Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
12755	PTCCB - Frontend	Bug	In Progress	Normal	Refrigerant Gases Import License Application - I am not saving the application but it still save & shows application In-Progress	Iram Hamdani	02/14/2025 10:49 AM
12753	PTCCB - Frontend	Bug	In Progress	Normal	Mercury Query issued application - Unable to collapse it's expand already and then i have added new product. Now i am trying to collapse it but it doesn't work	Iram Hamdani	02/19/2025 03:38 PM
12752	PTCCB - Admin	Modification/ Enhancements	New	Normal	Admin Login – "Back" Icon Navigation Should Be Updated	Iram Hamdani	02/13/2025 03:02 PM
12751	PTCCB - Admin	Bug	In Progress	Normal	APP/2411/0024 - Application has one query issued and one product is approved and 2 are pending to reviews in this case application status showing is In progress	Iram Hamdani	02/14/2025 10:27 AM
12750	PTCCB - Frontend	Bug	In Progress	Normal	Download application - pdf- - need space between the words "abovementioned"	Iram Hamdani	02/12/2025 06:19 PM
12749	PTCCB - Frontend	Bug	New	Normal	All Active Licenses /Export Licenses- Filters not working. Selected valid from & valid till date but no changes found..and there should be button to click on like Apply, Submit etc,..	Iram Hamdani	02/12/2025 06:05 PM
12748	PTCCB - Frontend	Bug	In Progress	Normal	Export license pdf - not getting which amount is related to which one. Need to work on breakdown price for freight, Insurance, total Amount, conversion rate etc..check screenshot . Attached pdf also	Iram Hamdani	02/12/2025 06:37 PM
12747	PTCCB - Frontend	Bug	In Progress	Normal	Download export license - need to improve design of breakdown and header titles	Iram Hamdani	02/12/2025 06:37 PM
12746	PTCCB - Frontend	Bug	In Progress	Normal	Export license application - why showing discount column if there is no discount during export. Same issue on pdf	Iram Hamdani	02/12/2025 06:41 PM
12745	PTCCB - Frontend	Bug	In Progress	Normal	No option to go back from View license(import /export both) page. Add Back button	Iram Hamdani	02/19/2025 12:25 PM
12744	PTCCB - Admin	Bug	New	Normal	Head accountant login > Back Navigation is wrong. Check description below	Iram Hamdani	02/12/2025 05:44 PM
12733	PTCCB - Frontend	Bug	In Progress	High	Approved Export license notification issue - Application number & application name both appeared wrong. Application no is "PTCCB/2502/0038" but it shows PTCCB/2409/0048. And license is export not import	Iram Hamdani	02/13/2025 01:20 PM
12732	PTCCB - Admin	Bug	New	Normal	Edge Browser - Getting loading issues on admin side when viewing export license application. Working fine on Chrome	Iram Hamdani	02/11/2025 06:33 PM
12731	PTCCB - Admin	Bug	Closed	Normal	When applying for any application - Guyana Currency is missing in the dropdown	Iram Hamdani	02/13/2025 06:09 PM
12727	PTCCB - Frontend	Bug	Closed	Normal	Toxic chemical export license - Bill Of Lading File field is mandatory but not displaying any error message	Iram Hamdani	02/13/2025 03:56 PM
12725	PTCCB - Frontend	Bug	Resolved	Normal	ToxicChemicalExportLicenseApplication > Without adding product it displays success message product added successfully. Please make validation of required fields while adding product	Iram Hamdani	02/12/2025 05:24 PM
12652	PTCCB - Frontend	Bug	In Progress	Normal	Users are being automatically logged out after 10-15 minutes of inactivity. The session timeout needs to be increased to allow for longer user sessions without disruption	Iram Hamdani	02/12/2025 10:01 PM
12650	PTCCB - Frontend	Bug	Resolved	Normal	Apply license > When adding product in AED currency it is showing correct currency but after submitting the application it takes ?? in place of AED currency symbol	Iram Hamdani	02/10/2025 06:19 PM

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12648	PTCCB - Admin	Bug	Closed	Normal	Incorrect Text Displayed in Refrigerant Gases Import License Application for Admin Users. please update for all type of license application	Iram Hamdani	02/13/2025 06:12 PM
