | Kanisk Kumar | 11/05/2024 03:37 PM |
| 11302 | Compac Help Desk | Bug | New | High | In down time reports in detail view in faulty parts download and print is not working, in exception report also, check in all reports | Kanisk Kumar | 11/05/2024 03:36 PM |
| 11301 | Compac Help Desk | Bug | New | High | If there is two dispatched spare then if i received one then i should not be able to complete that job | Kanisk Kumar | 11/05/2024 03:36 PM |
| 11300 | Compac Help Desk | Bug | New | High | In spare i'm not able to update two or more than two spare at a same time | Kanisk Kumar | 11/05/2024 03:35 PM |
| 11299 | Compac Help Desk | Bug | New | High | Complaint time is not getting refresh if i went through another complaint, start one complaint then start different complaint now check the time | Kanisk Kumar | 11/05/2024 03:35 PM |
| 11298 | Compac Help Desk | Bug | New | High | In mobile app and in web back to home slider and availability slider should work same in both of technician | Kanisk Kumar | 11/05/2024 03:35 PM |
| 11297 | Compac Help Desk | Bug | New | Normal | In technician jobs search remove icon is not clickable | Kanisk Kumar | 11/05/2024 03:35 PM |

| # | Project | Tracker | Status | Priority | Subject | Assignee | Updated |
|-------|------------------|---------|--------|----------|--|--------------|---------------------|
| 11296 | Compac Help Desk | Bug | New | High | Open any customer, by default it will be in edit mode > move the maps> then click on update . location is not updated | Kanisk Kumar | 11/05/2024 03:34 PM |
| 11295 | Compac Help Desk | Bug | New | High | On edit details of customer nothing is changing by map | Kanisk Kumar | 11/05/2024 03:34 PM |
| 11294 | Compac Help Desk | Bug | New | Normal | In customer side null is appearing in name if i don't enter anything in last name | Kanisk Kumar | 11/05/2024 03:33 PM |
| 11293 | Compac Help Desk | Bug | New | Normal | I'm able to add customer without name, company name and customer no. | Kanisk Kumar | 11/05/2024 03:33 PM |
| 11292 | Compac Help Desk | Bug | New | High | I'm able to edit items data same as already exist | Kanisk Kumar | 11/05/2024 03:33 PM |
| 11291 | Compac Help Desk | Bug | New | High | While editing item details we should not be able to select consumable and returnable both at same time and we should not be able to update with empty fields with only space | Kanisk Kumar | 11/05/2024 03:32 PM |
| 11290 | Compac Help Desk | Bug | New | High | While adding item nothing is happening if i click on save without filling mandatory options | Kanisk Kumar | 11/05/2024 03:32 PM |
| 11289 | Compac Help Desk | Bug | New | High | In dashboard technician jobs after performing search, in csv and excel file availability field is appearing blank | Kanisk Kumar | 11/05/2024 03:32 PM |
| 11288 | Compac Help Desk | Bug | New | High | In spare part details i'm able to delete spare requirement without any reason with only space | Kanisk Kumar | 11/05/2024 03:31 PM |
| 11287 | Compac Help Desk | Bug | New | High | Loader should be there in the application while performing search | Kanisk Kumar | 11/05/2024 03:30 PM |
| 11286 | Compac Help Desk | Bug | New | Normal | In rejected calls unapproved popup i'm able to submit without mandatory option | Kanisk Kumar | 11/05/2024 03:30 PM |
| 11285 | Compac Help Desk | Bug | New | High | In dashboard, dispenser number search is not working | Kanisk Kumar | 11/05/2024 03:30 PM |
| 11284 | Compac Help Desk | Bug | New | High | In rejected calls when i click on approve button, menu of csv and excel gets shifted | Kanisk Kumar | 11/05/2024 03:30 PM |
| 11283 | Compac Help Desk | Bug | New | Normal | In spare details page some menus are not visible in action | Kanisk Kumar | 11/05/2024 03:29 PM |
| 11282 | Compac Help Desk | Bug | New | Normal | I'm not able to download received but damage image and image is also coming in zoomed in | Kanisk Kumar | 11/05/2024 03:29 PM |
| 11281 | Compac Help Desk | Bug | New | High | On client side pagination is not correct, total number are different & pagination is different | Kanisk Kumar | 11/05/2024 03:28 PM |
| 11280 | Compac Help Desk | Bug | New | High | On spare details in docket number edit popup i'm able to submit blank docket number with space | Kanisk Kumar | 11/05/2024 03:28 PM |
| 11279 | Compac Help Desk | Bug | New | Normal | On edit details of technician blank popup is appearing | Kanisk Kumar | 11/05/2024 03:28 PM |
| 11278 | Compac Help Desk | Bug | New | Normal | In admin side in display popup if there is some extra data we should show that in hover, check in whole app | Kanisk Kumar | 11/05/2024 03:27 PM |
