

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
7320	Compac Help Desk	Bug	New	Normal	Complaint details > Field service report > Crop not working.	Sudarshan Jha	08/07/2023 01:21 PM
7317	Compac Help Desk	Bug	New	High	If the technician is not available, should come a pop up message confirmation on job assign and job reassign.	Sudarshan Jha	08/07/2023 01:12 PM
7204	Compac Help Desk	Bug	New	Immediate	When Job is assigned to Technician, No push comes.	Sudarshan Jha	07/18/2023 03:42 PM
7144	Compac Help Desk	Bug	Closed	Normal	Complaint Details > List view > View Complaint > Dispatch spare > Add new item > Delete the new spare item and click on cancel > Grey screen appears.	Sudarshan Jha	07/20/2023 03:48 PM
7094	Compac Help Desk	Bug	Closed	Urgent	Complaint Details > Not able to search complaint with customer complaint number.	Sudarshan Jha	07/10/2023 05:37 PM
7030	Compac Help Desk	Bug	Closed	Immediate	Not able to dispatch all spares once at a time	Sudarshan Jha	07/07/2023 04:17 PM
6956	Compac Help Desk	Bug	Closed	High	Technician Tracker status > Only 2-3 technician working status is displaying > Please show all the status of technician who are working.	Sudarshan Jha	07/10/2023 11:21 AM
6944	Compac Help Desk	Bug	Resolved	Normal	Total Breakdown time displaying wrong.	Sudarshan Jha	07/21/2023 05:53 PM
6937	Compac Help Desk	Bug	Closed	Normal	Register complaint > Mail should come within 10 seconds after registering the complaint.	Sudarshan Jha	06/28/2023 05:09 PM
6934	Compac Help Desk	Bug	Closed	Normal	Session timeout > Should navigate to Login page. Session time out should be of 12 hours.	Sudarshan Jha	07/20/2023 06:30 PM
6932	Compac Help Desk	Bug	Closed	Normal	Technician tracker status > Loader is running	Sudarshan Jha	06/28/2023 04:54 PM
6920	Compac Help Desk	Bug	Closed	Normal	Service details > Change the date format in DD/MM/YYYY in	Sudarshan Jha	06/27/2023 04:26 PM
6918	Compac Help Desk	Bug	Resolved	Normal	Client URL > Assign a job to technician > Click on save, getting this error message.	Sudarshan Jha	06/29/2023 06:33 PM
6872	Compac Help Desk	Bug	Closed	High	Complaint Registration > Complaint Type Field > Values are repeating.	Sudarshan Jha	06/22/2023 07:17 PM
6870	Compac Help Desk	Bug	Closed	Normal	No push notification is displayed when job is assigned to any technician.	Sudarshan Jha	06/27/2023 11:40 AM
6869	Compac Help Desk	Bug	Closed	Normal	Service Details > Change the validation message > Please assign the task to technician.	Sudarshan Jha	07/12/2023 09:55 AM
5023	HelpDesk	Bug	Closed	Normal	Security > manage User > Show drop down is not working and check screen short	Sudarshan Jha	01/05/2023 11:02 AM
5022	HelpDesk	Bug	Closed	Normal	Security >User >Edit user > show the mandatory symbol on First Name & Last Name	Sudarshan Jha	01/05/2023 11:02 AM
5021	HelpDesk	Bug	Closed	Normal	Security >User >Click on "Create New" >phone number text field accept 1 characters or more than 10	Sudarshan Jha	01/05/2023 11:02 AM
5020	HelpDesk	Bug	Closed	Normal	Security>Edit User >Date of Birth and Role text field is showing blank	Sudarshan Jha	01/05/2023 11:02 AM
5018	HelpDesk	Bug	Closed	Normal	Security>Add User > Remove the asterisk(*) symbol	Sudarshan Jha	01/05/2023 11:02 AM
4981	HelpDesk	Bug	Closed	High	Security >User >Add User>when we enter the password like 123456 then user is not getting save and when we enter Abc@123 then getting save .so,please show the validation message	Sudarshan Jha	01/05/2023 11:02 AM
4978	HelpDesk	Bug	Closed	High	Security >User >Add User> please validate the all text field which is madatory>and show the astrik symbole(*) above text field in red colour	Sudarshan Jha	01/05/2023 11:02 AM
4961	HelpDesk	Bug	Closed	High	Security >User >Create New > I am not able to create new user	Sudarshan Jha	01/05/2023 11:02 AM
4960	HelpDesk	Bug	Closed	Normal	Security >User >Click on "Create New" >in date of birth field >calendar is not showing	Sudarshan Jha	10/25/2022 11:02 AM
3083	Musli moodfit - Admin Panel	Bug	New	Normal	Click on menu bar > go with mindfulness and select category > in category list >in Confident Background Image should be same as mobile app	Sudarshan Jha	07/05/2022 03:55 PM

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3078	Musli moodfit - Admin Panel	Bug	New	Normal	go to website through mobile application > now click on menu bar > select contact us> fill all the text field and click on submit button > I am getting message "email has not been sent ,please try again"	Sudarshan Jha	07/05/2022 03:07 PM