12647	PTCCB - Frontend	Bug	Resolved	Normal	Can this amount be negative? Please make validation user cannot enter negative amount	Iram Hamdani	02/14/2025 10:57 AM
12646	PTCCB - Frontend	Bug	Resolved	Normal	Application is "Refrigerant Gases Import License /Radioactive source/Mercury" but text appeared here is for Toxic chemicals...it should be dynamic as per the application license name	Iram Hamdani	02/10/2025 11:02 AM
12645	PTCCB - Frontend	Bug	Feedback	High	Refrigerant Gases Import License Application > Download application > getting error "pdf not generated". check screenshot attached	Iram Hamdani	02/07/2025 11:54 AM
12643	PTCCB - Frontend	Bug	Resolved	High	Incorrect License Name Displayed on Radioactive Source License View Page & Downloaded License	Iram Hamdani	02/14/2025 03:36 PM
12642	PTCCB - Frontend	Bug	In Progress	Normal	Missing "Back" Button on View License Page to Return to Listing Page	Iram Hamdani	02/19/2025 12:25 PM
12641	PTCCB - Frontend	Bug	Resolved	Normal	Download license - success message appeared is pdf generated successfully. change it to "License downloaded successfully"	Iram Hamdani	02/07/2025 06:31 PM
12640	PTCCB - Admin	Bug	Feedback	Normal	Admin Users Able to Save Application After Removing Uploaded Files by Company User	Iram Hamdani	02/10/2025 03:47 PM
12638	PTCCB - Frontend	Bug	In Progress	Normal	Missing Unit and Total Amount in Radioactive Gases Import License Application Download	Iram Hamdani	02/19/2025 12:31 PM
12636	PTCCB - Frontend	Bug	Resolved	High	Apply license for Radioactive source - Add product > Getting not saved error only for this product "R-1234ze – Used in chillers and refrigeration applications." please check	Iram Hamdani	02/07/2025 06:28 PM
12635	PTCCB - Frontend	Bug	Resolved	High	Error "Not Saved" When Adding Product in Mercury License Application. Due to this unable to test mercury license feature	Iram Hamdani	02/07/2025 11:57 AM
12633	PTCCB - Frontend	Bug	Resolved	Normal	Tariff Number Not Displayed in Approved Toxic Chemical and Pesticides License . Check in pdf as well	Iram Hamdani	02/07/2025 01:37 PM
12632	PTCCB - Frontend	Bug	Closed	Normal	Approved license for Toxic checmical - check spellings of "CHEMCIAL" in the top heading. And under Conditions correct shal to "shall" in 2nd point	Iram Hamdani	02/13/2025 08:37 PM
12631	PTCCB - Frontend	Bug	Resolved	Normal	Discount Not Displayed in Total Value Calculation for Approved Toxic Chemical License	Iram Hamdani	02/11/2025 03:12 PM
12630	PTCCB - Admin	Bug	New	Normal	Incorrect Record Count on Back Navigation in Import License Application Review. Check description below	Iram Hamdani	02/05/2025 01:15 PM
12628	PTCCB - Admin	Bug	In Progress	Normal	Toxic chemical import license application > Track application > only date appeared . Status is missing while tracking...please check why it is showing like this	Iram Hamdani	02/14/2025 02:59 PM
12624	PTCCB - Frontend	Bug	Closed	High	Tariff Code Not Displaying in List After Adding Product in Toxic Chemical Import License Application	Iram Hamdani	02/13/2025 06:32 PM
12623	PTCCB - Frontend	Bug	In Progress	Normal	Apply for Toxic chemical import license > Product Name Not Displayed in "Description of Goods" Dropdown After Approval of One Product in Toxic Chemical Import Application.	Iram Hamdani	02/13/2025 12:37 PM
12622	PTCCB - Frontend	Bug	Closed	Normal	Apply for Toxic chemical import license > Add product > no validation appears for product info form> without filling anything it's saving the product. please make validation for required fields	Iram Hamdani	02/13/2025 08:46 PM
12612	PTCCB - Admin	Bug	New	Normal	Inspector & Registrar Able to Access Temp Application by Editing application number in the URL	Iram Hamdani	02/04/2025 02:55 PM

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12611	PTCCB - Frontend	Bug	In Progress	High	Approved Product Not Displayed Under Registered Products Until All Products status not clarified	Iram Hamdani	02/13/2025 12:37 PM
