Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
11160	General Post Office - Anguilla	Bug	New	High	Blank page is appearing in items pending closed out In sigtas sent also	Pradeep K	11/05/2024 01:18 PM
11159	General Post Office - Anguilla	Bug	New	Normal	Mark ordered invoice is not working properly	Pradeep K	11/05/2024 01:17 PM
11158	General Post Office - Anguilla	Bug	New	High	AXA account number is not appearing	Pradeep K	11/05/2024 01:17 PM
11157	General Post Office - Anguilla	Bug	New	High	Blank report is appearing after completing the process of receive form customer if i select other in custom officer	Pradeep K	11/05/2024 01:16 PM
11156	General Post Office - Anguilla	Bug	New	High	On customer side in POCDS account details HS account number is not appearing	Pradeep K	11/05/2024 01:16 PM
11155	General Post Office - Anguilla	Bug	New	Normal	The status of the package name does not appear pocds	Pradeep K	11/05/2024 01:15 PM
11154	General Post Office - Anguilla	Bug	New	High	In customer balance some account names are not appearing	Pradeep K	11/05/2024 01:16 PM
11153	General Post Office - Anguilla	Bug	New	High	In the daily transaction payment report, the card payment text is incorrect	Pradeep K	11/05/2024 01:15 PM
11152	General Post Office - Anguilla	Bug	New	High	The search functionality of POCDS Bank Reconciliation Monthly is not working properly	Pradeep K	11/05/2024 01:13 PM
11151	General Post Office - Anguilla	Bug	New	High	Custom payment report is not working properly	Pradeep K	11/05/2024 01:13 PM
11149	General Post Office - Anguilla	Bug	New	High	In Ezone secondary I'm entering Ezone primary email, and an error message is appearing but in the dropdown that name is not appearing	Pradeep K	11/05/2024 01:12 PM
10031	General Post Office - Anguilla	Bug	Closed	Normal	In POCDS i'm unble to compete the process only loader is loading conitnuoulsy	Pradeep K	07/09/2024 03:30 PM
10030	General Post Office - Anguilla	Bug	Closed	Normal	In POCDS form i'm able to select multiple POCDS requirement	Pradeep K	07/16/2024 11:44 AM
10029	General Post Office - Anguilla	Bug	Closed	Normal	In POCDS form page rename ezone package and hs package to ezone account and homeshopping account	Pradeep K	07/16/2024 11:45 AM
9985	General Post Office - Anguilla	Bug	Closed	Normal	In logout confirmation popup on service selection page i'm unable to click on cancel button and close the popup	Pradeep K	07/09/2024 03:27 PM
9984	General Post Office - Anguilla	Bug	In Progress	Normal	In letterbox payment i'm able to make key deposit payment of same year again	Pradeep K	07/05/2024 04:55 PM
9983	General Post Office - Anguilla	Bug	Closed	Normal	In transaction history of letterbox "Paid amount" text is missing	Pradeep K	07/16/2024 12:22 PM
9982	General Post Office - Anguilla	Bug	Closed	Normal	If i have atleast one service and i'm in between to the process of other serice then we will not restrict user to pay first then use the application	Pradeep K	07/25/2024 11:14 AM
9981	General Post Office - Anguilla	Bug	Closed	Normal	While filling the form of POCDS we should remove HS and AXA two times	Pradeep K	07/09/2024 03:47 PM
9980	General Post Office - Anguilla	Bug	Reopened	Normal	In POCDS account details in edit mode phone number mandatory icon is missing and firsat and last name should be mandatory	Pradeep K	07/16/2024 12:25 PM
9979	General Post Office - Anguilla	Bug	Closed	Normal	In eZone account details edit mode i should be able to edit the account number	Pradeep K	07/09/2024 03:47 PM
9978	General Post Office - Anguilla	Bug	Closed	Normal	While filling the eZone form i have filled something in eZone account number but when i hace completed the process then account number is not appearing	Pradeep K	07/16/2024 01:24 PM
9977	General Post Office - Anguilla	Bug	Reopened	Normal	In POCDS account details page if i change the customer to blank then select same customer again then someone else transaction history is coming	Pradeep K	07/09/2024 03:50 PM
9976	General Post Office - Anguilla	Bug	Resolved	Normal	In homeshopping and in eZone form if i select decline or accept in insurance then in cart page and in account details page it should appear accordingly to that	Pradeep K	07/11/2024 04:43 PM
9975	General Post Office - Anguilla	Bug	Reopened	Normal	In POCDS if i change my email then it should also change in their respective services taken	Pradeep K	07/25/2024 11:01 AM

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9974	General Post Office - Anguilla	Bug	Closed	Normal	In eZone form in authentication name it is not appearing automatically but in HS it is appearing automatically	Pradeep K	07/24/2024 04:23 PM