| 11277 | Compac Help Desk | Bug | New | High | Admin side port and client side port when i copy admin side url then paste it in client-side then port should not change and user should be logged out | Kanisk Kumar | 11/05/2024 03:27 PM |
| 11276 | Compac Help Desk | Bug | New | High | In Client side in complaint registration page eye icon is not clickable | Kanisk Kumar | 11/05/2024 03:27 PM |
| 11275 | Compac Help Desk | Bug | New | Normal | Total spare time is incorrect on client side | Kanisk Kumar | 11/05/2024 03:27 PM |
| 11274 | Compac Help Desk | Bug | New | Normal | On the client side, search is not working properly in exception report | Kanisk Kumar | 11/05/2024 03:26 PM |
| 11273 | Compac Help Desk | Bug | New | Normal | In transit report spelling of received is incorrect | Kanisk Kumar | 11/05/2024 03:26 PM |
| 11272 | Compac Help Desk | Bug | New | High | On the client side, blank data appears on hyperlink complaint number | Kanisk Kumar | 11/05/2024 03:26 PM |
| 11271 | Compac Help Desk | Bug | New | High | In transit report i'm not able to download csv and excel file | Kanisk Kumar | 11/05/2024 03:25 PM |
| 11270 | Compac Help Desk | Bug | New | Normal | In transit report search is not working properly in date field | Kanisk Kumar | 11/05/2024 03:25 PM |

| # | Project | Tracker | Status | Priority | Subject | Assignee | Updated |
|-------|------------------|---------|--------|----------|--|--------------|---------------------|
| 11269 | Compac Help Desk | Bug | New | Normal | In transit report csv data order is not correct, complaint number is missing and data is mismatching | Kanisk Kumar | 11/05/2024 03:25 PM |
| 11268 | Compac Help Desk | Bug | New | Normal | Data is not appearing correctly in dashboard total unallocated calls | Kanisk Kumar | 11/05/2024 03:24 PM |
| 11267 | Compac Help Desk | Bug | New | High | In client side search is not working properly in complaint registration page | Kanisk Kumar | 11/05/2024 03:24 PM |
| 11266 | Compac Help Desk | Bug | New | Normal | In excel upload , in dispenser detail download template upload button is also not working | Kanisk Kumar | 11/05/2024 03:23 PM |
| 11265 | Compac Help Desk | Bug | New | Normal | In excel upload , in dispenser detail download template cancel button is also not working | Kanisk Kumar | 11/05/2024 03:23 PM |
| 11264 | Compac Help Desk | Bug | New | Normal | In excel upload , in dispenser detail download template is not working | Kanisk Kumar | 11/05/2024 03:22 PM |
| 11263 | Compac Help Desk | Bug | New | Normal | In job complete but under observation report search is not working properly, search is not working properly in reports | Kanisk Kumar | 11/05/2024 03:22 PM |
| 11262 | Compac Help Desk | Bug | New | High | In part consumption details search is not working on date basis | Kanisk Kumar | 11/05/2024 03:21 PM |
| 11215 | Compac Help Desk | Bug | New | Normal | All Rejected calls are showing in customer side for specific customer | Kanisk Kumar | 11/05/2024 02:20 PM |
| 11214 | Compac Help Desk | Bug | New | Normal | We should be able to add multiple users for same customer | Kanisk Kumar | 11/05/2024 02:20 PM |
| 11213 | Compac Help Desk | Bug | New | Normal | In last name while adding new customer special symbols are also allowed like & | Kanisk Kumar | 11/05/2024 02:20 PM |
| 11212 | Compac Help Desk | Bug | New | Normal | In customer details while adding new customer last name should not be mandatory | Kanisk Kumar | 11/05/2024 02:20 PM |
| 11211 | Compac Help Desk | Bug | New | Normal | After adding a dispenser with ga null and in the customer tried to delete it the error is coming | Kanisk Kumar | 11/05/2024 02:19 PM |
| 11210 | Compac Help Desk | Bug | New | Low | While adding the dispenser in GA details mandatory icon is missing | Kanisk Kumar | 11/05/2024 02:19 PM |
| 11209 | Compac Help Desk | Bug | New | Normal | While adding a dispenser GA details should be mandatory | Kanisk Kumar | 11/05/2024 02:19 PM |
| 11208 | Compac Help Desk | Bug | New | Normal | While making customer GA and RO no spacebar allowed | Kanisk Kumar | 11/05/2024 02:19 PM |
| 11207 | Compac Help Desk | Bug | New | Normal | I'm able to make customers without filing address | Kanisk Kumar | 11/05/2024 02:19 PM |
| 11206 | Compac Help Desk | Bug | New | Normal | Increase the popup message timings in the app | Kanisk Kumar | 11/05/2024 02:18 PM |
| 11205 | Compac Help Desk | Bug | New | Normal | I'm not able to delete the dispenser | Kanisk Kumar | 11/05/2024 02:18 PM |
| 11204 | Compac Help Desk | Bug | New | High | Open any customer, by default, it will be in edit mode > move the maps> then click on update. location is not updated | Kanisk Kumar | 11/05/2024 02:18 PM |
| 11203 | Compac Help Desk | Bug | New | High | If I'm changing my location in customer details then it should reflect in the dispenser also, if the dispenser is allotted to that location | Kanisk Kumar | 11/05/2024 02:18 PM |