12609	PTCCB - Admin	Bug	In Progress	Normal	Inspector Unable to See Company User's Comments on Raised Query Products	Iram Hamdani	02/14/2025 12:36 PM
12608	PTCCB - Frontend	Bug	In Progress	High	Clicking on Company Name Logs Out Instead of Navigating to Profile Page	Iram Hamdani	02/14/2025 03:16 PM
12607	PTCCB - Frontend	Bug	Feedback	High	The screen froze when trying to add the missing labels after this was queried by the Inspector; the importer had to log out and log in once more to complete this process. Sometimes this process had to be done several times before the labels were success	Iram Hamdani	02/07/2025 04:26 PM
12606	PTCCB - Admin	Bug	New	Normal	Inspector/Registrar login - Product Name Not Displaying Numeric Digits in Track Registration	Iram Hamdani	02/04/2025 12:45 PM
12605	PTCCB - Frontend	Bug	Closed	Normal	Company User Unable to See Product Status for "In Approval" Products	Iram Hamdani	02/12/2025 06:31 PM
12604	PTCCB - Admin	Bug	In Progress	Normal	Registrar Not Notified After Inspector's Action on Radioactive Source/Refrigerant Gases Application	Iram Hamdani	02/18/2025 05:48 PM
12603	PTCCB - Admin	Bug	In Progress	Normal	Inspector/registrar login - Approval Without Comment Shows "Not Saved" Error	Iram Hamdani	02/14/2025 10:46 AM
12601	PTCCB - Frontend	Bug	Closed	Normal	Mercury application > Adding new product ---getting success message but product not added. One product is query issued & one already rejected...if i refresh the application then products showing added	Iram Hamdani	02/13/2025 05:26 PM
12598	PTCCB - Frontend	Bug	In Progress	Normal	Query issued application >Action column> delete icon & status Query issued overlapping	Iram Hamdani	02/14/2025 05:51 PM
12597	PTCCB - Frontend	Bug	In Progress	Normal	Product Application Page → Products Section → Action Column: The delete icon and expand/collapse icons are overlapping. Please correct the design	Iram Hamdani	02/14/2025 05:16 PM
12595	PTCCB - Admin	Bug	In Progress	Normal	Mercury application: The company user added a comment while submitting the application, but the comment is not visible when viewed by the inspector or the company user	Iram Hamdani	02/14/2025 02:22 PM
12594	PTCCB - Frontend	Bug	Feedback	High	Sometimes, while approving a product (Inspector/Registrar) or submitting an application/adding a product (Company User), a 'Not Saved' error appears, but the application is actually saved.	Iram Hamdani	02/07/2025 06:24 PM
12593	PTCCB - Admin	Bug	New	Normal	Once the inspector approves an application, they should no longer be able to access it from anywhere. However, currently, if the application number is manually edited in the URL, it is still accessible.	Iram Hamdani	02/03/2025 07:55 PM
12592	PTCCB - Frontend	Bug	New	Normal	Company user login > View Application > Under products unable to see status of the product if product label uploaded images name is large	Iram Hamdani	02/03/2025 03:59 PM
12590	PTCCB - Admin	Bug	In Progress	Normal	Mercury application >Inspector has approved one product and rejected another, but after this action, the Registrar is not receiving any email or notification regarding the product approval.	Iram Hamdani	02/18/2025 05:47 PM
12588	PTCCB - Admin	Bug	In Progress	Normal	Inspector login > Home > The total company count is showing as 33, but when linked to the list page, it shows a count of 36. The count on the home page should match the count on the list page.	Iram Hamdani	02/18/2025 05:47 PM
12586	PTCCB - Frontend	Bug	In Progress	Normal	After the product is finally approved at all levels, the company user is unable to see any comments when viewing the application. Earlier it was visble.	Iram Hamdani	02/13/2025 12:36 PM

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12585	PTCCB - Frontend	Bug	Closed	Normal	After the product is finally approved by the registrar, the company user is not receiving any email notification. please check	Iram Hamdani	02/13/2025 03:06 PM