9973	General Post Office - Anguilla	Bug	Reopened	Normal	In eZone account details we should not be able to edit account number	Pradeep K	07/16/2024 01:25 PM
9972	General Post Office - Anguilla	Bug	Reopened	Normal	In POCDS Account details print statement is giving blank page	Pradeep K	07/16/2024 12:26 PM
9971	General Post Office - Anguilla	Bug	Closed	Normal	In letterbox "Paid Amount" is missing in transaction history	Pradeep K	07/16/2024 12:27 PM
9970	General Post Office - Anguilla	Bug	Resolved	High	In HS account details phone number is not coming for secondary user	Pradeep K	07/15/2024 01:40 PM
9969	General Post Office - Anguilla	Bug	Closed	Normal	In eZone account details in primary user advertisement is not coming checked	Pradeep K	07/16/2024 01:24 PM
9968	General Post Office - Anguilla	Bug	Reopened	High	In eZone account details phone number and authorized person name is not appearing	Pradeep K	07/16/2024 02:15 PM
9967	General Post Office - Anguilla	Bug	Closed	High	In eZone and in HS form email field should be disabled while filling the form of primary user	Pradeep K	07/16/2024 01:26 PM
9966	General Post Office - Anguilla	Bug	Resolved	Normal	In HS and in eZone when i'm filling the form with secondary user and left one field of secondary user then on submit it is showing an error message	Pradeep K	07/15/2024 04:22 PM
9965	General Post Office - Anguilla	Bug	In Progress	Normal	Mandatory icon is missing in letterbox addressee when i'm opening that in edit mode in account details	Pradeep K	07/15/2024 04:50 PM
9964	General Post Office - Anguilla	Bug	In Progress	Normal	In addressee i'm able to enter email of primary user	Pradeep K	07/15/2024 04:51 PM
9963	General Post Office - Anguilla	Bug	New	Normal	In HS and in Ezone i'm able to enter furture dates in DOB while filling the form of secondary user	Pradeep K	06/18/2024 11:56 AM
9501	General Post Office - Anguilla	Bug	New	Normal	I'm able to add existing email in addressees in letter box form	Pradeep K	03/27/2024 03:27 PM
9499	General Post Office - Anguilla	Bug	New	Normal	When i have selected "Decline" in Insurance in form page of home shopping, in the pdf there is still "Accept" selected	Pradeep K	03/27/2024 02:08 PM
9496	General Post Office - Anguilla	Bug	New	Normal	When clicking on submit button while filling the form of home shopping, on button white square box is coming	Pradeep K	03/27/2024 12:04 PM
9493	General Post Office - Anguilla	Bug	New	Normal	Color of back button should be same in every page (Suggestion)	Pradeep K	03/27/2024 11:18 AM
9492	General Post Office - Anguilla	Bug	New	High	While doing the same payment of letterbox from my PO box and other PO Box both amount is coming is different but i have selected same year	Pradeep K	03/27/2024 09:57 AM
9489	General Post Office - Anguilla	Bug	New	High	Changes is not reflecting in payment page of letterbox	Pradeep K	03/26/2024 02:13 PM
9488	General Post Office - Anguilla	Bug	New	High	Paid amount in transaction history is not in green color in home shopping account details page	Pradeep K	03/26/2024 02:12 PM
9487	General Post Office - Anguilla	Bug	New	High	When i'm doing the changes in letter box account details it is not reflecting in account summary	Pradeep K	03/26/2024 01:29 PM
9486	General Post Office - Anguilla	Bug	New	Normal	While filling the form of letterbox if i changed my surname in first field then again i have changed my surname in signature field then still when I'm downloading the receipt of payment the name is not changed	Pradeep K	03/26/2024 12:14 PM
9485	General Post Office - Anguilla	Bug	New	Normal	Pagination UI of letterbox account details is not as same as the home shopping account details page	Pradeep K	03/26/2024 10:48 AM
9481	General Post Office - Anguilla	Bug	Closed	Normal	In home shopping account details there is one small white circle is coming in "Kindly indicate where you learnt for our home shopping service"	Pradeep K	07/16/2024 01:21 PM

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9480	General Post Office - Anguilla	Bug	New	Normal	In home shopping account details we are able to edit the selected advertisement section "Kindly indicate where you learnt for our home shopping service"	Pradeep K	03/22/2024 11:11 AM
9479	General Post Office - Anguilla	Bug	Reopened	Normal	Spelling of receipt is not correct in transaction history pdf	Pradeep K	07/16/2024 12:52 PM
9475	General Post Office - Anguilla	Bug	Reopened	High	On home shopping page, in transaction history green color is missing on completed payment	Pradeep K	07/16/2024 12:49 PM
9473	General Post Office - Anguilla	Bug	New	Normal	When I'm closing the addressees popup black square box is coming	Pradeep K	03/21/2024 04:23 PM