| 11202 | Compac Help Desk | Bug | New | Normal | I have created one customer and then deleted the customer but still I'm able to login to the app with their credentials (change the message) | Kanisk Kumar | 11/05/2024 02:17 PM |
| 11201 | Compac Help Desk | Bug | New | Normal | If there is one field left while making the customer then after filling it I'm unable to make the customer | Kanisk Kumar | 11/05/2024 02:17 PM |
| 11200 | Compac Help Desk | Bug | New | Normal | In changing the password we should not be able to add the same password as the old password | Kanisk Kumar | 11/05/2024 01:34 PM |
| 11199 | Compac Help Desk | Bug | New | Normal | In the customer portal if I have entered an invalid email then it should show the relevant message | Kanisk Kumar | 11/05/2024 01:34 PM |
| 11198 | Compac Help Desk | Bug | New | High | Customer should not get deleted if the dispenser is allotted to that customer | Kanisk Kumar | 11/05/2024 01:33 PM |

| # | Project | Tracker | Status | Priority | Subject | Assignee | Updated |
|-------|------------------|---------|--------|----------|---|--------------|---------------------|
| 11197 | Compac Help Desk | Bug | New | Low | In customer details on the password change page if both passwords do not match then we should show the relevant message | Kanisk Kumar | 11/05/2024 01:33 PM |
| 11196 | Compac Help Desk | Bug | New | High | After updating one dispenser and deleting the previous location, the new location is not coming in auto search | Kanisk Kumar | 11/05/2024 01:33 PM |
| 11195 | Compac Help Desk | Bug | New | High | In edit if I edit one dispenser then if I delete that previous location then the location is created Automatically | Kanisk Kumar | 11/05/2024 01:32 PM |
| 11194 | Compac Help Desk | Bug | New | Normal | Able to make dispenser on the same number for multiple customers | Kanisk Kumar | 11/05/2024 01:32 PM |
| 11193 | Compac Help Desk | Bug | New | Normal | If I'm deleting the allotted location then two error messages are coming | Kanisk Kumar | 11/05/2024 01:32 PM |
| 11192 | Compac Help Desk | Bug | New | Normal | In edit dispenser mode if I click on back then the same searched page should open not the default page | Kanisk Kumar | 11/05/2024 01:31 PM |
| 11191 | Compac Help Desk | Bug | New | High | While adding the location map is not moving | Kanisk Kumar | 11/05/2024 01:31 PM |
| 11190 | Compac Help Desk | Bug | New | Normal | While creating the user in the confirm password I should not be able to see saved passwords | Kanisk Kumar | 11/05/2024 01:31 PM |
| 11189 | Compac Help Desk | Bug | New | Normal | After creating a user from security I should be redirected to the security page with successful message | Kanisk Kumar | 11/05/2024 01:31 PM |
| 11188 | Compac Help Desk | Bug | New | Normal | After changing the password in customer details I should be redirected to the customer details with successful message | Kanisk Kumar | 11/05/2024 01:30 PM |
| 11187 | Compac Help Desk | Bug | New | High | I have deleted one dispenser but still I'm able to create a complaint with that dispenser | Kanisk Kumar | 11/05/2024 01:30 PM |
| 11186 | Compac Help Desk | Bug | New | High | If the email is changed then I'm not able to log in with the previous email | Kanisk Kumar | 11/05/2024 01:29 PM |
| 11185 | Compac Help Desk | Bug | New | Normal | If I have deleted the location then still I'm able to make the dispenser on that location | Kanisk Kumar | 11/05/2024 01:29 PM |
| 11184 | Compac Help Desk | Bug | New | Normal | In change password if the password does not match then something went wrong message is coming | Kanisk Kumar | 11/05/2024 01:28 PM |
| 11183 | Compac Help Desk | Bug | New | Normal | If the user is inactive then we should give a message relevant to inactive | Kanisk Kumar | 11/05/2024 01:28 PM |
| 11182 | Compac Help Desk | Bug | New | Normal | Customer portal message should be relevant like incorrect password or incorrect email | Kanisk Kumar | 11/05/2024 01:28 PM |
| 11181 | Compac Help Desk | Bug | New | Normal | Customer portal > complaint reg > enter dispenser no. > click save> fill all details >observe nature of complaint is not removing | Kanisk Kumar | 11/05/2024 01:28 PM |
| 11180 | Compac Help Desk | Bug | New | Normal | While adding a customer in confirm new password suggestion should be removed | Kanisk Kumar | 11/05/2024 01:27 PM |
| 11179 | Compac Help Desk | Bug | New | Normal | After allocating dispenser, the dispenser page should close | Kanisk Kumar | 11/05/2024 01:27 PM |
| 11178 | Compac Help Desk | Bug | New | Normal | Time in the customer portal is not showing properly | Kanisk Kumar | 11/05/2024 01:27 PM |
