

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
7250	Compac Help Desk	Bug	Closed	Normal	Create user from Security > Remove Engineer from dropdown from role.	Rohit K	08/04/2023 04:05 PM
7249	Compac Help Desk	Bug	Closed	Normal	Complaint Details > Remove these values from status field.	Rohit K	10/05/2023 10:46 AM
7247	Compac Help Desk	Bug	Closed	Normal	Part Dispatch Details > Nature of complaint are repeating.	Rohit K	10/05/2023 10:46 AM
7245	Compac Help Desk	Bug	Closed	Normal	Complaint Details > Remove the gap from the text in Description	Rohit K	10/05/2023 10:46 AM
7239	Compac Help Desk	Bug	Reopened	Normal	Security > Delete User > Remove Yes/No and add question symbol (?).	Rohit K	07/26/2023 02:17 PM
7237	Compac Help Desk	Bug	Closed	Normal	Customer Details > Detail View > Details are not displaying of some customers.	Rohit K	10/05/2023 10:46 AM
7236	Compac Help Desk	Bug	Closed	Urgent	Complaint Details > Service details > Change to Complete Under Observation > Image is not displayed.	Rohit K	10/05/2023 10:46 AM
7234	Compac Help Desk	Bug	Closed	Normal	Complaint details > List View > displaying NA in Dispenser side.	Rohit K	07/20/2023 05:11 PM
7228	Compac Help Desk	Bug	Closed	Normal	Customers Details > Buttons are overlapping	Rohit K	07/20/2023 05:15 PM
7227	Compac Help Desk	Bug	Closed	Urgent	Complaint details > List view > Check tha date.	Rohit K	07/20/2023 05:27 PM
7218	Compac Help Desk	Bug	Closed	Low	Exception Report > Remove the dots.	Rohit K	07/20/2023 05:00 PM
7216	Compac Help Desk	Bug	Closed	Normal	Image is not displayed when status is changed by the technician (Received with image).	Rohit K	10/05/2023 10:47 AM
7214	Compac Help Desk	Bug	Closed	Normal	Dispatch spare from action column > Change technician to Spare (Spare Items Dispatch Details)	Rohit K	07/20/2023 06:06 PM
7212	Compac Help Desk	Bug	Closed	High	Spare Requirement > Why items checkbox gets unchecked when dispatch check box is checked. (Check the video link)	Rohit K	10/05/2023 10:47 AM
7209	Compac Help Desk	Bug	Closed	Normal	Download Csv/Xsls of unallocated calls > Displaying Http error 500.	Rohit K	07/20/2023 04:46 PM
7208	Compac Help Desk	Bug	Closed	High	Dashboard > Total pending calls for spare displaying 6 but displaying 0 in list view and also displaying Total count 0 in detail view. (check the video link below.)	Rohit K	07/20/2023 04:47 PM
7205	Compac Help Desk	Bug	Closed	High	Complaint details > Read more button is not working.	Rohit K	07/20/2023 04:18 PM
7187	Compac Help Desk	Bug	Closed	Normal	Spare requirements > Details View > Complaint number is overlapped over the text.	Rohit K	07/20/2023 04:05 PM
7186	Compac Help Desk	Bug	Closed	Normal	After deleting, Click on close button. Button doesn't work.	Rohit K	10/05/2023 10:47 AM
7183	Compac Help Desk	Bug	Closed	Normal	Dashboard > Click New > Date and Location is displayed.	Rohit K	10/05/2023 10:47 AM
7182	Compac Help Desk	Bug	Closed	Normal	Complaint detail > Spare details > Delete button should be in red.	Rohit K	07/20/2023 04:03 PM
7180	Compac Help Desk	Bug	Closed	Normal	Complaint Details > Somewhere reassign button is enabled, Somewhere is disabled.	Rohit K	07/20/2023 04:00 PM
7170	Compac Help Desk	Bug	In Progress	Normal	Create new user from Security > Enter same email and submit > Form gets submit when on search the same technician, No technician is displayed.	Rohit K	07/14/2023 07:46 PM
7169	Compac Help Desk	Bug	Closed	Normal	Notification > Display the full text.	Rohit K	07/17/2023 11:37 AM
7166	Compac Help Desk	Bug	Closed	Normal	Part Dispatch > Action column > Click Status > Change the spelling Fualty to Faulty.	Rohit K	07/17/2023 05:24 PM
7164	Compac Help Desk	Bug	Closed	Normal	Dashboard > total no. of call > Search filter > From date > Date should be in DD format.	Rohit K	07/17/2023 03:31 PM
7162	Compac Help Desk	Bug	Closed	Immediate	Dashboard > No data is displayed when csv and excel file are dowloaded.	Rohit K	07/20/2023 03:59 PM
7161	Compac Help Desk	Bug	Closed	Urgent	Dashboard > Click total no. of call > Download csv and xlsx file > no data is displayed. Check the link below.	Rohit K	07/20/2023 03:58 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
7160	Compac Help Desk	Bug	Closed	Normal	Dashboard > Technician Job > click on Test 3 technician > Complaint is not displayed when complaint number is searched. (Check video link below).	Rohit K	07/17/2023 04:45 PM