9472	General Post Office - Anguilla	Bug	New	High	After changing name it is not reflecting in post office box account details dropdown but it is reflecting in account summary dropdown	Pradeep K	03/21/2024 03:50 PM
9471	General Post Office - Anguilla	Bug	New	Normal	On form page of letterbox in signature we should not be able to take future dates	Pradeep K	03/21/2024 02:39 PM
9470	General Post Office - Anguilla	Bug	Resolved	High	When i'm downloading receipt of letterbox form from post office box account details, location is not coming correct	Pradeep K	07/12/2024 07:41 PM
9469	General Post Office - Anguilla	Bug	New	High	If i'm changing name from profile page then it is not reflectin in post office box account details	Pradeep K	03/21/2024 11:27 AM
9468	General Post Office - Anguilla	Bug	New	Normal	Icon is different of "Home shopping parcel and Subscription payments" in payment option	Pradeep K	03/21/2024 11:01 AM
9461	General Post Office - Anguilla	Bug	New	Normal	On transaction history section in letterbox account details page, there i a sorting icon but that is not working properly	Pradeep K	03/20/2024 03:21 PM
9460	General Post Office - Anguilla	Bug	New	High	On letter box account details in edit mode if i clear the editable fields and hit cancel then fields are becoming blank	Pradeep K	03/20/2024 03:15 PM
9459	General Post Office - Anguilla	Bug	New	High	On edit page of post office account details if i edit the current email to the existing email then error message will come but after that i have clicked on cancel button then the existing email is still there not resetting	Pradeep K	03/20/2024 03:08 PM
9457	General Post Office - Anguilla	Bug	New	Normal	In renewal payment page of letterbox after selecting type of transacation, error message is still there	Pradeep K	03/20/2024 03:05 PM
9456	General Post Office - Anguilla	Bug	New	High	I'm able to create a new account without entering phone number	Pradeep K	03/20/2024 02:39 PM
9455	General Post Office - Anguilla	Bug	New	Normal	In the payment receipts when you open your form pdf in signature date is correct but time is not correct	Pradeep K	03/20/2024 02:22 PM
9454	General Post Office - Anguilla	Bug	Closed	Low	While filling the form of home shopping "if applicable" text bracket is missing	Pradeep K	07/16/2024 12:41 PM
9452	General Post Office - Anguilla	Bug	New	Normal	While submitting the form we should not be able to edit the date on signature field (Discussion)	Pradeep K	03/20/2024 01:27 PM
9451	General Post Office - Anguilla	Bug	New	High	While filling the form of post office box date should change to "Date of Birth" and we should not be able to edit that DOB to future date	Pradeep K	03/20/2024 01:24 PM
9450	General Post Office - Anguilla	Bug	New	Normal	On post office box account details when I'm searching anything there is white box is coming	Pradeep K	03/20/2024 01:15 PM
9449	General Post Office - Anguilla	Bug	New	High	After adding one PO Box to cart in the payment of post office box, my PO Box and details is reflecting in other PO Box No. details	Pradeep K	03/20/2024 12:51 PM
9448	General Post Office - Anguilla	Bug	New	High	On post office box renewal service payment page, after clearing PO Box no. we are able to input anything and add to cart that particular PO Box no.	Pradeep K	03/20/2024 11:50 AM
9447	General Post Office - Anguilla	Bug	New	High	On post office box renewal service payment page, after clearing PO Box no. data should also gets reset according to that PO Box no.	Pradeep K	03/20/2024 11:04 AM

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9443	General Post Office - Anguilla	Bug	New	High	After selecting future dates while renewing the service of post office box, error message should not be there	Pradeep K	03/20/2024 10:25 AM
9440	General Post Office - Anguilla	Bug	New	Normal	After doing changes in My PO Box no. in the payment of post office box, this should not reflect in other PO Box no. details like renewal year	Pradeep K	03/19/2024 03:05 PM
9439	General Post Office - Anguilla	Bug	Closed	Low	While hovering over "Print transaction history" button "P" should be in capital letter	Pradeep K	07/16/2024 12:30 PM
9438	General Post Office - Anguilla	Bug	Reopened	Normal	There is no limit on Phone number while adding additional household addressees	Pradeep K	07/16/2024 01:47 PM
9437	General Post Office - Anguilla	Bug	Reopened	Low	While logging to the app username should change to Email (Suggestion)	Pradeep K	07/16/2024 12:30 PM
9436	General Post Office - Anguilla	Bug	Closed	Normal	While seeing the account details of the post office box, the commercial text overlaps the checkbox	Pradeep K	07/16/2024 01:26 PM
