Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
13321	Sakoon - Client	Bug	Resolved	Normal	Special offer - Book Appointment - do not select any contact method and click on Submit - An unexpected error comes..check screenshot..make required validation for select contact method	Ritik Rasenia	03/21/2025 03:32 PM
13320	Sakoon - Counsellor	Bug	Closed	Normal	Availability List - Please show Availability Date on list page. Replace start date to "Availability Date"	Ritik Rasenia	03/20/2025 11:25 AM
13319	Sakoon - Counsellor	Bug	Closed	Normal	When client reschedule booking message entered by client is not displaying to counsellor . Should shown message with the booking details.	Ritik Rasenia	03/20/2025 02:43 PM
13315	Sakoon - Counsellor	Bug	Closed	Normal	Leave Message Not Displayed on Availability Leave List Page	Ritik Rasenia	03/20/2025 02:43 PM
13297	Sakoon - Client	Bug	Closed	Normal	Edit client profile - check issues below	Ritik Rasenia	03/17/2025 04:43 PM
13198	Sakoon - Counsellor	Bug	Closed	Normal	Dashboard - make changes as per below	Ritik Rasenia	03/06/2025 07:27 PM
13097	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor list - Status column should be "Approved" Cancelled" , "Blocked"	Ritik Rasenia	03/03/2025 03:01 PM
13095	Sakoon - Counsellor	Bug	Closed	Normal	Availability list - After marking as leave button name should replace to "Marked As Leave"	Ritik Rasenia	03/05/2025 12:38 PM
13091	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor when book appointment on behalf of client - then pending appointments currently showing on dashboard under recent appointment activity. we can show same on Appointment list. Discuss with dharmveer sir once	Ritik Rasenia	03/05/2025 12:28 PM
13087	Sakoon - Counsellor	Bug	Closed	Normal	Success message appeared wrong after marking booking as cancel...Message should be Booking marked as cancelled. It shows Booking mark as completed	Ritik Rasenia	03/20/2025 12:51 PM
13083	Sakoon - Counsellor	Bug	Closed	Normal	After sign up counsellor received email to complete profile - Here "Counsellor" spelling is incorrect. Please correct counselor to "counsellor"	Ritik Rasenia	02/28/2025 04:13 PM
13079	Sakoon - Counsellor	Bug	Closed	Normal	Sign up as counsellor form - if not entered anything in the fields & clicked on Sign Up button then error message displaying is Something field missing. Check message below in description	Ritik Rasenia	03/05/2025 11:01 AM
13066	Sakoon - Counsellor	Bug	Closed	Normal	Dasboard - Cumulative /Today - Total Appointment should be "Total Appointments"	Ritik Rasenia	02/28/2025 11:01 AM
12866	Sakoon - Counsellor	Bug	Closed	Normal	Sign up a Counsellor --> I have Registered with (gender) other, but on the profile details page shows "Female"	Ritik Rasenia	02/24/2025 11:23 AM
12861	Sakoon - Counsellor	Bug	Closed	Normal	Calendar view - Keep "C" capital for calendar View button. Check screenshot	Ritik Rasenia	02/28/2025 11:04 AM
12859	Sakoon - Counsellor	Bug	Resolved	Normal	My Booking list - client default profile pic showing. Please remove it	Ritik Rasenia	03/21/2025 03:21 PM
12845	Sakoon - Counsellor	Bug	Closed	Normal	My Booking List - List view - Add more column - Booking slot is still active . what does it mean?	Ritik Rasenia	03/20/2025 04:40 PM
12842	Sakoon - Counsellor	Bug	Closed	Normal	When a counselor marks their availability as "Leave," the record should be removed from the availability list immediately. However, the record only disappears after refreshing the page	Ritik Rasenia	03/05/2025 12:37 PM
12840	Sakoon - Counsellor	Bug	Closed	Normal	Clients - Book appointment for any client - This dropdown should not come if counsellor specialty is only for family.	Ritik Rasenia	02/28/2025 03:35 PM
12839	Sakoon - Counsellor	Bug	Resolved	High	Counselor Can't Edit Booked Slots in Availability List. Already booked slots should not able to edit	Ritik Rasenia	03/20/2025 02:45 PM
12837	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor check own Availability details - Contact on - & Phone...remove & from here. Only Phone text should come	Ritik Rasenia	02/28/2025 11:21 AM
12836	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor profile completion page - Bio field - Please upload your Bio. text should change to "Please enter your bio"	Ritik Rasenia	02/28/2025 04:17 PM

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12824	Sakoon - Counsellor	Bug	Closed	Low	Once an admin blocks a counsellor, the system should immediately log the counsellor out of the system instead of showing blank data. The counsellor should be informed that their account has been blocked.	Ritik Rasenia	02/28/2025 03:30 PM
12812	Sakoon - Counsellor	Bug	Closed	Low	"Messed Content Displayed in Counsellor Bio When Viewing Own Profile"	Ritik Rasenia	02/28/2025 11:19 AM
12805	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor --> Login --> Dashboard --> Availability --> Add --> change the success messages	Ritik Rasenia	02/24/2025 11:30 AM
12802	Sakoon - Counsellor	Bug	Closed	High	Counsellor --> Login --> Dashboard --> Payment --> Payment History --> Why another counselor's payment history is arriving when the counselor filter data with a date picker	Ritik Rasenia	02/24/2025 12:09 PM