| 11177 | Compac Help Desk | Bug | New | Normal | Close (x) icon UI is not proper on add customer details page | Kanisk Kumar | 11/05/2024 01:25 PM |
| 11176 | Compac Help Desk | Bug | New | High | On customer details in the location I'm not able to move the map icon | Kanisk Kumar | 11/05/2024 01:25 PM |
| 11175 | Compac Help Desk | Bug | New | Normal | Notification of 1:30 sample should hide | Kanisk Kumar | 11/05/2024 01:24 PM |
| 11174 | Compac Help Desk | Bug | New | Normal | In the edit dispenser company name is not getting auto-picked (test company) | Kanisk Kumar | 11/05/2024 01:24 PM |
| 11173 | Compac Help Desk | Bug | New | Normal | In the edit dispenser company name is coming up twice | Kanisk Kumar | 11/05/2024 01:24 PM |
| 11172 | Compac Help Desk | Bug | New | Normal | On the edit dispenser if I'm editing one dispenser then another one is creating an error message is coming | Kanisk Kumar | 11/05/2024 01:23 PM |

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|-------|------------------|---------|--------|----------|---|--------------|---------------------|
| 11171 | Compac Help Desk | Bug | New | Normal | On the edit dispenser, the company name is not coming by auto search | Kanisk Kumar | 11/05/2024 01:23 PM |
| 11170 | Compac Help Desk | Bug | New | High | Auto search is not working properly in the edit dispenser | Kanisk Kumar | 11/05/2024 01:23 PM |
| 11169 | Compac Help Desk | Bug | New | High | In the edit dispenser I'm not able to update the GA, RO details or dispenser | Kanisk Kumar | 11/05/2024 01:23 PM |
| 11168 | Compac Help Desk | Bug | New | Normal | Eye icon in exception report is not clickable | Kanisk Kumar | 11/05/2024 01:22 PM |
| 11167 | Compac Help Desk | Bug | New | High | Deactivate/reset password / Change password/ Activate is not working properly | Kanisk Kumar | 11/05/2024 01:22 PM |
| 11166 | Compac Help Desk | Bug | New | High | On edit details of the customer nothing is changing by map | Kanisk Kumar | 11/05/2024 01:21 PM |
| 11165 | Compac Help Desk | Bug | New | Normal | Confirmation popup while deleting the location | Kanisk Kumar | 11/05/2024 01:21 PM |
| 11164 | Compac Help Desk | Bug | New | Normal | Loader on searching dispenser is not appearing | Kanisk Kumar | 11/05/2024 01:21 PM |
| 11163 | Compac Help Desk | Bug | New | High | GA, RO details is not working properly | Kanisk Kumar | 11/05/2024 01:20 PM |
| 11162 | Compac Help Desk | Bug | New | Normal | New customer should show in recent | Kanisk Kumar | 11/05/2024 01:20 PM |
| 11161 | Compac Help Desk | Bug | New | Normal | Profile info is not opening on client side | Kanisk Kumar | 11/05/2024 01:20 PM |
| 10943 | Compac Help Desk | Bug | New | Normal | In part consumption details search is NOT WORKING on date basis | Kanisk Kumar | 10/17/2024 10:58 AM |
| 10283 | Compac Help Desk | Bug | New | Normal | In received but damage zoom image is coming | Kanisk Kumar | 07/18/2024 05:21 PM |
| 10282 | Compac Help Desk | Bug | New | Normal | Discuss complain rectified time also in tech work activity, exception and downtime reports | Kanisk Kumar | 07/18/2024 05:21 PM |
| 10281 | Compac Help Desk | Bug | New | High | Action taken is not coming in report of downtime excel and csv both | Kanisk Kumar | 07/18/2024 05:21 PM |
| 10280 | Compac Help Desk | Bug | New | Normal | In excel there should be some space in action taken | Kanisk Kumar | 07/18/2024 05:20 PM |
| 10279 | Compac Help Desk | Bug | New | Normal | In excel part replace name and is part replaced is not changed is not coming properly like web | Kanisk Kumar | 07/18/2024 05:20 PM |
| 10278 | Compac Help Desk | Bug | New | Normal | Total spare time should not be zero if spare is not received only requested | Kanisk Kumar | 07/18/2024 05:19 PM |
| 10277 | Compac Help Desk | Bug | New | High | Delay time is coming zero in part consumption report | Kanisk Kumar | 07/18/2024 05:19 PM |
| 10276 | Compac Help Desk | Bug | New | High | Total spare time calculation is not correct in downtime/exception reports | Kanisk Kumar | 07/18/2024 05:19 PM |
| 10275 | Compac Help Desk | Bug | New | Normal | By default date & time is coming in part consumption report excel | Kanisk Kumar | 07/18/2024 05:18 PM |
| 10274 | Compac Help Desk | Bug | New | High | I'm unable to download SLA report | Kanisk Kumar | 07/18/2024 05:18 PM |
| 10273 | Compac Help Desk | Bug | New | High | In job complete but under observation no CSV file option is coming | Kanisk Kumar | 07/18/2024 05:18 PM |
| 10272 | Compac Help Desk | Bug | New | Normal | Technician tracker status data is not coming till i use search with dates | Kanisk Kumar | 07/18/2024 05:17 PM |