12584	PTCCB - Frontend	Bug	Resolved	Normal	In the Registrar login, when checking the comment added by the inspector for any application, the approved time is displayed incorrectly. The inspector approved the application at around 3:40 AM (Guyana's time), but it shows as 7:38 AM.	Iram Hamdani	02/19/2025 04:36 PM
12583	PTCCB - Admin	Bug	In Progress	Normal	Ptccb Registrar login > Home page > 9 count showing in pending Requests but after linking to the page there are 17 records. please correct the count	Iram Hamdani	02/18/2025 05:47 PM
12582	PTCCB - Frontend	Bug	In Progress	Normal	In the "All Applications Pending for Review" section, the Status column buttons show a hand cursor on hover, even though they are not clickable. The cursor should not change to a hand. It should be pointer	Iram Hamdani	02/19/2025 04:23 PM
12581	PTCCB - Frontend	Bug	In Progress	Normal	On the Application page, uploaded images are displayed zoomed out by default. They should initially appear in their actual uploaded size since users already have the option to zoom in and out.	Iram Hamdani	02/13/2025 11:23 AM
11607	PTCCB - Frontend	Bug	Closed	Normal	Import license > Refrigerant gases >Supplier Fax no. field > UI issue> field border issue. Ensure proper border line from all sides.	Iram Hamdani	02/13/2025 05:16 PM
11606	PTCCB - Frontend	Bug	Closed	Normal	Import license > Refrigerant gases > Upload documents > Ensure 1st letter should be capital and have proper spacing between them.	Iram Hamdani	02/13/2025 05:14 PM
11605	PTCCB - Frontend	Bug	Feedback	High	Dashboard > Active Licenses > Click on 'View' to see the license. The page has been loading for 10 minutes, and the license is not viewable until I refresh the page.	Iram Hamdani	01/15/2025 05:52 PM
11528	PTCCB - Frontend	Bug	Resolved	High	When I go to apply for a license for a specific registered product, it shows all products in the dropdown for selecting goods. It should only display the particular product associated with this license.	Iram Hamdani	01/15/2025 06:10 PM
11525	PTCCB - Frontend	Bug	Closed	Normal	Any application should not be accessible if the application number is edited manually in the URL.	Iram Hamdani	02/13/2025 03:02 PM
11522	PTCCB - Frontend	Bug	New	Normal	Product Registrations application page> the search icon is not displaying properly, and it should search the data as you type. Currently, I have to click the search icon for it to search the data.	Iram Hamdani	11/13/2024 03:01 PM
11520	PTCCB - Frontend	Bug	Closed	Normal	Edit any application, check the product list — I uploaded a product label PDF file. At the time of upload, it was accepted, but now it's not showing on the list page.	Iram Hamdani	02/13/2025 01:19 PM
11519	PTCCB - Frontend	Bug	Closed	Normal	If there are no records yet, there's no need to display a message like 'No records found' at the top . It seems there is error on this page when we visit at this page	Iram Hamdani	02/13/2025 02:30 PM
11516	PTCCB - Frontend	Bug	Closed	Normal	On the Applications page, the search icon and field appear at the top of all pages. Since it doesn't perform any search functionality, why are we showing this? Please remove it.	Iram Hamdani	02/13/2025 12:52 PM
11514	PTCCB - Frontend	Bug	Closed	Normal	I uploaded a PDF file in the Signature field, and it gets uploaded successfully. However, when I try to open it, seems the page crashes. check this issue for all users level.	Iram Hamdani	02/13/2025 01:28 PM
11513	PTCCB - Frontend	Bug	Closed	Normal	View application page > Products listing, the order sequence is incorrect. The latest added product should be displayed at the top	Iram Hamdani	02/13/2025 01:13 PM
11512	PTCCB - Frontend	Bug	Resolved	Normal	When we view any uploaded image, it should be displayed fully without the need for scrolling	Iram Hamdani	02/13/2025 11:24 AM