7154	Compac Help Desk	Bug	Closed	Normal	Complaint details > List View > View the complaint > No technician name is displayed	Rohit K	07/20/2023 03:56 PM
7153	Compac Help Desk	Bug	Closed	Normal	Receive spare part from web > Name of the technician is not received.	Rohit K	07/20/2023 03:56 PM
7152	Compac Help Desk	Bug	Closed	Normal	Image is not displayed on Damage received part.	Rohit K	07/20/2023 06:07 PM
7148	Compac Help Desk	Bug	Closed	Urgent	Send faulty part from technician > Change the date format to DD/MM/YYYY format in Faulty part send date column and also remove T from time.	Rohit K	07/17/2023 03:16 PM
7146	Compac Help Desk	Bug	Feedback	High	Dispatch Spare item > Item is not deleted but displaying the validation " Item already deleted "	Rohit K	07/11/2023 11:45 AM
7145	Compac Help Desk	Bug	Closed	Normal	Complaint Details > List view > View Complaint > Dispatch spare > Details on request page should also show in dispatch page.	Rohit K	07/20/2023 03:36 PM
7136	Compac Help Desk	Bug	Closed	Normal	Complaint details > Enter From and To date same > displaying 0 result.	Rohit K	07/17/2023 11:56 AM
7133	Compac Help Desk	Bug	Closed	Normal	Consumable Part details > Download CSV > Change the date format to DD/MM/YYYY.	Rohit K	07/17/2023 12:37 PM
7122	Compac Help Desk	Bug	Closed	Normal	Dispatch Page > Change the spelling on Dispatatch to Dispatch.	Rohit K	07/17/2023 11:25 AM
7121	Compac Help Desk	Bug	Feedback	Normal	Dashboard > Technician Jobs > Check Issues below.	Rohit K	07/12/2023 11:39 AM
7109	Compac Help Desk	Bug	Closed	Immediate	Part Dispatch > I am not able to know which part is dispatched or received. Please add a column of Part name	Rohit K	07/12/2023 11:48 AM
7103	Compac Help Desk	Bug	Closed	Normal	Job Assigned Page > Profile Picture is shrunked.	Rohit K	07/12/2023 11:51 AM
7102	Compac Help Desk	Bug	Closed	Normal	Complaint Details > Read more button not working.	Rohit K	07/10/2023 05:44 PM
7101	Compac Help Desk	Bug	Closed	Normal	Spare Requirement > Dispatching spare first time from spare requirement > Change to Save instead of Update.	Rohit K	07/10/2023 05:43 PM
7097	Compac Help Desk	Bug	Closed	Normal	Complaint Details > Change the spelling of DETALLS to DETAILS.	Rohit K	07/10/2023 05:42 PM
7092	Compac Help Desk	Bug	Closed	Normal	Complaint Details > List View > Search Complaint number and view complaint > Close button is not working.	Rohit K	07/10/2023 05:37 PM
7087	Compac Help Desk	Bug	Closed	Normal	Item master > No data is displayed.	Rohit K	07/10/2023 05:32 PM
7086	Compac Help Desk	Bug	Closed	Urgent	Item Details > Not able to add new item	Rohit K	07/10/2023 05:28 PM
7085	Compac Help Desk	Bug	Closed	Normal	Consumable Part details > Download CSV > Compac Complaint No. column is missing	Rohit K	07/10/2023 05:27 PM
7083	Compac Help Desk	Bug	Closed	Normal	Reports > Open Call More than 1 hour > Date should be DD format of From date.	Rohit K	07/10/2023 04:04 PM
7082	Compac Help Desk	Bug	Closed	High	Job assigned page > Change the dispenser number and Click save > Not able to save. Also change validation message.	Rohit K	07/10/2023 03:59 PM
7076	Compac Help Desk	Bug	Closed	Normal	Dispenser details > Displaying Total record 1 and also displaying No Result.	Rohit K	07/10/2023 01:24 PM
7074	Compac Help Desk	Bug	Closed	Normal	Dispenser details > Customer Order No. are different in List view and Details view.	Rohit K	07/12/2023 12:00 PM
7072	Compac Help Desk	Bug	Closed	Normal	Service Details > Complaint Status is blank.	Rohit K	07/10/2023 12:33 PM
7069	Compac Help Desk	Bug	Reopened	Urgent	Application gets stuck when new tab is opened on click print service report number.	Rohit K	07/20/2023 03:54 PM
7067	Compac Help Desk	Bug	Closed	High	Job assigned page > Delete dispenser no. and click on save > Change the validation message " Please Enter Dispenser Sr. No."	Rohit K	07/07/2023 04:37 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
7009	Compac Help Desk	Bug	Closed	Normal	Once Job is completed by technician , From web panel, should admin able to change the status to under observation?	Rohit K	10/05/2023 10:47 AM
7008	Compac Help Desk	Bug	Closed	Normal	Exception Report > New Column added > i Don't know what is the use of this column.	Rohit K	07/05/2023 11:08 AM