| 10269 | Compac Help Desk | Bug | New | Normal | In job complete but under observation report in received but damage spare, image is not coming | Kanisk Kumar | 07/18/2024 04:22 PM |
| 10268 | Compac Help Desk | Bug | New | High | While changing the status of job, remark is not changing other than remark action taken is changing according to the status | Kanisk Kumar | 07/18/2024 04:21 PM |
| 10267 | Compac Help Desk | Bug | New | High | On clicking on "Profile Info" option user is getting logged out in client web app portal | Kanisk Kumar | 07/18/2024 04:21 PM |
| 10266 | Compac Help Desk | Bug | New | High | In module permission page if i'm giving permission to someone then server error is coming | Kanisk Kumar | 07/18/2024 04:15 PM |
| 10265 | Compac Help Desk | Bug | New | High | In customer web app portal i'm not able to click on view report icon (eye) in action of exception reports(client) | Kanisk Kumar | 07/18/2024 04:15 PM |
| 10262 | Compac Help Desk | Bug | New | High | If there is a null value then we should handle it properly | Kanisk Kumar | 07/18/2024 03:59 PM |

| # | Project | Tracker | Status | Priority | Subject | Assignee | Updated |
|-------|------------------|---------|--------|----------|--|--------------|---------------------|
| 10261 | Compac Help Desk | Bug | New | High | Technician's name is getting auto picked when i'm entering complaint number part dispatch report | Kanisk Kumar | 07/18/2024 03:58 PM |
| 10260 | Compac Help Desk | Bug | New | Normal | Loader should be there while performing the search functionality in different pages | Kanisk Kumar | 07/18/2024 03:58 PM |
| 10259 | Compac Help Desk | Bug | New | Normal | Crop functionality is not working properly in image | Kanisk Kumar | 07/18/2024 03:57 PM |
| 10258 | Compac Help Desk | Bug | New | Normal | While performing print functionality, preview of image is not coming | Kanisk Kumar | 07/18/2024 03:57 PM |
| 10257 | Compac Help Desk | Bug | New | High | Delete & download functionality in image is not working properly | Kanisk Kumar | 07/18/2024 03:56 PM |
| 10256 | Compac Help Desk | Bug | New | High | Delete functionality in pdf is not working properly | Kanisk Kumar | 07/18/2024 03:56 PM |
| 10255 | Compac Help Desk | Bug | New | Normal | In received but damaged image/pdf is not coming | Kanisk Kumar | 07/18/2024 03:55 PM |
| 10254 | Compac Help Desk | Bug | New | High | Xlsx file is taking so much time to download | Kanisk Kumar | 07/18/2024 03:51 PM |
| 10253 | Compac Help Desk | Bug | New | Normal | Search functionality is not working properly | Kanisk Kumar | 07/18/2024 03:51 PM |
| 10252 | Compac Help Desk | Bug | New | High | Image functions are not visible in submit report like (Delete,Crop,Rotate,Download,Print) | Kanisk Kumar | 07/18/2024 03:51 PM |
| 10251 | Compac Help Desk | Bug | New | High | PDF/Image is not coming in complete job status | Kanisk Kumar | 07/18/2024 03:50 PM |
| 10250 | Compac Help Desk | Bug | New | High | Add three fields in excel report of dispatch report (Item Code, Item Name, Courier details) | Kanisk Kumar | 07/18/2024 03:50 PM |
| 10249 | Compac Help Desk | Bug | New | Normal | Consumable should be renamed to Non-Returnable | Kanisk Kumar | 07/18/2024 03:48 PM |
| 10248 | Compac Help Desk | Bug | New | High | In part consumption report we need to modify the excel sheet according to the points in the meeting | Kanisk Kumar | 07/18/2024 03:37 PM |
| 10246 | Compac Help Desk | Bug | New | Normal | After downloading the field service report, error message is coming | Kanisk Kumar | 07/17/2024 06:48 PM |
| 10245 | Compac Help Desk | Bug | New | Normal | Spare receiving quantity column should add in spare details | Kanisk Kumar | 07/17/2024 06:48 PM |
| 10244 | Compac Help Desk | Bug | New | Normal | Popup should get closed after adding notes in the complaint from web app | Kanisk Kumar | 07/17/2024 06:47 PM |
| 10234 | Compac Help Desk | Bug | New | Normal | Search filter is not working properly on technician job page | Kanisk Kumar | 07/17/2024 06:32 PM |
| 10233 | Compac Help Desk | Bug | New | High | If technician turns on back to home feature then it is not reflecting in the web app | Kanisk Kumar | 07/17/2024 06:31 PM |
| 10232 | Compac Help Desk | Bug | New | High | In mobile app, if technician turns on the back to home then availability should be turned off automatically and vice versa | Kanisk Kumar | 07/17/2024 06:31 PM |
| 10231 | Compac Help Desk | Bug | New | High | Back to home slider is not working properly | Kanisk Kumar | 07/17/2024 06:29 PM |
| 10229 | Compac Help Desk | Bug | New | High | Confirmation Popup message should be there in breakdown type if i have selected dispenser no. first without selecting the category of breakdown | Kanisk Kumar | 07/17/2024 06:24 PM |