12801	Sakoon - Counsellor	Bug	Closed	Normal	Counselor --> Login --> Dashboard --> Profile --> Add account --> After deleted the added account I am getting white screen with some success code instead of redirect add account/profile page.	Ritik Rasenia	02/24/2025 12:29 PM
12799	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor --> Login --> Dashboard --> Profile Edit --> professional Details section --> Please mention the file format and which type of document counselor can update because in the profile counsellor is able to update pdf file.	Ritik Rasenia	02/27/2025 05:30 PM
12798	Sakoon - Counsellor	Bug	Closed	High	Slot Deletion and Multiple Booking Issues When Counsellor Books Appointments on Behalf of Client	Ritik Rasenia	02/28/2025 02:21 PM
12795	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor --> Login --> Dashboard --> Recent Appointment --> View all --> The reset button should also be included in the filter options.	Ritik Rasenia	02/27/2025 05:37 PM
12794	Sakoon - Counsellor	Bug	Closed	Normal	Counselor --> Login --> Dashboard -->Change the icons for all items marked in red on the left side menu list.	Ritik Rasenia	02/24/2025 12:15 PM
12793	Sakoon - Counsellor	Bug	Closed	Normal	Booking Slots List Not Refreshing Correctly When Counsellor Views or Selects a Different another date slot	Ritik Rasenia	03/03/2025 03:08 PM
12792	Sakoon - Counsellor	Bug	Closed	Normal	Incorrect 'Available Today' Message Displayed on Counsellor's Slot List When No Availability is Added for Today (19th Feb)	Ritik Rasenia	02/28/2025 03:28 PM
12790	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor Booking Slots List - Check how counsellor slots list increased for the same slot again and again. check video. There are 4 slots but it shows multiple repeated same again .	Ritik Rasenia	03/03/2025 03:09 PM
12789	Sakoon - Counsellor	Bug	Closed	Normal	After updating appointment status no success message appeared. I am updating status from approve to Complete but no message displaying like Status Updated and status should be "Completed" after updating instead of complete	Ritik Rasenia	03/20/2025 12:13 PM
12787	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor & Client both - Bookings which has status approved should say "Approved" instead of Approve. Check everywhere	Ritik Rasenia	02/28/2025 03:41 PM
12782	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor Able to Add Availability for Past Time Slots on Today's Date.	Ritik Rasenia	02/28/2025 11:19 AM
12776	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor profile approved email - Check issues below :	Ritik Rasenia	03/03/2025 03:56 PM
12234	Sakoon - Counsellor	Bug	Closed	Normal	If user cannot book appointment of today's date then Counsellor should not able to select today's date in availability	Ritik Rasenia	03/03/2025 03:02 PM
12231	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor profile rejected email - need to update text as per below . please copy the below text & update it in your code.	Ritik Rasenia	03/05/2025 11:18 AM
12229	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor profile approved email - need to change text . please copy the below content & paste in your code.	Ritik Rasenia	03/03/2025 03:55 PM
12227	Sakoon - Counsellor	Bug	Closed	Normal	After completing profile of Counsellor success message appeared is wrong "Thank for all required documents submit. Your profile under Review process!! ". please correct with below text	Ritik Rasenia	02/28/2025 12:04 PM
12226	Sakoon - Counsellor	Bug	Closed	Normal	Validation message should disappear once we select or fill required fields. It still showing after filling required fields	Ritik Rasenia	03/20/2025 11:43 AM

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12225	Sakoon - Counsellor	Bug	Closed	Normal	Counsellor complete profile - Are you a dropdown - spelling "Psychiatris" is incorrect. Please confirm is it "Psychiatrist" or "Psychiatry"	Ritik Rasenia	02/28/2025 11:53 AM
12224	Sakoon - Counsellor	Bug	Closed	Normal	After logging in, the 'Complete Your Profile' page appeared. When I clicked on the Sakoon logo, a blank screen was displayed. It should not be clicked until i complete the profile.	Ritik Rasenia	02/28/2025 11:59 AM
12223	Sakoon - Counsellor	Bug	Closed	Normal	After counsellor registration success message appeared is "Thank you register with us! You received an email for complete profile! For any query please connect with us at Ph: ....". Replace this with below provided text	Ritik Rasenia	02/28/2025 11:47 AM
12222	Sakoon - Counsellor	Bug	Closed	Normal	Sign up form - check issues below	Ritik Rasenia	02/28/2025 11:34 AM
12190	Sakoon - Counsellor	Bug	Closed	Normal	Approved mail of the counsellor > Change the text to Approved and increase the size of the text.	Ritik Rasenia	02/24/2025 12:32 PM
11616	Sakoon - Counsellor	Bug	Closed	High	Register new counsellor > After entering details, click on submit > displaying error.	Ritik Rasenia	02/28/2025 11:47 AM
11594	Sakoon - Counsellor	Bug	Closed	High	Counsellor Login > Dashboard > Click View all on recent appointment > Outline is missing.	Ritik Rasenia	02/24/2025 12:33 PM
11581	Sakoon - Counsellor	Bug	Closed	High	Counsellor Login > View Profile > Date of birth dispalying in negative value.	Ritik Rasenia	02/24/2025 12:39 PM