9435	General Post Office - Anguilla	Bug	New	Normal	Placeholder text and input field text is overlapping or in phone number field input phone number more than the limit then also text is overlapping the placeholder text	Pradeep K	03/19/2024 11:16 AM
9434	General Post Office - Anguilla	Bug	New	High	After subscribing home shopping, mail is coming that includes credentials making process but we have already made the credentials while registering and subscribing the service	Pradeep K	03/19/2024 10:24 AM
9429	General Post Office - Anguilla	Bug	New	High	In forgot password functionality no mail is going to the desired mail address	Pradeep K	03/18/2024 06:02 PM
9428	General Post Office - Anguilla	Bug	Reopened	High	No mail is coming after completing the subscription process in post office box but in home shopping mail is coming	Pradeep K	07/24/2024 03:59 PM
9426	General Post Office - Anguilla	Bug	Reopened	Normal	While clicking on any titles account details, payments etc there is extra "C" is coming in white color	Pradeep K	07/16/2024 12:41 PM
9425	General Post Office - Anguilla	Bug	New	High	After changing the address, the mail that is coming regarding the changes, email and phone number is coming but address is not coming	Pradeep K	03/18/2024 04:03 PM
9424	General Post Office - Anguilla	Bug	Reopened	Normal	"Where you get to know about this" box fields should not be edited in account summary page of home shopping	Pradeep K	07/16/2024 01:18 PM
9422	General Post Office - Anguilla	Bug	New	High	Mail address should be editable in "Account details" page and if i edit my mail from one service then it should reflect in other services too	Pradeep K	03/18/2024 03:17 PM
9421	General Post Office - Anguilla	Bug	Closed	Normal	While adding addressees in surname mandatory icon is missing	Pradeep K	07/16/2024 12:34 PM
9420	General Post Office - Anguilla	Bug	Closed	Normal	After taking two services, on home page only one services image is coming one is coming in blank box	Pradeep K	07/10/2024 10:31 AM
9419	General Post Office - Anguilla	Bug	Closed	Normal	In Subscription page only 4 services is coming but in home page 5 services are coming	Pradeep K	07/09/2024 03:24 PM
9418	General Post Office - Anguilla	Bug	Closed	High	While filling the form of post office box we should be able to change the email	Pradeep K	07/16/2024 12:43 PM
9417	General Post Office - Anguilla	Bug	Closed	High	I'm able to enter same email address on two different household addressees	Pradeep K	07/16/2024 01:33 PM
9416	General Post Office - Anguilla	Bug	Feedback	Normal	There is no limit on Phone number while adding the addressees	Pradeep K	06/19/2024 03:52 PM
9415	General Post Office - Anguilla	Bug	Closed	Normal	On account summary page "Request a service/Make payment" button is going outside of the box	Pradeep K	07/09/2024 03:56 PM
9414	General Post Office - Anguilla	Bug	Closed	High	"Print transaction history" is giving an error message that is "Something went wrong" common account summary after creating new account	Pradeep K	07/09/2024 03:56 PM
9412	General Post Office - Anguilla	Bug	Closed	Normal	If i want to open "Home" page in new tab then blank white box is coming	Pradeep K	07/09/2024 03:55 PM
9411	General Post Office - Anguilla	Bug	Closed	High	After clicking on Home Shopping service from home page, homeshopping detail page is coming instead of create new account page	Pradeep K	07/16/2024 01:20 PM

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9410	General Post Office - Anguilla	Bug	Closed	High	After clicking on cancel button on payment page of pvt. post office, blank page is coming with print button	Pradeep K	07/16/2024 12:48 PM
9409	General Post Office - Anguilla	Bug	Reopened	High	After filling every details in signup, "PO Box" & "IRD#" is missing in account summary	Pradeep K	07/16/2024 02:52 PM
9408	General Post Office - Anguilla	Bug	New	High	On post office box account details i'm unable download the data in any format like excel, CSV, pdf, etc	Pradeep K	03/18/2024 10:22 AM
5172	Puthagam Admin Panel	Bug	Closed	Normal	Notification > Check spelling of Title . please correct	Pradeep K	11/21/2022 03:06 PM
5042	Puthagam Admin Panel	Bug	Closed	High	Dashboard link not working fine. If i am on any page except dashboard and clicked on logo it navigate me to error page please refer below ss	Pradeep K	11/21/2022 03:08 PM
5041	Puthagam Admin Panel	Bug	Reopened	Normal	Please show page Title "Books Review" under Manage Books	Pradeep K	11/21/2022 03:21 PM
4792	Puthagam Admin Panel	Bug	Closed	Normal	Manage Collections >Make validation for name field otherwise it is saving as Null value	Pradeep K	11/25/2022 10:46 AM