| 10228 | Compac Help Desk | Bug | New | High | Sound and notification in mobile app is not coming when job is coming after getting rejected | Kanisk Kumar | 07/17/2024 06:24 PM |
| 10227 | Compac Help Desk | Bug | New | High | "Date and time format should be same in the whole app DD-MM-YY, H-M-S 12hr format and the calculation of time is also not correct in excel report like exception report, down time, etc" | Kanisk Kumar | 07/17/2024 06:23 PM |
| 10226 | Compac Help Desk | Bug | New | High | Yellow color should be there at spare requirements if spare is partially received | Kanisk Kumar | 07/17/2024 06:22 PM |
| 10225 | Compac Help Desk | Bug | New | High | In completed job after uploading pdf popup in service details is not getting closed | Kanisk Kumar | 07/17/2024 06:22 PM |
| 10224 | Compac Help Desk | Bug | New | High | while registering a complaint select this dispenser no. "19E-14795201-25" you will be able to create job without entering mandatory fields | Kanisk Kumar | 07/17/2024 06:21 PM |
| 10223 | Compac Help Desk | Bug | New | Normal | Search functionality is not working on complaint details page | Kanisk Kumar | 07/17/2024 06:21 PM |

| # | Project | Tracker | Status | Priority | Subject | Assignee | Updated |
|-------|------------------|---------|--------|----------|---|--------------|---------------------|
| 10222 | Compac Help Desk | Bug | New | High | In complete status uploaded file should be visible | Kanisk Kumar | 07/17/2024 06:20 PM |
| 10221 | Compac Help Desk | Bug | New | High | Excel file in report taking too much time than expected to get download | Kanisk Kumar | 07/17/2024 06:18 PM |
| 10220 | Compac Help Desk | Bug | New | High | If I have selected the same date two time to search then it is taking the date i have selected and today's date for search | Kanisk Kumar | 07/17/2024 06:17 PM |
| 10219 | Compac Help Desk | Bug | New | High | While selecting date in search in any page when calendar down there is a different date format and after selection there is a different date format | Kanisk Kumar | 07/17/2024 06:13 PM |
| 10218 | Compac Help Desk | Bug | New | High | In dispatch reports after entering dates search functionality is not working properly | Kanisk Kumar | 07/17/2024 06:12 PM |
| 10217 | Compac Help Desk | Bug | New | High | Time is taking same after assigning 1st technician again after rejecting two technician(See test step for scenario) | Kanisk Kumar | 07/17/2024 06:12 PM |
| 10216 | Compac Help Desk | Bug | New | High | Complaint forward date and time is not coming in excel report of exception report | Kanisk Kumar | 07/17/2024 06:11 PM |
| 10215 | Compac Help Desk | Bug | New | Normal | On the complaint details page date format is mismatching while selecting the dates for searching the complaint | Kanisk Kumar | 07/17/2024 06:11 PM |
| 10214 | Compac Help Desk | Bug | New | Normal | In Editing report mandatory icon is missing | Kanisk Kumar | 07/17/2024 06:06 PM |
| 10213 | Compac Help Desk | Bug | New | Normal | In update item status in pending job alignment of All, Returnable, Consumable, Replaced is not aligned properly and text is also cutting in All & in Consumable | Kanisk Kumar | 07/17/2024 06:06 PM |
| 10210 | Compac Help Desk | Bug | New | High | If the technician rejects the job then the state of the complaint should change automatically | Kanisk Kumar | 07/17/2024 06:04 PM |
| 10209 | Compac Help Desk | Bug | New | High | After completing the job we should not be able to assign the technician again | Kanisk Kumar | 07/17/2024 06:02 PM |
| 10208 | Compac Help Desk | Bug | New | Normal | In the Dispatch report page after filling the details like date, result will be blank | Kanisk Kumar | 07/17/2024 06:02 PM |
| 10206 | Compac Help Desk | Bug | New | High | The camera is not opening while completing the job in phone | Kanisk Kumar | 07/17/2024 05:33 PM |
| 10205 | Compac Help Desk | Bug | New | Normal | Blank field should not be submitted while doing reject because it is a mandatory field | Kanisk Kumar | 07/17/2024 05:32 PM |
| 10204 | Compac Help Desk | Bug | New | Normal | In returnable page we can freeze the submit button | Kanisk Kumar | 07/17/2024 05:32 PM |
| 10203 | Compac Help Desk | Bug | New | Normal | Search icon is missing in Returnable page | Kanisk Kumar | 07/17/2024 05:32 PM |
| 10202 | Compac Help Desk | Bug | New | Normal | In returnable page we are able to click on back on whole title bar | Kanisk Kumar | 07/17/2024 05:32 PM |
| 10200 | Compac Help Desk | Bug | New | High | After clicking on cancel functionality i am not able to select options from Spare sent by field on First click, i need to click on the option two time | Kanisk Kumar | 07/17/2024 05:28 PM |
