

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
12998	Wasco Billing (Web)	Bug	Reopened	Normal	Consumption - Download csv/pdf file - check issues below	Bharat Dhall	02/28/2025 12:12 PM
12991	Wasco Billing (Web)	Bug	Reopened	Normal	Transactions page - If we check transaction list there are not showing transaction date column but after downliang CSV file it shows Transaction date column also. And show \$ with Amount column	Bharat Dhall	02/28/2025 12:12 PM
12966	Wasco - Mobile Billing (Android & IOS)	Bug	Closed	High	Unable to send invite. Checked with valid email also. And make validation for proper invalid email. It is taking invalid email address also.	Bharat Dhall	03/04/2025 05:58 PM
12707	Orthocare Client Portal	Bug	Closed	Normal	When an admin deactivates a user's account, and the user tries to log in, the system displays the incorrect error message: "Invalid email id or password. message should be "Account deactivated by admin. Please contact administrator"	Bharat Dhall	02/12/2025 08:32 PM
12699	Orthocare Client Portal	Bug	Closed	Normal	Hebrew post assessment title missing on the main assessment detail page. Same issue on admin	Bharat Dhall	02/13/2025 04:48 PM
12694	Orthocare Admin	Bug	Closed	Normal	Symptoms management - For some symptoms, created date shows January 1, 1970. Please correct them	Bharat Dhall	02/07/2025 07:49 PM
12570	Orthocare Admin	Bug	Closed	Normal	User profile > Address field is missing. We can show address of User to admin.	Bharat Dhall	02/07/2025 10:37 AM
12569	Orthocare Client Portal	Bug	Closed	Normal	At the time of registration i have filled address but on my profile page it shows blank. check screenshot attached	Bharat Dhall	02/04/2025 05:38 PM
12565	Orthocare Client Portal	Bug	Closed	Normal	This issue occurs when we select a symptom that has another symptom as part of its question answers, but that second symptom has been deactivated from the backend.	Bharat Dhall	02/04/2025 06:14 PM
12564	Orthocare Admin	Bug	Closed	Normal	Maintain consistency in the message "Symptom updated Successfully". Either capitalize the first letter of all words or keep 'Successfully' in lowercase like 'Symptom updated saved successfully.'	Bharat Dhall	02/07/2025 11:48 AM
12560	Orthocare Admin	Bug	Closed	Normal	When editing hebrew post assessment it shows null text with the title. Update any post assessment in hebrew then check on again edit	Bharat Dhall	02/07/2025 11:52 AM
12559	Orthocare Admin	Bug	Closed	Normal	Hebrew language > Post Assessment also in Hebrew > but success message of updating assessment appearing in English	Bharat Dhall	02/07/2025 11:50 AM
12558	Orthocare Admin	Bug	Closed	Normal	Hebrew language > Post assessment created in Hebrew > title in English appearing Null text.	Bharat Dhall	02/07/2025 12:47 PM
12553	Orthocare Admin	Bug	Closed	Normal	Assessment & post assessment both - Please maintain consistency in the message 'Assessment Updated Successfully.' Either capitalize the first letter of all words or keep 'updated' in lowercase like 'Assessment updated successfully.'	Bharat Dhall	02/04/2025 04:42 PM
12538	Orthocare Client Portal	Bug	Closed	Normal	Scan this QR code & check difference in post assessment Results. On details page it shows text "Continue your medicines" in the Result & if we check after scanning the code it shows text "test" in the phone	Bharat Dhall	02/04/2025 06:23 PM
12530	Orthocare Client Portal	Bug	Closed	Normal	After completing any post-assessment, I am unable to identify which symptom the post-assessment is related to if there are multiple assessments on My Symptoms page	Bharat Dhall	02/07/2025 11:35 AM
12529	Orthocare Client Portal	Bug	Closed	High	The post-assessment's post-assessment is not showing . check with symptom Shoulder > Shoulder Pain> Full Arm shoulder pain	Bharat Dhall	02/01/2025 06:04 PM