7007	Compac Help Desk	Bug	Closed	Normal	Part dispatch > received date and time is not displayed.	Rohit K	07/07/2023 04:40 PM
7006	Compac Help Desk	Bug	Closed	Normal	Receive the spare from web panel > Not able to open damage attachment file and name of the technician is not displayed when received.	Rohit K	07/10/2023 12:20 PM
7005	Compac Help Desk	Bug	Closed	High	Received the spare by changing the status received with damage > no attachment/ picture is displayed in the Spare details.	Rohit K	07/07/2023 12:30 PM
7000	Compac Help Desk	Bug	Closed	High	Dispenser details > search the dispensers of Vadodara location > Check the date in CSS. Also data displaying blank on maximum fields.	Rohit K	07/07/2023 12:29 PM
6998	Compac Help Desk	Bug	Closed	Normal	Dispenser details > Detail view > Customer number is not displayed.	Rohit K	07/05/2023 05:31 PM
6997	Compac Help Desk	Bug	Closed	Normal	Dispenser details > List view > Change the customer number.	Rohit K	07/06/2023 12:51 PM
6981	Compac Help Desk	Bug	Closed	Normal	Search previous complaints using search filter > Check the total time format.	Rohit K	07/07/2023 01:08 PM
6963	Compac Help Desk	Bug	Closed	Normal	Complaint Details > Search Filter > Values are of Type of complaint in Complaint registration page.	Rohit K	07/19/2023 10:16 AM
6955	Compac Help Desk	Bug	Closed	Normal	Changing the status Not Received to Received from web. > Getting this validation message.	Rohit K	07/05/2023 05:09 PM
6953	Compac Help Desk	Bug	Reopened	Normal	Exception Report > Values are not displayed in status search filter	Rohit K	07/17/2023 10:18 AM
6949	Compac Help Desk	Bug	Closed	Normal	Complaint Status > Job Assigned > edit the description and save > After click on save, website gets stuck.	Rohit K	06/29/2023 03:18 PM
6945	Compac Help Desk	Bug	Closed	High	Complaint Status > Search Pending in the status > Displaying 0 result.	Rohit K	06/29/2023 03:11 PM
6938	Compac Help Desk	Bug	Closed	Normal	Spare Dispatch > Helpdesk person name is not displayed.	Rohit K	06/28/2023 05:08 PM
6935	Compac Help Desk	Bug	Closed	High	Csv file displaying blank. Check the video link below.	Rohit K	06/27/2023 05:51 PM
6930	Compac Help Desk	Bug	Closed	Normal	Reports > Part Dispatch > Not received date time is displaying in received date and time column.	Rohit K	06/29/2023 03:09 PM
6929	Compac Help Desk	Bug	Closed	High	Complaint Details > Spare issued field displaying blank.	Rohit K	06/28/2023 04:50 PM
6928	Compac Help Desk	Bug	Closed	Normal	Job Assign > Make space between the First name and Second name of the technician.	Rohit K	06/28/2023 04:30 PM
6927	Compac Help Desk	Bug	Closed	Normal	Dispatch Details Page > When part is not received, do not show the name of technician in spare receiving	Rohit K	06/28/2023 04:29 PM
6926	Compac Help Desk	Bug	Closed	High	Complaint Details > Nature of complaint displaying different in search filter and result column.	Rohit K	07/10/2023 11:32 AM
6921	Compac Help Desk	Bug	Reopened	High	Field service report gets duplicate after assigning to any technician.	Rohit K	07/13/2023 11:35 AM
6892	Compac Help Desk	Bug	Closed	Normal	Job Assignment page > Edit dispenser number and save > Add validation :- Please enter valid dispenser number and should not able to save with invalid dispenser number.	Rohit K	07/05/2023 05:03 PM
6889	Compac Help Desk	Bug	Closed	High	Search by Nature of Complaint > Displaying Total Record 0	Rohit K	06/29/2023 12:03 PM
6888	Compac Help Desk	Bug	Closed	High	Search the complaint of 20th june , Displaying total record 0	Rohit K	06/29/2023 11:58 AM
6882	Compac Help Desk	Bug	Closed	Normal	Downtime > Not able to scroll to see the full text.	Rohit K	06/28/2023 03:09 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
6881	Compac Help Desk	Bug	Closed	Normal	Technician Tracker Status > remove the blank space.	Rohit K	06/28/2023 01:24 PM
6880	Compac Help Desk	Bug	Closed	Normal	Exception Report > Remark should not be editable when i am viewing the remark. Check video link in description.	Rohit K	06/28/2023 01:02 PM
6878	Compac Help Desk	Bug	Closed	Normal	Notes > Edit button should come beside the delete button.	Rohit K	06/23/2023 01:31 PM
6876	Compac Help Desk	Bug	Closed	High	Job assign page > Spare details > Item displaying blank.	Rohit K	06/27/2023 11:40 AM