| 10199 | Compac Help Desk | Bug | New | Normal | "In complete but observation page of technician fields, mandatory icon is missing from mandatory fields this is in reject reason screen also " | Kanisk Kumar | 07/17/2024 05:22 PM |
| 10194 | Compac Help Desk | Bug | New | Normal | Customer name text is overlapping the search icon on the input field on the Others page of complaint registration type | Kanisk Kumar | 07/17/2024 05:17 PM |
| 10193 | Compac Help Desk | Bug | New | Normal | In edit mode of technician details "Search your address" field is not working properly and the map is also not coming on the page | Kanisk Kumar | 07/17/2024 05:16 PM |
| 10192 | Compac Help Desk | Bug | New | Normal | We are able to add or edit the technician without inputting employee code | Kanisk Kumar | 07/17/2024 05:15 PM |
| 10189 | Compac Help Desk | Bug | New | High | After adding a dispenser with ga null and in the customer tried to delete it the error is coming | Kanisk Kumar | 07/17/2024 04:24 PM |
| 10188 | Compac Help Desk | Bug | New | Normal | While adding the dispenser in GA details mandatory icon is missing | Kanisk Kumar | 07/17/2024 04:23 PM |
| 10187 | Compac Help Desk | Bug | New | High | While adding a dispenser GA details should be mandatory | Kanisk Kumar | 07/17/2024 04:23 PM |

| # | Project | Tracker | Status | Priority | Subject | Assignee | Updated |
|-------|------------------|---------|--------|----------|---|--------------|---------------------|
| 10186 | Compac Help Desk | Bug | New | Normal | While making customer GA and RO no spacebar allowed | Kanisk Kumar | 07/17/2024 04:23 PM |
| 10185 | Compac Help Desk | Bug | New | Normal | I'm able to make customers without filing address | Kanisk Kumar | 07/17/2024 04:22 PM |
| 10184 | Compac Help Desk | Bug | New | Normal | Increase the popup message timings in the app | Kanisk Kumar | 07/17/2024 04:22 PM |
| 10183 | Compac Help Desk | Bug | New | High | I'm not able to delete the dispenser | Kanisk Kumar | 07/17/2024 04:21 PM |
| 10182 | Compac Help Desk | Bug | New | High | Open any customer, by default, it will be in edit mode > move the maps> then click on update. location is not updated | Kanisk Kumar | 07/17/2024 04:20 PM |
| 10181 | Compac Help Desk | Bug | New | High | If I'm changing my location in customer details then it should reflect in the dispenser also, if the dispenser is allotted to that location | Kanisk Kumar | 07/17/2024 04:20 PM |
| 10180 | Compac Help Desk | Bug | New | High | I have created one customer and then deleted the customer but still I'm able to login to the app with their credentials | Kanisk Kumar | 07/17/2024 04:19 PM |
| 10179 | Compac Help Desk | Bug | New | High | If there is one field left while making the customer then after filling it I'm unable to make the customer | Kanisk Kumar | 07/17/2024 04:13 PM |
| 10178 | Compac Help Desk | Bug | New | High | In changing the password we should not be able to add the same password as the old password | Kanisk Kumar | 07/17/2024 04:13 PM |
| 10177 | Compac Help Desk | Bug | New | Normal | In the customer portal if I have entered an invalid email then it should show the relevant message | Kanisk Kumar | 07/17/2024 04:12 PM |
| 10176 | Compac Help Desk | Bug | New | High | Customer should not get deleted if the dispenser is allotted to that customer | Kanisk Kumar | 07/17/2024 04:12 PM |
| 10175 | Compac Help Desk | Bug | New | Normal | In customer details on the password change page if both passwords do not match then we should show the relevant message to that | Kanisk Kumar | 07/17/2024 04:08 PM |
| 10174 | Compac Help Desk | Bug | New | High | After updating one dispenser and deleting the previous location, the new location is not coming in auto search | Kanisk Kumar | 07/17/2024 04:07 PM |
| 10173 | Compac Help Desk | Bug | New | High | In edit if I edit one dispenser then if I delete that previous location then the location is created Automatically | Kanisk Kumar | 07/17/2024 04:07 PM |
| 10172 | Compac Help Desk | Bug | New | High | Able to make dispenser on the same number for multiple customers | Kanisk Kumar | 07/17/2024 04:05 PM |
| 10171 | Compac Help Desk | Bug | New | Normal | If I'm deleting the allotted location then two error messages are coming | Kanisk Kumar | 07/17/2024 04:04 PM |
| 10170 | Compac Help Desk | Bug | New | Normal | In edit dispenser mode if I click on back then the same searched page should open not the default page | Kanisk Kumar | 07/17/2024 04:04 PM |
| 10169 | Compac Help Desk | Bug | New | High | While adding the location map is not moving | Kanisk Kumar | 07/17/2024 04:04 PM |
| 10168 | Compac Help Desk | Bug | New | Normal | While creating the user in the confirm password I should not be able to see saved passwords | Kanisk Kumar | 07/17/2024 04:01 PM |