11510	PTCCB - Frontend	Bug	Closed	Normal	When we review any image it first load old image for a second then it loads actual image. This issue is for all users & on all pages while reviewing any image file.	Iram Hamdani	02/13/2025 12:55 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
11503	PTCCB - Admin	Bug	Closed	Normal	Users list > after creating new user it should show latest record at the top.	Iram Hamdani	02/13/2025 06:11 PM
11498	PTCCB - Frontend	Bug	Resolved	Normal	Application > view any added product > delete & downward icon overlapping	Iram Hamdani	02/14/2025 06:18 PM
11496	PTCCB - Frontend	Bug	Closed	Normal	Product register > Add product info form > we can show asterisk mark for mandatory fields	Iram Hamdani	02/12/2025 06:27 PM
11495	PTCCB - Frontend	Bug	Closed	Normal	There is comment section while registering new product but No option showing to add comment in it.	Iram Hamdani	02/12/2025 06:26 PM
11494	PTCCB - Frontend	Bug	Closed	Normal	Product Register > Mercury >Validation messages > Check spacing between words & ensure correct speliings.	Iram Hamdani	02/13/2025 01:09 PM
11493	PTCCB - Admin	Bug	Closed	Normal	On the "Review Product Registration" page, when adding a comment and clicking the "Report Issues" button, the admin is logged out.	Iram Hamdani	02/13/2025 05:56 PM
11492	PTCCB - Admin	Bug	Resolved	Normal	Check issue below on Approve Product Registration" application page .	Iram Hamdani	02/14/2025 10:48 AM
11491	PTCCB - Frontend	Bug	New	Normal	The button text on the product registration page should be "Add Product" if no product has been added yet. Once a product is added, the button text should change to "Add more products."	Iram Hamdani	11/11/2024 12:21 PM
11490	PTCCB - Frontend	Bug	New	Normal	User account is not verified yet & user trying to login in the application but getting error of " Credentials are not valid". We can show below message instead of it.	Iram Hamdani	11/11/2024 12:13 PM
11489	PTCCB - Admin	Bug	Closed	Normal	The telephone number field is showing empty when editing a company in the admin panel, even though it was entered during registration under the "Pending for Review" section of the company.	Iram Hamdani	02/13/2025 06:24 PM
11488	PTCCB - Admin	Bug	Closed	Normal	Companies > Pending for Review > Latest added record should shown at top	Iram Hamdani	02/13/2025 06:12 PM
11487	PTCCB - Frontend	Bug	Reopened	Normal	Applications > Product registration > Add Product form: 'Choose File' field is not displaying properly.	Iram Hamdani	02/12/2025 08:50 PM
11486	PTCCB - Frontend	Bug	Resolved	Normal	Applications > Product registration > Add product popup > Ensure correct spelling and add appropriate spaces between words	Iram Hamdani	02/14/2025 06:30 PM
11016	Skilled Trades - Android	Bug	Feedback	Immediate	No image is displayed when admin creates post for all teams. (Android version 14)	Iram Hamdani	10/25/2024 05:05 PM
11014	Skilled Trades - Android	Bug	Closed	Urgent	Team Helper not able to see the old chat of the team.	Iram Hamdani	10/25/2024 05:22 PM
10999	Skilled Trades - Android	Bug	Resolved	Urgent	User are able to see old messages in a team chat when added after Admin accepted the follow requested.	Iram Hamdani	10/25/2024 06:38 PM
10997	Skilled Trades - Android	Bug	Closed	High	Change the text message in the notification list as admin rejected the invitation.	Iram Hamdani	10/25/2024 03:00 PM
10942	Skilled Trades - Android	Bug	Closed	Urgent	Teamhelper send the image in the team chat > After refresh displaying blank.	Iram Hamdani	10/21/2024 05:31 PM
10813	Skilled Trades - Android	Bug	Closed	Urgent	No News is posted when uploaded high file size document and images	Iram Hamdani	10/25/2024 05:43 PM

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10727	Skilled Trades - Android	Bug	Closed	High	Teamleader added a user in team 4 times > when user tap leave on team, team is still displaying in the teamlist.	Iram Hamdani	10/10/2024 04:23 PM