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12527	Orthocare Admin	Bug	Closed	High	I started using application at around 2:20, and after completing 2 hours, I was logged out. This should not happen. It should expire only if I am not using the system for 2 hours.	Bharat Dhall	02/13/2025 04:42 PM
12511	Orthocare Client Portal	Bug	Feedback	Normal	My symptoms - The main symptom name is displayed incorrectly. The main symptom was "Hand Pain," but it is showing as "Arm" because the symptom name "Arm" was selected in the second question's result.	Bharat Dhall	01/30/2025 02:11 PM
12502	Orthocare Admin	Bug	Closed	Normal	please check session timeout issue. It logged me out after 5 -10 minutes of inactivity in admin panel same . Issue raised by client also	Bharat Dhall	01/31/2025 12:23 PM
12496	Orthocare Client Portal	Bug	Closed	Normal	Emails received to user should have current year copyright. check registration email	Bharat Dhall	01/30/2025 02:24 PM
12490	Orthocare Client Portal	Bug	Closed	Normal	Access Code should be case sensitive. Right now, it works even if entered in lowercase. For example, if the QR access code is 'X8HS9', it still scans successfully with small letters.	Bharat Dhall	01/30/2025 03:07 PM
12334	Orthocare Client Portal	Bug	Closed	Normal	Pending post-assessment is not visible to the user if the assessment was completed as a guest. After logging in, the user can see their result on the symptom page but cannot view the pending post-assessment for that symptom	Bharat Dhall	01/28/2025 11:19 AM
12316	Orthocare Client Portal	Bug	Closed	Normal	I have deleted Post Assessment but it still shows to user under Pending Post Assessments. Follow steps below	Bharat Dhall	01/31/2025 02:58 PM
12305	Orthocare Admin	Bug	Closed	Normal	Should have space between the words Assessment Updated. check all validation messages	Bharat Dhall	01/31/2025 11:55 AM
12302	Orthocare Admin	Bug	Closed	Normal	Post Assessment > need to change validation messages as per below	Bharat Dhall	01/31/2025 11:55 AM
12209	Orthocare Client Portal	Bug	Closed	Normal	Registartion completed in hebrew but success message appeared in English.	Bharat Dhall	01/30/2025 03:11 PM
12179	Orthocare Admin	Bug	Closed	Normal	User Assessment detail page - Video & important links not getting deleted. I have deleted but after saving it is showing again.	Bharat Dhall	01/28/2025 04:30 PM
12173	Orthocare Client Portal	Bug	Closed	Normal	Need to change message Data fetched successfully after entering verification code	Bharat Dhall	01/28/2025 12:17 PM
12062	Orthocare Admin	Bug	Closed	Normal	Users Management > Edit user > Profile image not appeared	Bharat Dhall	01/28/2025 04:12 PM
12055	Orthocare Admin	Bug	Closed	Normal	Users Management - need to correct the message(Profile update successfully) after updating user profile . Change it to "Profile updated successfully"	Bharat Dhall	01/28/2025 04:12 PM
12052	Orthocare Client Portal	Bug	Closed	Normal	My Profile page > Check issues below -	Bharat Dhall	01/28/2025 12:10 PM
12050	Orthocare Admin	Bug	Closed	Normal	Users Management - Profile pic updated by user but not showing in admin portal	Bharat Dhall	01/28/2025 04:11 PM
12031	Orthocare Client Portal	Bug	Feedback	Normal	The questions asked in the Profile Info step (e.g., Name, Age, Profession) are not being saved anywhere, making their purpose unclear. We can utilize this information by displaying it on the Assessment Details page.	Bharat Dhall	12/31/2024 02:18 PM
12027	Orthocare Client Portal	Bug	Closed	Normal	On the Verify Code page, no error message appears when an incorrect security code is entered, and a green tick icon is incorrectly displayed for an invalid code.	Bharat Dhall	01/28/2025 12:52 PM

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11983	Orthocare Client Portal	Bug	Closed	Normal	Sign-in page: I entered an email address in an invalid format, but it still shows a tick icon next to the email field. Why? Also, the validation message is incorrect when I enter an invalid email ID. It should say 'Invalid email or password.'	Bharat Dhall	01/28/2025 12:58 PM
11982	Orthocare Client Portal	Bug	Closed	Normal	Sign-in page: If I enter the wrong password, it shows the error 'Password not match.' It should display 'Email ID or Password invalid'	Bharat Dhall	01/28/2025 12:57 PM