| 10167 | Compac Help Desk | Bug | New | Normal | After creating a user from security I should be redirected to the security page not somewhere else | Kanisk Kumar | 07/17/2024 04:01 PM |
| 10166 | Compac Help Desk | Bug | New | Normal | After changing the password in customer details I should be redirected to the customer details | Kanisk Kumar | 07/17/2024 04:01 PM |
| 10165 | Compac Help Desk | Bug | New | High | If I have deleted one dispenser but still I'm able to create a complaint with that dispenser | Kanisk Kumar | 07/17/2024 04:00 PM |
| 10164 | Compac Help Desk | Bug | New | Urgent | If the email is changed then I'm not able to log in with the new email | Kanisk Kumar | 07/17/2024 03:59 PM |
| 10163 | Compac Help Desk | Bug | New | High | If I have deleted the location then still I'm able to make the dispenser on that location | Kanisk Kumar | 07/17/2024 03:59 PM |

| # | Project | Tracker | Status | Priority | Subject | Assignee | Updated |
|-------|------------------|---------|--------|----------|--|--------------|---------------------|
| 10162 | Compac Help Desk | Bug | New | Normal | In change password if the password does not match then something went wrong message is coming | Kanisk Kumar | 07/17/2024 03:58 PM |
| 10161 | Compac Help Desk | Bug | New | Normal | If the user is inactive then we should give a message relevant to inactive | Kanisk Kumar | 07/17/2024 03:58 PM |
| 10160 | Compac Help Desk | Bug | New | Normal | Customer portal message should be relevant like incorrect password or incorrect email | Kanisk Kumar | 07/17/2024 03:56 PM |
| 10159 | Compac Help Desk | Bug | New | Normal | Customer portal > complaint registration > enter dispenser no. > click save> fill all details >observe nature of complaint is not removing | Kanisk Kumar | 07/17/2024 03:55 PM |
| 10158 | Compac Help Desk | Bug | New | Normal | While adding a customer in confirm new password suggestion should be removed | Kanisk Kumar | 07/17/2024 03:54 PM |
| 10157 | Compac Help Desk | Bug | New | Low | After allocating, the dispenser page should close | Kanisk Kumar | 07/17/2024 03:53 PM |
| 10156 | Compac Help Desk | Bug | New | High | Time in the customer portal is not showing properly | Kanisk Kumar | 07/17/2024 03:53 PM |
| 10155 | Compac Help Desk | Bug | New | Low | Close (x) icon UI is not proper on add customer details page | Kanisk Kumar | 07/17/2024 03:52 PM |
| 10154 | Compac Help Desk | Bug | New | Normal | On customer details in the location I'm not able to move the map icon | Kanisk Kumar | 07/17/2024 03:51 PM |
| 10153 | Compac Help Desk | Bug | New | Normal | Notification of 1:30 sample should hide | Kanisk Kumar | 07/17/2024 03:51 PM |
| 10152 | Compac Help Desk | Bug | New | High | In the edit dispenser company name is not getting auto-picked | Kanisk Kumar | 07/17/2024 03:51 PM |
| 10151 | Compac Help Desk | Bug | New | Normal | In the edit dispenser company name is coming up twice | Kanisk Kumar | 07/17/2024 03:47 PM |
| 10150 | Compac Help Desk | Bug | New | High | On the edit dispenser if I'm editing one dispenser then another one is creating an error message coming | Kanisk Kumar | 07/17/2024 03:47 PM |
| 10149 | Compac Help Desk | Bug | New | Normal | On the edit dispenser, the company name is not coming by auto search | Kanisk Kumar | 07/17/2024 03:46 PM |
| 10148 | Compac Help Desk | Bug | New | High | Auto search is not working properly in the edit dispenser | Kanisk Kumar | 07/17/2024 03:46 PM |
| 10147 | Compac Help Desk | Bug | New | High | In the edit dispenser I'm not able to update the GA, RO details or dispenser | Kanisk Kumar | 07/17/2024 03:45 PM |
| 10146 | Compac Help Desk | Bug | New | Normal | Eye icon in exception report is not working properly | Kanisk Kumar | 07/17/2024 03:44 PM |
| 10145 | Compac Help Desk | Bug | New | High | Deactivate/reset password / Change password/ Activate is not working properly | Kanisk Kumar | 07/17/2024 03:43 PM |
| 10144 | Compac Help Desk | Bug | New | High | On edit details of the customer nothing is changing by map | Kanisk Kumar | 07/17/2024 03:43 PM |
| 10143 | Compac Help Desk | Bug | New | Normal | Confirmation popup while deleting the location | Kanisk Kumar | 07/17/2024 03:42 PM |
| 10142 | Compac Help Desk | Bug | New | Normal | Loader on searching dispenser | Kanisk Kumar | 07/17/2024 03:42 PM |
| 10141 | Compac Help Desk | Bug | New | Urgent | GA, RO details is not working properly | Kanisk Kumar | 07/17/2024 03:42 PM |
| 10140 | Compac Help Desk | Bug | New | High | New customer should show in recent in customer details page | Kanisk Kumar | 07/17/2024 03:40 PM |
| 10139 | Compac Help Desk | Bug | New | Normal | Profile info is not working properly | Kanisk Kumar | 07/17/2024 03:40 PM |