10724	Skilled Trades - Android	Bug	Closed	High	Invite user in a team from teamleader > After registering the user , No team is displayed to the user in the teamlista.	Iram Hamdani	10/10/2024 03:21 PM
10723	Skilled Trades - Android	Bug	Closed	High	Admin created a team > Added a newly created teamleader to that team via direct add > Check issue below.	Iram Hamdani	10/10/2024 03:14 PM
10718	Skilled Trades - Android	Bug	Closed	High	Admin Login > kalender > open detail of the event > Tap the icon (person who are invited) > Displaying anonymous in the list.	Iram Hamdani	10/08/2024 04:48 PM
5019	HelpDesk	Bug	Closed	High	People/User > Customer >Add >Save and Cancel button is not working	Iram Hamdani	01/05/2023 11:02 AM
4990	HelpDesk	Bug	Closed	High	People/User>Customer>map is showing blank	Iram Hamdani	01/05/2023 11:02 AM
4959	HelpDesk	Bug	Closed	High	Popular/user>click on Customers > click on ADD> in address popup State & Country dropdown is showing blank	Iram Hamdani	01/05/2023 11:02 AM
4958	HelpDesk	Bug	Closed	High	People/user>Customer >Add Customer > i am not able to add the customer	Iram Hamdani	01/05/2023 11:02 AM
4887	HelpDesk	Bug	Closed	Normal	People/user>Customer >Add Customer > i am not able to add the customer	Iram Hamdani	10/18/2022 11:00 AM
4886	HelpDesk	Bug	Closed	Normal	Popular/user>click on Customers > click on ADD> in address popup State & Country dropdown is showing blank	Iram Hamdani	10/18/2022 11:00 AM
2938	HRMS	Bug	In Progress	Normal	Menu bar>Payroll process dropdown>Module overlapping>check issues below	Iram Hamdani	06/27/2022 03:06 PM
2915	HRMS	Bug	Closed	High	Administration >manage income code page>Delete button>Check issues below	Iram Hamdani	06/29/2022 10:02 AM
2912	HRMS	Bug	Closed	Normal	Administraation > income tab page >Edit page >rate column>check issues below	Iram Hamdani	06/29/2022 01:01 PM
2902	HRMS	Bug	Closed	Normal	Administration dropdown>Blank space> check issue below	Iram Hamdani	06/29/2022 10:09 AM
2894	HRMS	Bug	Closed	High	When we fill all field with valid values and click on save button then always error message is displaying>check issues below	Iram Hamdani	07/05/2022 01:18 PM
2891	HRMS	Bug	Closed	High	when we edit the field and click on save then edit successfully message is displaying but all previous data remains same(before and after edit)	Iram Hamdani	07/05/2022 01:19 PM
2881	HRMS	Bug	Closed	High	Employee Information page>Edit button is not working>check issue below	Iram Hamdani	07/07/2022 10:30 AM
2875	HRMS	Bug	Closed	High	Leave Application dropdown> leave application option>Employer & contact no field are blocking user to fill the field>check issue below	Iram Hamdani	07/07/2022 11:00 AM
2873	HRMS	Bug	Reopened	High	Update Department Supervisor> update Department Head Page>Page has been not made..check issue below	Iram Hamdani	07/07/2022 11:06 AM
2872	HRMS	Bug	Feedback	High	Leave Management>When we click on leave management option , application gets crashed..check issue below	Iram Hamdani	06/23/2022 06:14 PM

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2847	HRMS	Bug	Closed	Normal	Deduction tab page>Edit button is not working and Income code should be replaced by deduction code>Check below	Iram Hamdani	06/29/2022 11:44 AM
2844	HRMS	Bug	Reopened	Normal	Income tab page>Edit button is not working>check issue below	Iram Hamdani	07/05/2022 01:32 PM
2842	HRMS	Bug	Closed	High	Bank code page>User is able to create two bank code and description with same input> check issues below	Iram Hamdani	07/12/2022 12:40 PM
2840	HRMS	Bug	Closed	Normal	Employee type page >employee code should be place of employee type>check issue below	Iram Hamdani	07/07/2022 11:19 AM
2839	HRMS	Bug	Closed	Normal	bank code page>Page length should be in proper way>check issues below	Iram Hamdani	07/07/2022 11:58 AM
2837	HRMS	Bug	Closed	Normal	Income code page>Action should be in place of the number.	Iram Hamdani	07/07/2022 12:01 PM
2836	HRMS	Bug	Closed	Normal	Income code page> Spelling mistake in income code name.	Iram Hamdani	07/07/2022 12:03 PM